

**DATE:** 02/25/2026

**TIME:** 9:00 a.m.

**LOCATION:** Executive Board Room

625 St. Joseph Street

New Orleans, Louisiana 70165



# BOARD OF DIRECTORS MEETING AGENDA

## PUBLIC MEETING

All meetings are open to the public, and we encourage your attendance.  
Those interested can join in person or virtually.

**Join In-Person:** Executive Board Room, Second Floor  
625 St. Joseph St., New Orleans, LA 70165

**Join Virtually:** <https://www.swbno.org/BoardMeetings>

E-Public comments will be accepted via <https://www.swbno.org/BoardMeetings>.  
All e-public comments must be received at least 2 hours prior to the meeting. Comments  
will be read verbatim into the record.

- I. Roll Call
- II. Approval of Minutes Dated January 21, 2026
- III. Committee Reports
  - A. Finance & Administration Committee – Director Kennedy, Chair
  - B. Governance Committee – Director Scrubbs, Chair
  - C. Operations Committee – Director Kennedy, Chair
- IV. Executive Director’s Report
- V. Action Items
  - A. Resolution (R-014-2026) Contract 30266 – New 16" Sewer Force Main on Lafitte St. (N. Dorgenois St. - N. Galvez St.) & New 48" Sewer Force Main on N. Galvez St. (Conti St. - Lafitte St.)
  - B. Request for Development of an Executive Succession Plan
- VI. Corresponding Resolutions
  - A. Resolution (R-029-2026) Authorizing Extension of Agreement with HDR Engineering, Inc.

## General Superintendent Recommendations

**DATE:** 02/25/2026

**TIME:** 9:00 a.m.

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### Contract Change Order by Ratification

- A.** Resolution (R-009-2026) Ratification of Change Order No. 4 for Contract 30229- Carrollton Basin No. 1 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.
- B.** Resolution (R-010-2026) Ratification of Change Order No. 5 for Contract 30254- Carrollton Basin No. 13 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.
- C.** Resolution (R-011-2026) Ratification of Change Order No. 1 for Contract 30259- Carrollton Basin No. 18 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and Hard Rock Construction, LLC.
- D.** Resolution (R-013-2026) Ratification of Change Order No. 7 for Contract 1420- Power Complex Phase 1 Equipment Installation and Commissioning between The Sewerage and Water Board of New Orleans and Frischhertz-Barnes a Joint Venture.

## **VII. Executive Session**

- A.** Pursuant to La. R.S. 42:17(A)(2), the Board of Directors of the Sewerage and Water Board of New Orleans will meet in Executive Session to discuss: Sewell, Et Al v. SWBNO c/w Bautista, Et Al v. SWBNO; 2015-4501 c/w 2017-9531.

## **VIII. Information Items**

- A.** Report – HGI (December 2025)
- B.** Report – CFO (December 2025)
- C.** Report – GSO (January 2026)
- D.** Report – Safety (January 2026)
- E.** Report – HR (January 2026)
- F.** Report – FEMA (January 2026)
- G.** Report – EDBP (January 2026)

## **IX. Public Comment**

## **X. Adjournment**

# BOARD OF DIRECTORS' MEETING

January 21, 2026

MEETING MINUTES

## SEWERAGE AND WATER BOARD OF NEW ORLEANS

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### ROLL CALL

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The Board of Directors for the Sewerage and Water Board of New Orleans (SWBNO) met on Wednesday, January 21, 2026, at 9:03 a.m. in the Executive Boardroom. Interim Special Counsel, Mr. Darryl Harrison called the roll and confirmed the following members were present: Mayor Helena Moreno, Director Joseph Peychaud, Director Janet Howard, Director Chadrick Kennedy, Director Tyler Antrup, Director H. Davis Cole, Director Kimberly Thomas, Director Courtney Scrubbs, Director Ariane Greenidge.

The following member(s) were absent: Hon. Freddie King III.

Staff present were Randy Hayman, Executive Director; Jamie Parker, Interim Chief of Staff; Grey Lewis, Chief Financial Officer; David Callahan, Chief Administrative Officer; Darryl Harrison, Interim Special Counsel; Ceara Labat, Interim Chief of Communications; Brionne Lindsey and Breanna Johnson, Board Relations; Susannah Kirby, Director of Customer Service; Kaitlin Tymrak, Deputy General Superintendent; Irma Plummer, Director, Economically Disadvantaged Business Program.

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### APPROVAL OF PREVIOUS MINUTES

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Mayor Moreno presented a motion to accept the minutes of the December 17, 2025, Board Meeting. Director Peychaud moved for approval of the minutes. Director Greenidge seconded. The motion carried.

Mayor Moreno presented a motion to accept the minutes of the December 23, 2025, Special Board Meeting. Director Cole moved for approval of the minutes. Director Kennedy seconded. The motion carried.

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### COMMITTEE REPORTS

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#### **FINANCE & ADMINISTRATION Committee**

Director Kennedy reported on the summary and actions taken by the Finance Committee. The Finance Committee Report was presented and recommended for approval.

#### **STRATEGIC PLANNING Committee**

Director Antrup reported on the summary and actions taken by the Strategic Planning Committee. The Strategic Committee Report was presented and recommended for approval.

#### **PENSION Committee**

Director Kennedy reported on the summary and actions taken by the Pension Committee. The Pension

Report was presented and recommended for approval.

- **Mayor Moreno asked for a motion to approve the reports from Finance, Strategic Planning, and Pension Committee in globo. Director Scrubbs moved to approve the minutes. Director Antrup seconded. The motion carried.**

### **REPORT OF THE EXECUTIVE DIRECTOR**

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Randy Hayman, Executive Director, opened the meeting by welcoming Honorable Mayor Helena Moreno. Mayor Morena shared opening remarks and recognized Stephen Nelson, Deputy CAO of Infrastructure and Director of Public Works, as her assigned designee to the Board of Directors in her absence.

Mr. Randy Hayman, Executive Director, presented a slide presentation that focused on the following topics:

## Executive Director's Report

January 2026

**Year in Review**  
*Promises delivered*





## Water Talks Listen Tour

- Five public meetings across the city
- Engaged with customers about their customer experience and future priorities
- Resource fair onsite to assist with customer needs



## Improved Billing with Smart Meters

- Substantial completed residential smart meter upgrades
- Automatic water meter reads
- Smart meters detect continuous water use
- Automatically notifies customers of potential leaks

**76%**  
open rate on leak notifications

**\$41**  
saved on average for customers who address a leak identified by smart meter



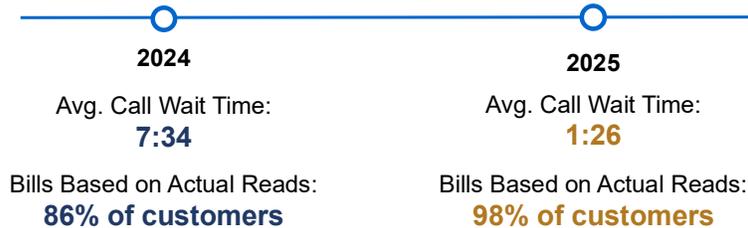


## Customer Portal Adoption

- Launched November 2024
- 92,000 registered accounts
  - 70% of accounts
- 60,000+ paperless billing customers
  - Exceeded pre-transition number (51k)
  - 45% of total accounts



## Improving Customer Service



## A New Era of Drainage Power *Launching the Power Complex*

- Ribbon Cutting December 2025
- More reliable power generation for drainage
- Peace of mind during storms



Scan the QR code for a video on how the Power Complex works





## Drainage Consolidation

### 2024

Split responsibility with DPW (small lateral drainage); SWBNO responsibility large diameter lines

**4.1 M lbs** of debris removed

**5,913** Catch basins cleaned

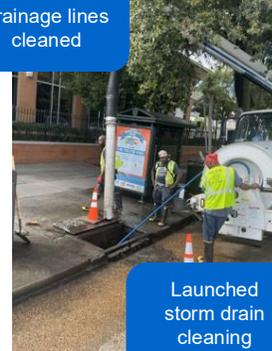
### 2025

Sole agency responsible

**10.6 M lbs** of debris removed

**9,044** Catch basins cleaned

93 miles of drainage lines cleaned



Launched storm drain cleaning dashboard



## A New, ADA Compliant Website

- Completed well ahead of regulatory deadline (April 2026)
- Cloud-hosted, eliminating dependency on Board's physical data center
- Improved user experience and equitable access goals



## Human Resources

- Added 2<sup>nd</sup> day to Orientation Training
- Finished HR satellite units and employee kiosks across multiple locations
- Launched EEIS (Employee Electronic Information System)
- Completed Pension Portal rollout
- Launched Quarterly Retiree Newsletter
- Worked with GSO to collaborate with Louisiana universities for engineering recruitment pipeline



## Safety

- In two years:
  - OSHA incidents down **70%**
  - Digging/excavating incidents down **25%**
- In 2025:
  - Workers Comp. costs down **24%**



## Next Priorities



## Major Software Upgrades

These modernization upgrades will:

- Improve operational efficiency
- Strengthen data integrity
- Help us move from reactive maintenance to more proactive maintenance



Financial System



Human Resources System



Asset Management System



Customer Billing System



## Investing in Water Treatment

### Water Quality Master Plan

- Identifies the next level of investment for our water treatment plants
- Considers new water quality regulations, climate change, and saltwater intrusion
- Finalizing short- and long-term capital plans
- Planning for treatment chemical optimization in 2026



## Other Upcoming Priorities



Improve quality of life with higher construction standards



Develop Strike Teams to address key issues



## Other Upcoming Priorities

- Begin developing next iteration of Strategic Plan
- Current version adopted in 2022
- Update needed for 2028



We make life in  
New Orleans  
*possible.*



Randy Hayman, Executive Director shared a video of “2025 Year in Review.” The video showed “big wins” for SWBNO like smart meters, the PromisePay program, completion of Wastewater consent decree construction, the Power Complex launch, over 10 million pounds of debris removal, and a series of “Water Talks” completed throughout the New Orleans area. One event that was noted was from the Treme neighborhood. Mr. Hayman acknowledged SWBNO’s “strike team” initiative and how the team’s performance has served to identify and resolve concerns raised by residents.

Mayor Moreno requested a point of contact for the public, if residents have issues based on repair cleanup and debris. Mr. Hayman advised that SWBNO’s Customer Service department will be the first point of service for the public. Mayor Moreno emphasized stronger communication with the public, an increased social media presence, and additional resources for debris cleanup at SWBNO worksites.

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#### ACTION ITEMS

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- Resolution (R-028-2026) Ratification of Limited Delegation of Authority for Certain Contract and Administrative Matters
  - **Mayor Moreno asked for a motion to approve R-028-2026. Director Scrubbs moved to adopt the resolution as proposed. Director Howard seconded. The motion carried.**
- Resolution (R-027-2026) Final Authorization – Sixth Supplemental Water Revenue Bond Resolution - \$66,000,000 Series 2026A - Louisiana Department of Health – Lead reduction program
  - **Mayor Moreno asked for a motion to approve R-027-2026. Director Scrubbs moved for approval. Director Thomas seconded. A roll call vote was raised. Without opposition, the motion carried.**
    - Mayor Helena Moreno - YEA
    - Director Chadrick Kennedy - YEA
    - Director Ariane Greenidge - YEA
    - Director Joseph Psychaud- YEA
    - Director H. Davis Cole - YEA

Director Janet Howard- YEA  
Director Tyler Antrup- YEA  
Director Kimberly Thomas- YEA  
Director Courtney Scrubbs- YEA  
Councilman Freddie King- Absent

Mr. Jason Akers, Bond Counsel was present to provide details regarding Resolution 027-2026. Bond details that were described suggest a 30-year, 0% interest bond, with approximately 49% of the amount forgiven over time.

- Resolution (R-197-2025) SWBNO 2026 Holiday Calendar
- **Mayor Moreno asked for a motion to approve R-197-2025. Director Thomas moved for approval. Director Kennedy seconded. Without opposition, the motion carried.**

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### **CORRESPONDING RESOLUTIONS**

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The following resolutions were discussed at the January 14, 2026, Finance and Administration Meeting:

#### **General Superintendent Recommendations**

##### **Contract Awards/Renewals**

- Resolution (R-001-2026) Authorization for Award of Contract for Professional Services between Sewerage and Water Board of New Orleans and 1898 & Co. for Enterprise Asset Management Software and Services
- Resolution (R-006-2026) Contract 8171 Renewal No. 1 – Repaving Open Cuts in Streets, Driveways, and Sidewalks Resulting from Underground Utility Repairs between The Sewerage and Water Board of New Orleans and Fleming Construction Co., LLC.

##### **Contract Amendment**

- Resolution (R-002-2026) Authorization of Amendment No. 7 to the Agreement between the Sewerage and Water Board of New Orleans and N-Y Associates, Inc. for Design and Engineering Services for the Water Line Replacement Program.
- Resolution (R-003-2026) Authorization of Amendment No. 2 to the Agreement between the Sewerage and Water Board of New Orleans and Wesco International for West Power Complex Electrical and Control Cable.
- Resolution (R-004-2026) Authorization of Amendment No. 3 to the Agreement between the Sewerage and Water Board of New Orleans and Jacobs Engineering Group, for Design and Construction Administration Services for a New Turbine-Generator at the Carrollton Water Treatment Plant.
- Resolution (R-005-2026) Authorization of Amendment No. 6 to Agreement between the Sewerage and Water Board of New Orleans and Stanley Consultants, Inc. for Design and Engineering Services for the Bulk Storage and Chemical Feed Facility Project.

- **Mayor Moreno asked for a motion to approve Corresponding Resolutions in globo. Director Peychaud moved to accept Corresponding Resolutions as proposed. Director Scrubbs seconded. The motion carried.**

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#### EXECUTIVE SESSION

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- **Mayor Moreno presented a motion to enter Executive Session. Director Scrubbs moved for approval. Director Thomas seconded. Without opposition, the motion carried.**
- Pursuant to La. R.S. 42:17(A)(2), the Board of Directors of the Sewerage and Water Board of New Orleans will meet in Executive Session to discuss: Sewell, Et Al v. SWBNO c/w Bautista, Et Al v. SWBNO; 2015-4501 c/w 2017-9531.
- Pursuant to R.S. 42:19, 42:17 (A)(1) and 42:17(A)(10), the Board of Directors of the Sewerage and Water Board of New Orleans will discuss the character, professional competence, or physical or mental health of individuals being considered for the position of Interim General Superintendent.
- **Mayor Moreno presented a motion to exit Executive Session. Director Scrubbs moved for approval. Director Thomas seconded. The motion carried.**

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#### ACTION ITEMS

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- Appointment of Interim General Superintendent for the Sewerage and Water Board of New Orleans
- **Mayor Moreno presented a motion to appointment of Kaitlin Tymrak as Interim General Superintendent. It was noted that the salary for the Interim Superintendent would remain the same as under the existing pay scale and salary. Director Thomas moved for approval. Director Scrubbs seconded. The motion carried.**

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#### INFORMATION ITEMS

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The following items submitted for informational purposes only:

- A. CFO – November 2025 Report
  - B. GSO – December 2025 Report
  - C. Safety – December 2025 Report
  - D. Procurement – September 2025 – December 2025
  - E. HR – December 2025 Report
  - F. FEMA – December 2025 Report
  - G. EDBP – December 2025 Report
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## **PUBLIC COMMENT**

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The following person(s) appeared before the Board of Directors to make comments:

- Mr. Johnell Brown, representing self, expressed concerns about discriminatory practice within SWBNO organization and the Human Resource Department. Mr. Brown requested an independent review of the HR Department.

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## **ADJOURNMENT**

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There being no further business to come before the Board of Directors, Mayor Moreno made a motion to adjourn. Director Kennedy moved to adjourn. Director Antrup seconded. The motion carried. The meeting adjourned at approximately 11:00 a.m.



625 St. Joseph Street  
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February 11, 2026

The Finance and Administration Committee met on Wednesday, February 11, 2026, in the Executive Boardroom. The meeting convened at approximately 9:00 a.m.

**Present:**

Director Chadrick Kennedy  
Director Janet Howard  
Director Courtney Scrubbs  
Director Ariane Greenidge

**Absent:**

Director Joseph Peychaud

**FINANCIAL OVERVIEW**

Grey Lewis, CFO, presented the Preliminary December 2025 financial results and liquidity position. The Utility has just completed a system conversion, replacing the legacy mainframe accounting system to Oracle, a modern enterprise resource planning system. The legacy system replacement is the first major cloud-based solution delivered by SWBNO and a key accomplishment in the Strategic Plan to improve financial stability and transparency. Next month, Mr. Lewis and SWBNO's Chief Information Officer, Darrell Eilts, will provide the committee with highlights from the Oracle project.

December preliminary results have been prepared with an abbreviated initial soft close period due to the system conversion. Mr. Lewis reported the focus will now be on stabilizing transaction processing after the conversion.

The December Month and YTD operating revenues for water and sewer are tracking above budget on a billed basis, while cash collections are about 3% lower for 2025 when compared to 2024.

In 2025, more customers utilized Promise Pay and have signed up for no interest, flexible payment plans relative to 2024. However, affordability challenges continue to exist, as well as the need to improve the return on collection efforts. December and January collections of \$22.8m and \$21.3m respectively were both above the comparable month last year. Operating Expenses were higher during the month and well below YTD (by 14%) conservatively set targets in the budgeting process. December YTD operating expenses were \$335m for all systems, up from the prior year of \$325m. Management will be working to complete December with a 2nd close and prepare for year-end audit items to complete the 2025 financial reporting in the coming weeks.

December Preliminary required bond covenant metrics for Days cash on hand and debt service coverage requirements are within required levels and scheduled debt service payments have continued monthly.

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**Board of Directors:** Hon. Helena Moreno, President, Chadrick Kennedy, President Pro Tempore, Hon. Freddie King III, Tyler Antrup Courtney B. Scrubbs, Esq, H. Davis Cole, PE, Janet Howard, Joseph Peychaud, Ariane Greenidge, Kimberly A. Thomas, JD,



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Mr. Lewis reported payments made related to joint infrastructure CEAs to Department of Public Works totaled \$3.2m for January and \$16.2 for last quarter. Management will continue to work with the City and update the Committee monthly on key items such as Minor Drainage Revenue shortfall, Fair Share funding, and Joint Infrastructure projects with the City.

## **PRESENTATION ITEMS**

### **A. Smart Metering Program: Road to Completion - Rebecca Johnsey, Deputy General Superintendent, SWBNO**

Rebecca Johnsey, Deputy GSO, presented on the road to completion for the Smart Meter Project. A timeline of the project was submitted. Project metrics such as 96% of meter upgrades complete, 98% bills based on actual meter reads, and 73% of customers registered for the customer portal were shared. While the installation contract is substantially complete, work continues to finish project close out items, like the network system acceptance. There are less than 7,000 mechanical meters that need to be upgraded and that work will be completed by in-house crews.

### **B. Updates on Billing Revenue, Credits, and the Collection Process - Susannah Kirby, CCSO, SWBNO and Nicole Kelly, CCSO Manager, SWBNO**

Susannah Kirby, Chief Customer Service Officer, and Nicole Kelly, Utility Customer Service Manager, presented updates on Collections, Promise Pay, and HGI. They outlined new Promise Pay measures to increase collections, including adding new delinquent balances to existing plans, allowing payment of current bills through the Promise Pay site, and removing customers from the program if they become delinquent on current bills outside Promise Pay. The team also noted a sharp decline in disputes and credits handled by HGI (the City's third-party billing consultant assisting SWBNO with bill disputes) when comparing the last quarter to earlier activity which commenced in September 2024. This is primarily due to the installation of Smart Meters and accurate billing data increasing consistency and reducing customer questions.

## **ACTION ITEMS**

- Resolution (R-029-2026) Authorizing Extension of Agreement with HDR Engineering, Inc.
  - o **Director Scrubbs moved to approve R-029-2026. Director Howard seconded. The motion carried.**



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## GENERAL SUPERINTENDENT'S REPORT

### CONTRACT CHANGE ORDER BY RATIFICATION

- Resolution (R-009-2026) Ratification of Change Order No. 4 for Contract 30229- Carrollton Basin No. 1 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.
- Resolution (R-010-2026) Ratification of Change Order No. 5 for Contract 30254- Carrollton Basin No. 13 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.
- Resolution (R-011-2026) Ratification of Change Order No. 1 for Contract 30259- Carrollton Basin No. 18 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and Hard Rock Construction, LLC.
- Resolution (R-013-2026) Ratification of Change Order No. 7 for Contract 1420- Power Complex Phase 1 Equipment Installation and Commissioning between The Sewerage and Water Board of New Orleans and Frischhertz-Barnes a Joint Venture.
  - o **Director Greenidge moved to approve R-009-2026, R-010-2026, R-011-2026, R-013-2026 in globo. Director Scrubbs seconded. The motion carried.**

### INFORMATION ITEMS

- A. Report – HGI (December 2025)
- B. Report – CFO (December 2025)
- C. Report – FEMA (January 2026)
- D. Report – EDBP (January 2026)

### PUBLIC COMMENT

- Angela Kinlaw, a community member, attended the meeting to encourage SWBNO to ensure an efficient drainage system. Now that SWBNO is responsible for the minor drainage system, she emphasized that the utility has an opportunity to maximize outcomes to better meet the needs of the community. Lastly, Ms. Kinlaw encouraged local hiring to support drainage efforts instead of third-party contracts.



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## **ADJOURNMENT**

There being no further business to come before the Finance and Administration Committee, Director Kennedy made a motion to adjourn. Director Howard moved. Director Greenidge seconded. The motion carried. The meeting was adjourned at approximately 9:43 a.m.



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February 11, 2026

The Governance Committee met on Wednesday, February 11, 2026, in the Executive Boardroom.  
The meeting convened at approximately 9:53 a.m.

**Present:**

Director Courtney Scrubbs  
Director Chadrick Kennedy  
Director Janet Howard  
Director Kimberly Thomas

**Absent:**

Director H. Davis Cole

**Non-committee member(s):**

Director Ariane Greenidge

**PRESENTATION ITEM:**

**A. 2026 Legislative Session – Jamie Parker, Chief of Staff, SWBNO**

Jamie Parker, SWBNO Chief of Staff presented an overview on five proposed legislative changes for the upcoming 2026 Louisiana Legislative Session.

- 1. Repeal language that would transfer SWBNO employees to State Civil Service.** As a continuation of 2025 legislation efforts, SWBNO is seeking a clean-up bill to repeal language that would transfer SWBNO employees to State Civil Service. Keeping employees in City Civil Service aligns with the desires of employees, which has been publicly supported by the Board of Directors.
- 2. Enable SWBNO to use public funding allocated for the lead service line project to replace lines located on private property.** This change would allow SWBNO to use public funds received to replace lead service lines located on private property, enabling the utility to comply with federal requirements that lines on both sides of the water meter are lead free.
- 3. Request the development and implementation of a formal process, based on best practices, for the City Council to evaluate water and sewer rate proposals.** SWBNO is seeking a formal process, developed in collaboration with the City Council, for the Council to hear and evaluate water and sewer rate proposals and make a decision in a timely manner.



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4. **Amend deadline to submit annual financial report to the City Council and allow SWBNO to post the report on the utility's website.** SWBNO seeks to amend the deadline its annual financial report is due to the City Council to align with the completion and publication of its Annual Comprehensive Financial Report. SWBNO is also seeking to share the financial report on its website as a more cost-effective measure, instead of publishing in the official journal of the parish.
5. **Amend statutes to streamline and clarify SWBNO procurement procedures.** SWBNO seeks to align its procurement procedures and thresholds, which are specific to the utility, to align with the procurement procedures and thresholds that are applicable to other agencies statewide.

Committee members inquired if there were additional needs that should be raised during the upcoming session and whether SWBNO leadership is aware of any potential bills that may impact the utility. Mr. Randy Hayman, Executive Director, explained that the list was developed considering the time and resources that may be needed to ensure success. He also noted that staff will be monitoring other bills that are filed that may affect SWBNO.

### **EXECUTIVE SESSION**

Director Scrubbs presented a motion to enter Executive Session pursuant to Louisiana R.S. 42:19 and 42:17(A)(1) to discuss the character, professional competence, or physical or mental health of Interim General Superintendent and Interim Special Counsel.

Director Scrubbs presented a motion to exit Executive Session. Director Thomas moved for approval. Director Kennedy seconded. Without opposition, the motion carried.

Based on the discussion that took place in executive session, the Governance Committee reports that it has developed and adopted a structured Executive Readiness Assessment Framework to guide its evaluation of interim executives and inform future recommendations regarding permanent appointments, as applicable.

The framework provides a consistent, criteria-driven approach to assessing leadership readiness across operational, strategic, compliance, and organizational dimensions.

The Committee has begun utilizing the framework and anticipates providing a further update to the Board in the first quarter of 2026.

The detailed framework is available for Board member review and will continue to be refined as part of the Committee's governance oversight responsibilities.



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## **PUBLIC COMMENT**

- Angela Kinlaw, a resident of New Orleans, spoke to the committee regarding her opposition in privatization. Ms. Kinlaw also noted the importance for the City to have an effective drainage system.

## **ADJOURNMENT**

There being no further business to come before the Governance Committee, Director Scrubbs made a motion to adjourn. Director Howard moved. Director Kennedy seconded. The motion carried. The meeting was adjourned at approximately 10:41 a.m.



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February 11, 2026

The Operations Committee met on Wednesday, February 11, 2026, in the Executive Boardroom. The meeting convened at approximately 10:48 a.m.

**Present:**

Director Chadrick Kennedy  
Director Kimberly Thomas  
Director Ariane Greenidge

**Absent:**

Director H. Davis Cole

**PRESENTATION ITEM:**

***A. Uptown Water Main Break - Kaitlin Tymrak, Interim General Superintendent, SWBNO and Steven Giang, Deputy General Superintendent, SWBNO***

On January 31, 2026, a 48-inch water main, installed in 1908, broke in the 7900 Block of Panola Street. A presentation by the General Superintendent's Office provided a 72-hour overview of how staff promptly isolated the break and made the necessary repairs.

Committee members applauded the utility's response time and active communication throughout various media platforms. As part of the discussion, the committee asked if the cost for repairs was known and whether FEMA would be able to fund this emergency incident. Mr. Giang advised that the cost of repairs would be forthcoming, and that the area of repair is ineligible for FEMA funding.

Continued discussion addressed SWBNO's limited ability to proactively replace pipes once they have reached the end of their useful life. A lack of funding remains the utility's biggest hurdles. Mr. Giang noted that breaks in the utility's larger mains have occurred historically on a sporadic basis.

Ms. Tymrak confirmed additional work is being completed in the area, such as installing a new fire hydrant. The committee requested a follow-up on the incident to include cost of repairs and an updated completion timeline. The committee also recommended that SWBNO continues its communication efforts through various social media channels.



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## **PUBLIC COMMENT**

- Angela Kinlaw, a community member recognized the responsiveness and immediacy of SWBNO's efforts to fix the Panola main break. Ms. Kinlaw also provided comments on reducing third party contracting, focusing on employing local residents, and being proactive with planning for future projects.

## **ADJOURNMENT**

There being no further business to come before the Operations Committee, Director Kennedy made a motion to adjourn. Director Thomas moved. Director Greenidge seconded. The motion carried. The meeting was adjourned at approximately 11:02 a.m.

# Executive Director's Report

February 2026



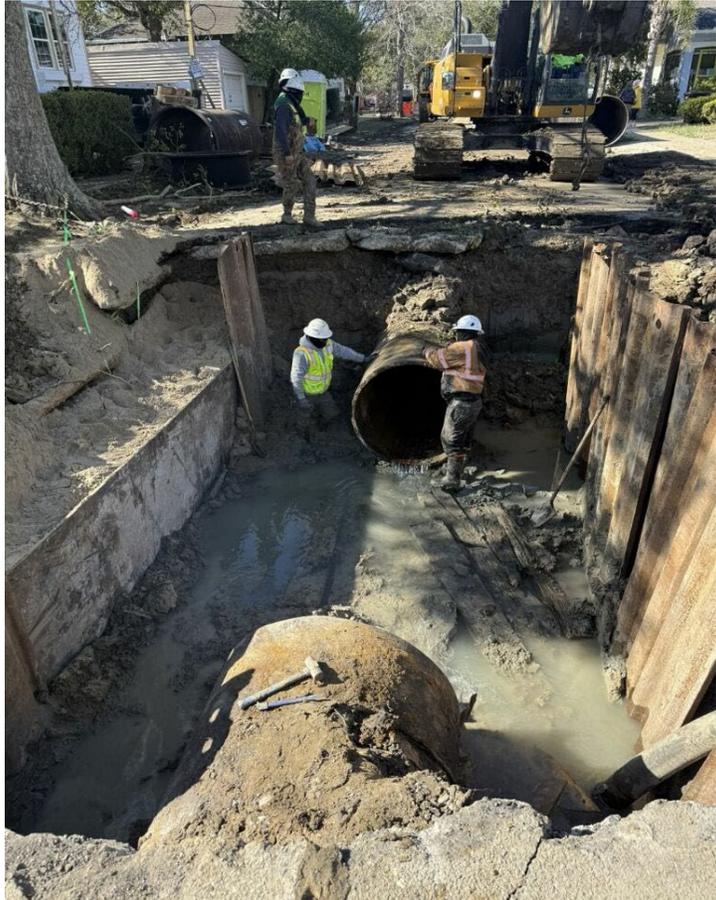


# Watermain Break at 7900 Panola

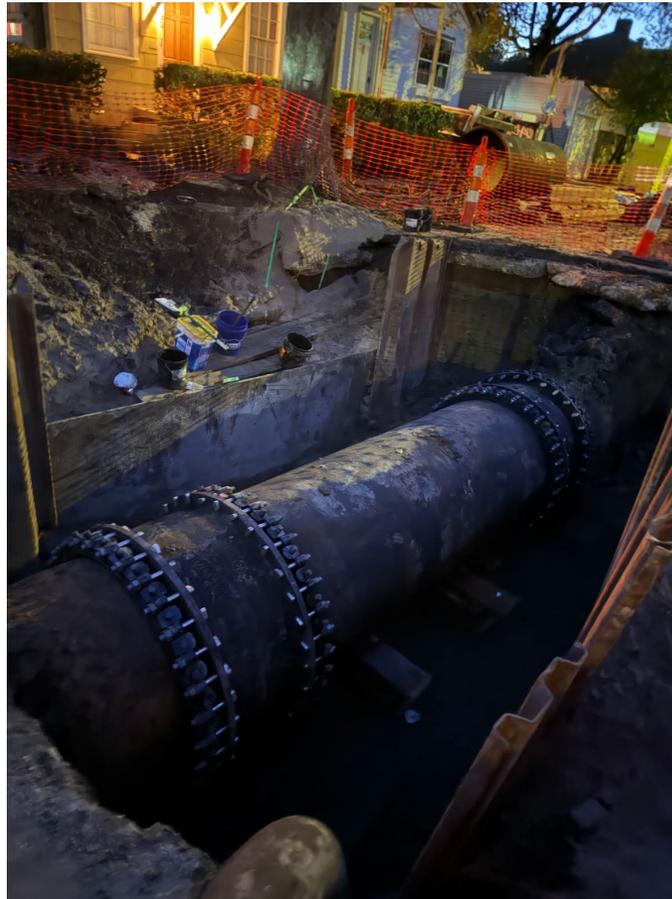
- Crews responded to a significant watermain break in the 7900 block of Panola on Saturday, Jan 31
  - By 6pm on Saturday, Jan 31 we were able to isolate the valves
  - Sunday morning crews were on site to begin facilitating repairs
  - Installed fire hydrant to water main
- Precautionary BWA issued
  - Lifted on Monday afternoon
- Water receded quickly
  - Catch basins cleaning efforts in this area worked as water receded quickly
- Paving restoration to be completed by Friday, Feb 27



7900 Block of Panola St  
Cast iron, circa 1908



Sunday Afternoon



Sunday Night

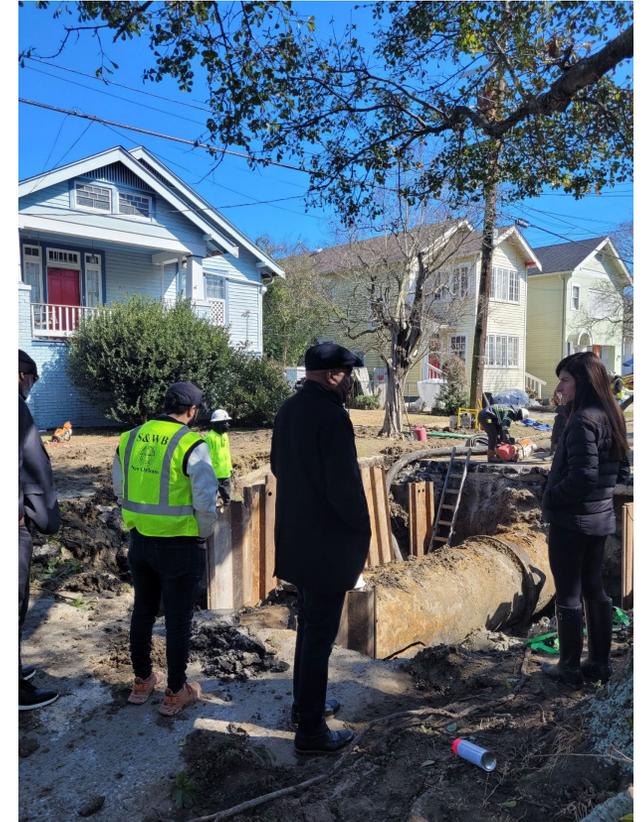


Monday Afternoon



# Communication Activities

- Press releases regarding precautionary BWA
- Individual communications to Mayor and Council staff, including onsite meetings on Sunday
- Social media posts from Mayor, Council and SWBNO
- Met with residents in the affected block on Sunday
- Media interviews onsite on Monday
- Individual customer communications by flyers and customer portal continued on Monday for the affected block

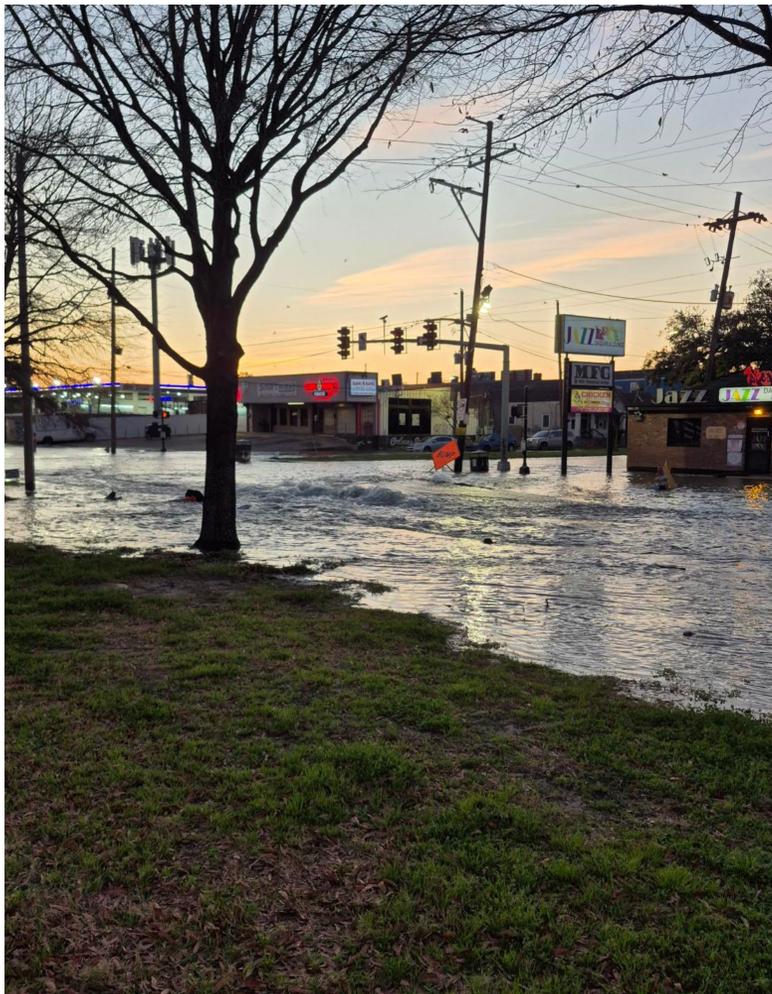




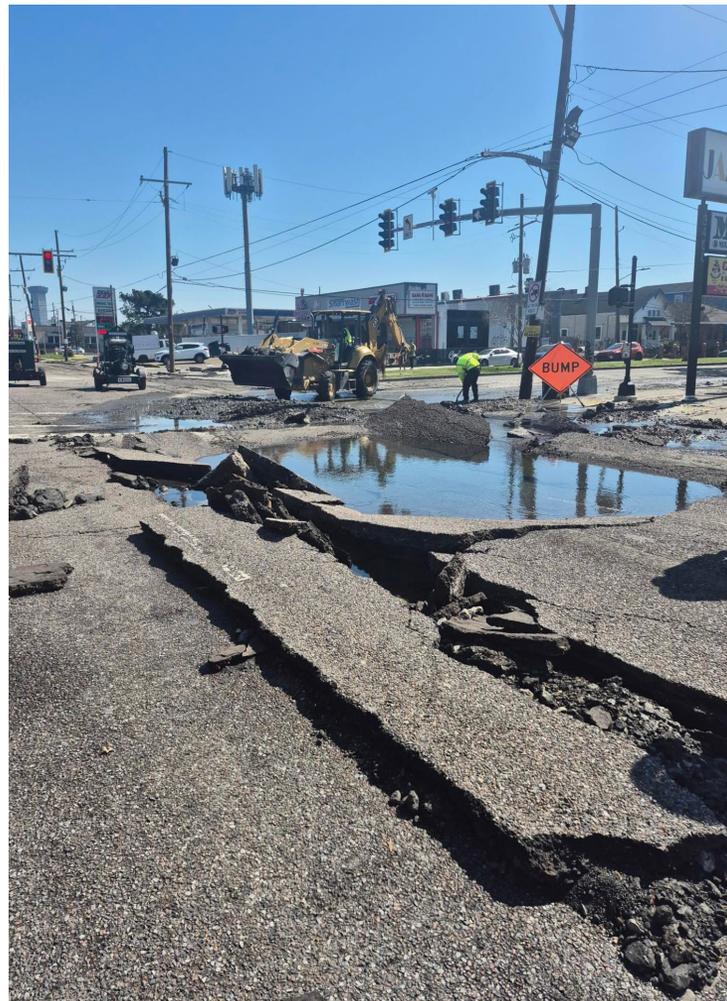
# Watermain Break at S Claiborne & Toledano

- Crews responded to a significant watermain break on S Claiborne Ave at Toledano on Mon 2/23 approximately 4:00AM
- Precautionary Boil Water Issued
  - Expanded impact area to include CBD, French Quarter and Leonidas neighborhoods
  - Crews isolated the break by 8:30AM

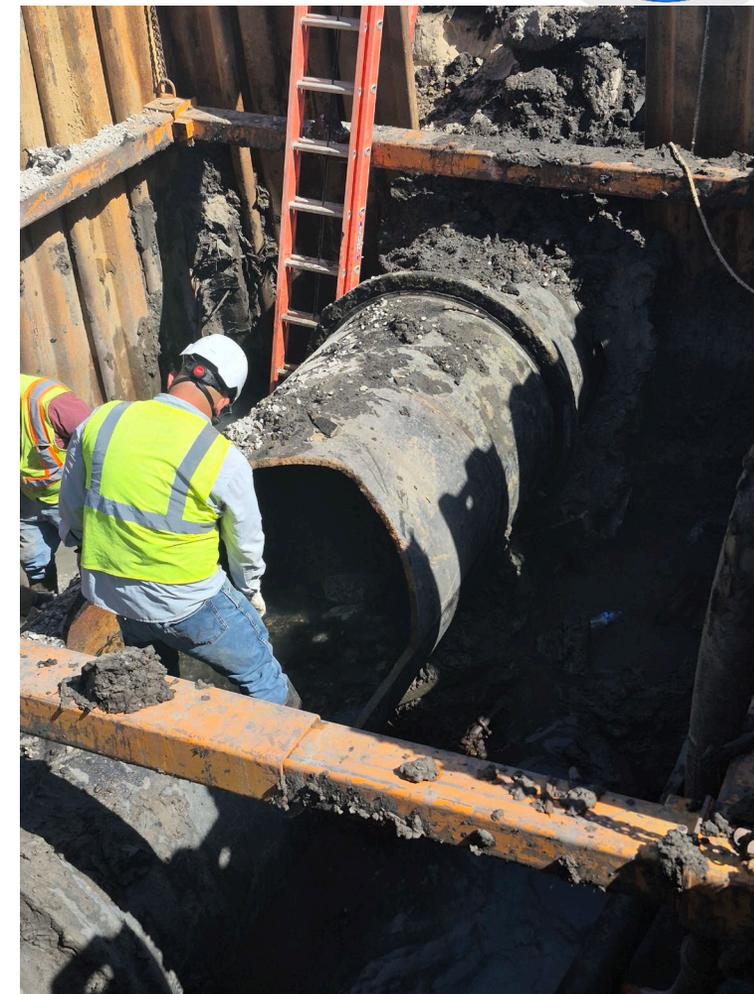




**Monday early AM**



**Monday AM after break was isolated**



**Tuesday at noon repairs underway**



# Communication Activities

- Press releases regarding precautionary BWA
- Social media videos:
  - Initial video from Randy began early Monday morning
  - Provided updates to social media on Monday afternoon
  - Social media updates continued on Tuesday, Feb. 24
- Individual communications to Mayor and Council staff, including onsite meetings on Sunday
- Media interviews onsite on Monday and Tuesday
- Lifted boil water at noon on Tuesday, Feb. 24





# Dwyer Canal

- Met with Council staff, residents, environmental groups regarding the Dwyer Canal on Friday, Feb 6
  - Residents spoke about issues regarding sewer and water leaks along Dwyer Canal
  - Reviewed several locations along the canal of concerns
- Actions taken since 2/6
  - Several locations of sewer discharges identified; some intermittent
  - Pumped impacted water from the canal
  - Made point repair on Bonita St on Mardi Gras Day
  - Cleaning and flushing sewer lines on affected blocks
  - Cerise lift station undergoing repairs
  - Increase staff monitoring along the canal





# Sewer Main Break at N. Galvez & St. Louis

- Crews responded to a sewer force main break in the early morning hours of Sunday, Feb 15
- 48" steel force main; could not be isolated like a water main break, due to the configuration of the sewer system
- Crews pressure washed and disinfected the nearby streets and sidewalks
- Emergency repair completed by SWBNO crews on Monday afternoon; area is backfilled
- Expediting award of contract for permanent replacement (WIFIA funded)





# Future Communications In the Works



## SWBNO AT WORK

### *Unforeseen Repairs Needed*

SWBNO crews are working hard to repair the following:

- Water main break
- Sewer main break
- Sewer connection overflow
- Other \_\_\_\_\_

### PRACTICE SAFETY

As our teams work, the area near your property is considered an active construction site. Please use caution.

### NEED TO FILE A CLAIM?

If you have property or vehicle damage, you can file a claim at [swbno.org/about/claims](http://swbno.org/about/claims)

**We apologize for any inconvenience.  
Thank you for your patience as we  
work quickly to make this repair.**

### STAY UPDATED

[swbno.org](http://swbno.org)



@SWBNewOrleans

- We are developing an Emergency Repairs at Work Door Hanger
- We are developing yard signs to inform of Emergency Repairs at Work

Thank you!



**CONTRACT 30266 – NEW 16" SEWER FORCE MAIN ON LAFITTE ST. (N. DORGENOIS ST. - N. GALVEZ ST.) & NEW 48" SEWER FORCE MAIN ON N. GALVEZ ST. (CONTI ST. - LAFITTE ST.)**

---

**WHEREAS**, the Sewerage and Water Board of New Orleans (“Board”) advertised to the public an invitation to bid for Contract #30266 – New 16" Sewer Force Main on Lafitte St. (N. Dorgenois St. - N. Galvez St.) & New 48" Sewer Force Main on N. Galvez St. (Conti St. - Lafitte St.); and

**WHEREAS**, on November 24, 2026, the public notice was advertised, which listed the deadline for submission of bids as January 9, 2026; and

**WHEREAS**, in response, four (4) bids were received on January 9, 2026; and

**WHEREAS**, on January 9, 2026, the following bids were opened:

- |                             |                 |
|-----------------------------|-----------------|
| 1. BLD Services, LLC        | \$ 2,786,539.00 |
| 2. Cycle Construction, LLC  | \$ 4,336,128.00 |
| 3. RNGD Infrastructure, LLC | \$ 3,027,000.00 |
| 4. Wallace C. Drennan, Inc. | \$ 3,737,075.00 |

**WHEREAS**, the lowest responsive and responsible bid was determined to be from BLD Services, LLC with a total base bid of \$2,786,539.00, and is recommended for the award;

**NOW, THEREFORE BE IT RESOLVED**, that the bid from BLD Services, LLC in the amount of \$2,786,539.00 is hereby accepted for Contract #30266 – New 16" Sewer Force Main on Lafitte St. (N. Dorgenois St. - N. Galvez St.) & New 48" Sewer Force Main on N. Galvez St. (Conti St. - Lafitte St.) and is hereby accepted, and Contract #30266 is awarded to BLD Services, LLC.

---

I, Randy E. Hayman, Esq. Executive Director of the  
Sewerage and Water Board of New Orleans,  
do hereby certify that the above and foregoing  
is a true and correct copy of a Resolution adopted  
at the Regular Monthly Meeting of said Board,  
duly called and held, according to law, on  
February 25, 2026.

---

**Randy E. Hayman, Esq.**  
EXECUTIVE DIRECTOR  
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans  
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



**ACTION REQUESTED**

**CONTRACT AWARD**

**CONTRACT 30266 – NEW 16" SEWER FORCE MAIN ON LAFITTE ST. (N. DORGENOIS ST. - N. GALVEZ ST.) & NEW 48" SEWER FORCE MAIN ON N. GALVEZ ST. (CONTI ST. - LAFITTE ST.)**

Approval to award Contract 30266, between The Sewerage & Water Board of New Orleans and BLD Services, LLC in the amount of \$2,786,539.00.

**CONTRACTOR/SUB/VENDOR INFORMATION**

		DBE PARTICIPATION	
PRIME	SUBS	Submitted	Target
<i>BLD Services, LLC</i>	<i>Choice Supply Solutions, LLC</i> <i>BJ's Service Group, Inc.</i>	28.56%	
		7.48%	
Total		36.04%	36.00%

**DESCRIPTION AND PURPOSE**

Original Contract Value	\$2,786,539.00
Has a NTP been Issued	No
<b>Total Contract Value</b>	<b>\$2,786,539.00</b>
<b>Proposed Contract Completion Date</b>	<b>TBD</b>

**Purpose and Scope of the Contract:**

*The Project consists of the installation of new 16" forcemain along Lafitte St. from SPS8 at N. Dorgenois St. to tie into the existing 48" sewer forcemain at N. Galvez St. and the replacement of existing 48" sewer forcemain along N. Galvez between Conti St. and Lafitte St. The work also includes all associated site and pavement restoration. The project is generally located between Conti St. and Lafitte St. and between N. Dorgenois St. and N. Galvez St. and is WIFIA funded.*

**Spending to Date:**

Cumulative Contract Amount	\$2,786,539.00
Cumulative Contract Spending	\$0.00

**Contractor's Past Performance:**

*Initial award.*

**PROCUREMENT INFORMATION**

<b>Contract Type</b>	Base Bid	<b>Award Based On</b>	Lowest Competitive Bid
<b>Commodity</b>	Public Works Construction	<b>Contract Number</b>	30266
<b>Contractor Market</b>	Public Bid		
<b>Compliance with Procurement Laws?</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		<b>CMRC Date (if nec.):</b>

**BUDGET INFORMATION**

<b>Funding</b>	317-08	<b>Department</b>	Network Engineering
<b>System</b>	Sewer	<b>Project Manager</b>	William Charlot
<b>Job Number</b>		<b>Purchase Order #</b>	

**ESTIMATED FUND SOURCE**

<b>User</b>	<b>Share%</b>	<b>Dollar Amount</b>	<b>Reimbursable?</b>
Sewer System	100%	\$ 2,786,539.00	WIFIA
Water System			
Drainage System			
<b>TOTAL</b>		\$ 2,786,539.00	

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

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**Owen Millehrer, P.E.**  
**Engineering Division Manager**  
**Network Engineering Department**

**AUTHORIZING EXTENSION OF AGREEMENT WITH HDR ENGINEERING, INC.**

**WHEREAS**, the Sewerage and Water Board of New Orleans (Board) and HDR Engineering, Inc. (Contractor) are parties to a Professional Services Agreement dated May 21, 2021, to provide internal and external communications support (the “Agreement”) pursuant to a public Request for Proposals (RFP) process and Contractor’s Proposal in response, for an initial term of one (1) year with initial compensation of \$118,154.44, which has been amended and extended from time to time by six (6) amendments, through March 1, 2026, for a maximum cumulative compensation of \$1,840,616.25; and

**WHEREAS**, the Board has continuing need of the services being provided by Contractor, to accommodate the completion of the process for procurement of a new internal and external communications provider, and Contractor, whose address is 1 Galleria Blvd, Suite 1920, Metairie, LA 70130, is qualified and willing to perform such services; and

**WHEREAS**, the Board and the Contractor desire to enter into an Amendment No. 7 to extend the Agreement through May 31, 2026, per the attached Scope of Services ("Attachment A"), increasing the compensation by \$77,304 to a total of \$1,917,920.25;

**NOW THEREFORE, BE IT RESOLVED**, that the President or President Pro-Tem of the Sewerage and Water Board is hereby authorized to execute on behalf of the Sewerage and Water Board of New Orleans Amendment No. 7 extends the existing contract agreement with HDR Engineering and further approves the increase in compensation in the amount of \$77,304 for the provision of internal and external strategic communication support through May 31,2026 at a total maximum cumulative compensation of \$1,917,920.25.

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I, Randy E. Hayman, Esq. Executive Director,  
Sewerage and Water Board of New Orleans,  
do hereby certify that the above and foregoing  
is a true and correct copy of a Resolution adopted  
at the Regular Monthly Meeting of said Board,  
duly called and held, according to law, on  
February 25, 2026.

---

**Randy E. Hayman, Esq.**  
**EXECUTIVE DIRECTOR**  
**SEWERAGE AND WATER BOARD OF NEW ORLEANS**

**AMENDMENT NO. 7**  
**TO THE**  
**PROFESSIONAL SERVICES AGREEMENT**  
**BETWEEN**  
**SEWERAGE AND WATER BOARD OF NEW ORLEANS**  
**AND**  
**HDR ENGINEERING, INC.**  
**FOR**  
**INTERNAL AND EXTERNAL COMMUNICATION SERVICES**

**THIS AMENDMENT NO. 7** is made and entered into effective the 1<sup>st</sup> day of March, 2026, by and between the **SEWERAGE AND WATER BOARD OF NEW ORLEANS** (the, “**Board**”), represented by **RANDY HAYMAN, ESQ., EXECUTIVE DIRECTOR**, , and **HDR ENGINEERING, INC.** (the, “**Contractor**”), represented by **BRETT GEESEY, VICE PRESIDENT**.

**WHEREAS**, in December 2019, the Sewerage and Water Board of New Orleans (Board) advertised a request for proposals (the "**RFP**") seeking proposals from qualified firms for an initial one-year period with up to five (5) successive one-year renewal periods, to provide a suite of communications services to implement an internal and external communications strategy to improve cohesion of mission among employees, foster greater internal understanding of the responsibilities of the Board and empower employees to act as ambassadors for the Board to each other and the public, with proposals due on January 31, 2020; and

**WHEREAS**, the Contractor submitted a proposal dated January 31, 2020, (the "**Proposal**") to perform the professional services described in the RFP, the Board selected the Contractor, and the Board and the Contractor executed a Professional Services Agreement, dated May 21, 2021, to provide internal and external communications support (the “**Agreement**”) pursuant to the RFP and Contractor’s Proposal in response, for an initial term of one (1) year; and

**WHEREAS**, by Amendment No. 1, dated March 28, 2022, the Board extended the Agreement via Amendment No. 1 through March 28, 2023, and increased the compensation by \$249,619 to a total of \$367,773.44; and

**WHEREAS**, by Amendment No. 2 dated April 24, 2023, the Board extended the Agreement via Amendment No. 2 through February 28, 2024, and increased the compensation by \$281,000.29 to a total of \$648,773.73; and

**WHEREAS**, by Amendment No. 3 to the Agreement, dated November 27, 2023, compensation was increased by \$226,098.00 to a total of \$874,872.00 for additional services approved by Board supplement to the Year 3 budget for a total maximum compensation of

\$874,872.00; and

**WHEREAS**, by Resolution R-047-2024, the Board authorized Amendment No. 4 to the Agreement, to provide for additional level of services including support in planning and implementing a Chief of Staff Listening Tour using Concordia as a subcontractor, and support for a Customer Sentiment Survey effort using American Pulse, a qualified research and polling vendor; to extend the Agreement through February 28, 2025, with up to three (3) additional successive one-year renewal periods in accordance with the RFP; and increasing the compensation thereunder by \$439,849.00 to a total maximum compensation of \$1,314,721.00; and

**WHEREAS**, pursuant to Resolution R-047-2024, the Board and Consultant Amendment No. 4, dated April 22, 2024; and

**WHEREAS**, by Resolution R-092-2024, the Board authorized Amendment No. 5 to the Agreement, to provide consultation services related to the design, functionality, and implementation of the Board's new customer portal and increasing the compensation by \$176,781.00 to a total of \$1,491,502.00; and

**WHEREAS**, pursuant to Resolution R-092-2024, the Board and Contractor executed Amendment No. 5 dated June 28, 2024; and

**WHEREAS**, by Resolution R-016-2025, the Board authorized execution of Amendment 6 to the Agreement, extending the term thereof for one (1) additional one-year period at a cost of \$349,114.25 for a total compensation under the Agreement of \$1,840,616.25; and

**WHEREAS**, by Resolution R-016-2025, the Board authorized execution of Amendment 6 to the Agreement, extending the term thereof for one (1) additional one-year period at a cost of \$349,114.25 for a total compensation under the Agreement of \$1,840,616.25; and

**WHEREAS**, pursuant to Resolution R-016-2025, the Board and Contractor executed Amendment No. 6 effective February 24, 2025, extending the term of the Agreement through March 1, 2026; and

**WHEREAS**, from inception of this Agreement through the execution of this Amendment, Contractor has provided and performed the services hereunder, as amended from time to time, continuously and without interruption, and this is a memorialization of same; and

**WHEREAS**, the Board has continuing need of the services being provided by Contractor, to accommodate the completion of the process for procurement of a new internal and external communications provider, and Contractor, whose address is 1 Galleria Blvd, Suite 1920, Metairie, LA 70130, is qualified and willing to perform such services; and

**WHEREAS**, the Board and the Contractor desire to enter into an Amendment No. 7 to extend the Agreement through May 31, 2026, per the attached Scope of Services ("Attachment A"), increasing the compensation by \$77,304 to a total of \$1,917,920.25; and

**NOW THEREFORE**, for good and valuable consideration, the Board and the Contractor amend the Agreement as follows:

**ARTICLE I  
CONTRACTOR'S OBLIGATIONS**

**A. Scope of Services.** In addition to the services under the Agreement as previously amended, Contractor shall perform continued internal and external strategic communications support to the Board under the Agreement as previously amended prior to the date of this Amendment.

**ARTICLE IV  
COMPENSATION**

**A. Maximum Compensation.** The Agreement is amended to increase the maximum compensation at no additional cost.

**ARTICLE V  
DURATION AND TERMINATION**

**A. Extension.** By execution of this Amendment, the Agreement is extended through May 31, 2026.

Except as otherwise provided by this Amendment No. 7, the terms and conditions of the Agreement remain in full force and effect.

**IN WITNESS WHEREOF**, the Sewerage and Water Board of New Orleans and HDR Engineering, Inc., through their duly authorized representatives, execute this Amendment No. 7.

**SEWERAGE AND WATER BOARD OF NEW ORLEANS**

**BY:** \_\_\_\_\_

**RANDY HAYMAN, ESQ., EXECUTIVE DIRECTOR**

**FORM AND LEGALITY APPROVED:**

**Legal Department**

**BY:** \_\_\_\_\_

**MARY E. ARCENEAU ASSISTANT SPECIAL COUNSEL**

**HDR ENGINEERING, INC.**

**BY:** \_\_\_\_\_

**BRETT GEESEY, VICE PRESIDENT**

**47-0680568**

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**TAX ID**

**EXHIBIT A  
TO  
AMENDMENT NO. 7  
TO THE  
PROFESSIONAL SERVICES AGREEMENT  
BETWEEN  
SEWERAGE AND WATER BOARD OF NEW ORLEANS  
AND  
HDR ENGINEERING, INC.  
FOR  
INTERNAL AND EXTERNAL COMMUNICATION SERVICES**

**List of Services**

- Project management
- Communications advising and consultation
- Content development and copywriting
- Graphic design
- Website update support
- Event coordination and delivery

This scope is based on a not-to-exceed fee of \$77,304. If SWBNO requires additional services or a level of effort beyond the budget of this scope, HDR's Project Manager can provide an amendment proposal to SWBNO for consideration.

Detailed Services

**Project Management**

To support the management of this scope of work and the services associated with it, HDR will provide project management services, which include administrative activities such as:

- Delivery schedule development and tracking
- Invoicing (3 invoices)
- Progress report development (3 progress reports)
- Quality monitoring
- Coordination meetings

**Assumptions:**

- Progress reports and invoices will be submitted monthly to SWBNO's Communications Director electronically.

### **Communications Advising and Consulting**

Within this scope of work, HDR will assist SWBNO through communications advising and consulting upon request, which may take the form of support related to:

#### **Program Outreach Strategies**

- *Drainage Consolidation and Stormwater Fee Education*
- *Consumer Confidence Report Support*
- *Consumer Confidence Report outreach plan*

#### **Advising and Consultation**

- *Crisis communications support (up to 20 hours)*
- *Media relations support (up to 20 hours)*
- *Participation in weekly Communications Team meetings*
- *Participation in weekly Lead and Copper Rule meetings*
- *Additional advising and consultation as requested*

#### **Assumptions**

- *Crises related to major hurricane events, saltwater intrusion, legislative session activities, etc. require a scope amendment and additional budget if the level of effort requires additional support.*

#### **Content Development and Copywriting**

*This scope of work includes content development and copywriting support to provide SWBNO with clear and consistent materials written with audiences in mind. The content development efforts in this scope are upon request and could include:*

#### **Major Utility Initiatives**

- *Drainage Consolidation and Stormwater Fee Education*
- *One (1) tailored version of the existing presentation for a new audience*
- *Consumer Confidence Report Support*
- *Consumer Confidence Report outreach materials, including*
  - *One (1) postcard*
  - *One (1) press release*
  - *Two (2) stakeholder emails*
  - *One (1) customer portal email*
  - *One (1) customer portal rotating banner*
  - *One (1) legal notice*
  - *Website carousel content*
  - *Customer bill notice content*
  - *Up to three social media posts*
- *Consumer Confidence Report content development for an up to 28-page booklet*

## Reoccurring Efforts

- Presentation support (up to 12 hours), including
  - Development of presentations
  - QC review of monthly Director's Reports
- Copywriting for monthly *Pipeliner* internal newsletters
- Development of monthly social media content calendars
- Copywriting for seasonal communications (i.e., hurricane season, hard freezes, etc.), including talking points, social media posts, and press releases (up to 10 hours)
- As needed/as requested content development

## Assumptions:

- Content development and copywriting services efforts are assumed to include the following and similar items:
  - Branded templates
  - Bill inserts
  - Brochures
  - Door hangers and notices
  - Emails and e-blasts
  - Flyers and handouts
  - Internal newsletters
  - Mailers
  - Video and podcast script
  - Online content
  - Presentations
  - Press releases and media advisories
  - Print ads
  - PSAs
  - Social media posts
  - Talking points
- SWBNO will develop and draft the items identified for HDR's support via QC Review.
- SWBNO will be responsible for the printing and distribution of collateral.
- Drainage consolidation and stormwater fee materials will be developed based on existing materials created within the Year 5 scope of work. Substantial content changes will require a change order.

## Graphic Design

This scope of work includes graphic design support to provide SWBNO with clean, branded, and eye-catching material that makes technical subjects easier to understand. Graphic design support will be provided upon request and may include:

## Major Utility Initiatives

- Drainage Consolidation and Stormwater Fee Education
  - One (1) tailored version of the existing presentation for a new audience
    - Consumer Confidence Report Support
  - Consumer Confidence Report outreach materials, including
    - One (1) postcard
    - One (1) customer portal rotating banner
    - One (1) legal notice
    - Up to three social media posts

- Consumer Confidence Report (up to 28-page booklet) designed at a 5"x8" final size

### **Reoccurring Efforts**

- Monthly *Pipeliner* internal newsletter design
- Monthly social media graphics
- Graphic design for seasonal communications (i.e., hurricane season, hard freezes, etc.)
- As needed/as requested graphic design support

### **Assumptions:**

- Anticipated deliverables for the above efforts could items such as:
  - Bill inserts
  - Brochures
  - Door hangers and notices
  - Emails and e-blasts
  - Flyers and handouts
  - GIF animations
  - Internal newsletters
  - Mailers
  - Online graphics
  - Presentations
  - Social media graphics
  - Video graphics and production
- SWBNO will provide the consultant team logo files and photography as needed to design necessary deliverables.
- This scope of work does not include video footage capture.

### **Website Update Support**

As part of this scope of work, HDR will provide updated web content and design recommendations as needed and/or as requested to support the execution of communications plans detailed above.

This scope of work includes:

- Web copy development and web design recommendations for key programs identified above

### **Assumptions:**

- This scope of work does not include website or webpage coding, edits to CMS or website templates, or other substantial, backend website changes.
- SWBNO is responsible for implementing the suggested copy and design changes on the utility website.

### **Event Coordination and Delivery Support**

This scope of work includes in-person event coordination and delivery support for events such as community meetings, neighborhood presentations, key stakeholder meetings/tours/events, elected official briefings, press conferences, dignitary visits, etc.

Event support will be provided upon request and could include:

- Event planning and coordination support for up to 20 hours of coordinator support and 10 hours of advisor support.

**Assumptions:**

- This scope of work does not include costs for day-of materials, such as printed materials, craft services, etc.

**Fee Schedule**

The following fee estimate has been prepared for the scope of services described above. The fee and hours estimates may vary based on the level of service requested by SWBNO. HDR will invoice monthly for actual hours and expenses incurred based on the rates provided below.

<b>ESTIMATED DIRECT LABOR</b>			
		<b>TOTAL HOURS</b>	<b>LABOR COST</b>
<b>Task 1</b>	Project Management	18	\$ 2,382.00
<b>Task 2</b>	Communications Planning	136	\$ 24,810.00
<b>Task 3</b>	Content Development	169	\$ 24,198.00
<b>Task 4</b>	Graphic Design	113	\$ 16,185.00
<b>Task 5</b>	Website Support	36	\$ 4,719.00
<b>Task 6</b>	Event Planning	30	\$ 5,010.00
	<b>TOTAL</b>	<b>502</b>	<b>\$ 77,304</b>
<b>OTHER DIRECT COSTS</b>			
	<b>TOTAL</b>		<b>\$ -</b>
	<b>TOTAL ESTIMATED COST:</b>		<b>\$77,304</b>

<b>LABOR CATEGORY</b>	<b>HOURS</b>
<b>HDR</b>	
<b>Accountant</b>	6
<b>Sr. Project Manager</b>	3
<b>Advisor</b>	109
<b>Coordinator IV</b>	3
<b>Coordinator III</b>	56
<b>Coordinator II</b>	230
<b>Coordinator I</b>	50

LABOR CATEGORY	HOURS
Graphic Designer I	45

#### Rates

The following labor categories will be used to staff this scope of services. Please note subcontractor rates include a 10% markup.

LABOR CATEGORY	RATE
<b>HDR</b>	
Technical Reviewer	\$447.00
Accountant	\$136.00
Sr. Advisor	\$381.00
Advisor	\$225.00
Sr. Project Manager	\$259.00
Coordinator IV	\$172.00
Coordinator III	\$159.00
Coordinator II	\$138.00
Coordinator I	\$108.00
Art Director	\$224.00
Web Developer	\$182.00
Videographer II	\$166.00
Videographer I	\$129.00
Graphic Designer II	\$123.00
Graphic Designer I	\$104.00
<b>Concordia</b>	
Principal In Charge	\$330.00
Director	\$247.50
Sr. Project Manager	\$192.50
Sr. Project Architect/Planner	\$192.50
Project Manager	\$165.00
Project Architect/Planner	\$165.00
Designer/Planner III	\$132.00
Designer/Planner II	\$121.00
Administration	\$82.50
<b>GMc+Co., Inc.</b>	
Blended Team Rate	\$192.50

**GENERAL SUPERINTENDENT RECOMMENDATIONS  
FOR THE FEBRUARY 11, 2026  
FINANCE AND ADMINISTRATION COMMITTEE MEETING**

A listing of the bids, change orders, amendments and final acceptances received during the month of January 2026 are included in the following report. A summary is attached for your review.

**CONTRACT CHANGE ORDER BY RATIFICATION (4)**

- |                    |  |
|--------------------|--|
| Page 02 R-009-2026 | Ratification of Change Order No. 4 for Contract 30229- Carrollton Basin No. 1 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.                                    |
| Page 06 R-010-2026 | Ratification of Change Order No. 5 for Contract 30254- Carrollton Basin No. 13 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and BLD Services, LLC.                                   |
| Page 10 R-011-2026 | Ratification of Change Order No. 1 for Contract 30259- Carrollton Basin No. 18 Sewer Rehabilitation between The Sewerage and Water Board of New Orleans and Hard Rock Construction, LLC.                         |
| Page 14 R-013-2026 | Ratification of Change Order No. 7 for Contract 1420- Power Complex Phase 1 Equipment Installation and Commissioning between The Sewerage and Water Board of New Orleans and Frischhertz-Barnes a Joint Venture. |

**RATIFICATION OF CHANGE ORDER NO. 4 FOR CONTRACT 30229 – CARROLLTON BASIN NO. 1 SEWER REHABILITATION BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND BLD SERVICES, LLC.**

**WHEREAS**, the Sewerage and Water Board of New Orleans advertised on November 3, 2023, according to public bid law, a Request for Bids for Contract 30229 – Carrollton Basin No. 1 Sewer Rehabilitation; and,

**WHEREAS**, Bids for contract 30229 were received on November 30, 2023; and these bids were evaluated, and the bid amounts were acceptable according to the Engineer's Opinion of Probable Cost; and,

**WHEREAS**, The responsible and responsive low bid was accepted, and the Contract was awarded to BLD Services, LLC in the amount of \$9,951,760.00 per R-142-2023; and,

**WHEREAS**, Change Order No. 1 adds WIFIA clauses that pertains American Iron and Steel, and Labor Laws and Standards that are required for receiving funding; and,

**WHEREAS**, Change Order No. 2, per Resolution R-093-2025, added \$88,501.00 and 113 days to the Contract. The additional 113 days were due to delays from added repairs, several water leaks that prevented lining efforts and impacted progress, a line segment that was up scoped to pipe bursting due to tree and utility conflicts, and work stoppage during the snow week ending January 24th, 2025. Change Order No. 2 also added one new bid item to allow for the determination of water connection material behind the meter up to the private right of way as part of the new lead line replacement program, and adjusted existing bid items to complete the scope of work; and,

**WHEREAS**, Change Order No. 3, per Resolution R-116-2025, adds \$0.00 and 104 days to the Contract. The additional 104 days were due to right of entry conflicts, water leaks, utility conflicts, tree conflicts, and differing site conditions requiring additional point repairs prior to CIPP installation; and,

**WHEREAS**, Change Order No. 4, per Field Change Order No. 5, adds one new Bid Item X-02 - Brick Line Segment and Remove Roots From Manhole 004-021, adjusts existing bid item quantities to reflect actual work performed, and adds 165 days for the following: Unmapped segments added to the Contract, water leaks preventing restoration, ROE delays, and conflicts with trees and other contractors performing work in the area

**WHEREAS**, Change Order No. 4, adds 165 days to the Contract with a new substantial completion date of February 28, 2026; and,

**NOW, THEREFORE, BE IT RESOLVED**, the ratification of Change Order No. 4 for Contract 30229 is hereby approved by the Sewerage and Water Board of New Orleans.

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I, Randy E. Hayman, Esq. Executive Director,  
Sewerage and Water Board of New Orleans,  
do hereby certify that the above and foregoing  
is a true and correct copy of a Resolution adopted  
at the Regular Monthly Meeting of said Board,  
duly called and held, according to law, on  
February 25, 2026.

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**Randy E. Hayman, Esq.**  
EXECUTIVE DIRECTOR  
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans  
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



**ACTION REQUESTED**

**CONTRACT CHANGE ORDER: 004**

**Contract 30229 - Carrollton Basin No. 1 Sewer Rehabilitation**

Approval to execute a change order between the Sewerage and Water Board and BLD Services, LLC, to extend the contract duration by 165 days. This change order is only to add days to the Contract and does not amend the Total Contract Value.

**CONTRACTOR/SUB/VENDOR INFORMATION**

		DBE PARTICIPATION GOAL: 36%	
PRIME	SUBS	BID	ACTUAL (as of 01/29/26)
<i>BLD Services, LLC</i>	<i>C&amp;M Construcion Group, LLC</i>	21.86%	18.04%
	<i>Cooper Contracting Group, LLC</i>	6.33%	12.12%
	<i>Prince Dump Truck Service, LLC</i>	4.37%	1.56%
	<i>Choice Supply Solutions, LLC</i>	3.47%	1.22%
<b>Total</b>		<b>36.03%</b>	<b>32.94%</b>

**Economically Disadvantaged Business Program Comments**

Prime Contractor asserts that DBE participation is backloaded near end of project in tasks such as restoration. Expect to meet or exceed 36% DBE participation goal.

**DESCRIPTION AND PURPOSE**

	Change Orders	Renewal	Totals
Original Contract Value	\$9,951,760.00		\$9,951,760.00
Previous Change Orders	\$88,501.00		\$88,501.00
% Change of Contract To Date	0.89%		0.89%
Value of Requested Change	\$0.00		\$0.00
% For This Change Order	0.00%		0.00%
<i>Has a NTP been Issued</i>	<i>Yes</i>		<i>Yes</i>
<b>Total Contract Value</b>			<b>\$10,040,261.00</b>
% Total Change of Contract			0.89%
Original Contract Completion Date			2/11/2025
Previously Approved Extensions (Days)	217		217
Time Extension Requested (Days)	165		165
<b>Proposed Contract Completion Date</b>			<b>2/28/2026</b>

**Purpose and Scope of the Contract:**

*Contract 30229, as a part of the Carrollton Consent Decree from the EPA, consists of the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation. Work also includes associated interim and final pavement restoration.*

**Reason for Change:**

Negotiate Fee(s) and Rates	Differing Site Condition X	Regulatory Requirement
Design Change X	Other _____	

*This Change Order incorporates Field Change Order 5 into the Contract. FCO 5 adds one new Bid Items X-02 - Brick Line Segment and Remove Roots From Manhole 004-021, adjusts existing bid item quantities to reflect actual work performed, and adds 165 days for the following: Unmapped segments added to the Contract, water leaks preventing restoration, ROE delays, and conflicts with trees and other contractors performing work in the area.*

**Spending to Date:**

Cumulative Contract Amount	\$10,040,261.00
Cumulative Contract Spending	\$8,219,492.74

**Contractor's Past Performance:**

*BLD has an excellent work record for the Board.*

**PROCUREMENT INFORMATION**

<b>Contract Type</b>	Base Bid	<b>Award Based On</b>	Lowest Competitive Bid
<b>Commodity</b>	Public Works Construction	<b>Contract Number</b>	30229
<b>Contractor Market</b>	Public Bid		
<b>Compliance with Procurement Laws?</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<b>CMRC Date (if nec.) :</b>	

**BUDGET INFORMATION**

<b>Funding</b>	317-11	<b>Department</b>	Network Engineering
<b>System</b>	Sewer	<b>Project Manager</b>	Owen Millehrer
<b>Job Number</b>	30229LDQ	<b>Purchase Order #</b>	PC2024 0000717

**ESTIMATED FUND SOURCE**

User	Share%	Dollar Amount	Reimbursable?
Sewer System			
Water System			
Drainage System			
<b>TOTAL</b>		\$ -	

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

\_\_\_\_\_  
**Owen Millehrer**  
**Engineering Division Manager**  
**Network Engineering**

**RATIFICATION OF CHANGE ORDER NO. 5 FOR CONTRACT 30254 – CARROLLTON BASIN NO. 13 SEWER REHABILITATION BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND BLD SERVICES, LLC.**

**WHEREAS**, the Sewerage and Water Board of New Orleans advertised on August 18, 2023, according to public bid law, a Request for Bids for Contract 30254 – Carrollton Basin No. 13 Sewer Rehabilitation; and,

**WHEREAS**, Bids for contract 30254 were received on September 14, 2023; and these bids were evaluated, and the bid amounts were acceptable according to the Engineer's Opinion of Probable Cost; and

**WHEREAS**, The responsible and responsive low bid was accepted, and the Contract was awarded to BLD Services, LLC in the amount of \$4,373,468.00 per R-110-2023; and,

**WHEREAS**, Change Order No. 1 (R-135-2024) represents Field Change Order (FCO) 1 - Partial service repair on a house service connection where the main is in good condition, but the service is collapsed up the line., FCO 2 – Adding new items to complete sewer repairs due to existing sewer being at a lower elevation than expected and resolving a conflict with a storm drain, and FCO 3 - Move the following segments 032-001/033-042 (1500 Dante St.), 033-039/033-037 (1600 Dante St.), 033-037/033-036 (1700 Dante St.), 033-036/033-035 (1800 Dante St.) in the Carrollton Basin from RR067 to 30254 to help meet the consent decree milestone. Also, FCO 3 adds six new pay items to complete the repairs along Dante Street. X10-Initial Bypass Setup and Removal, X11- Initial Bypass Operation, X12-Reset Bypass Setup, X13-Reset Bypass Operation, X14-Sewer Main Cleaning/CCTV (21”), X15-Pipe Liner (CIPP, 21”). Change Order No. 1 added \$1,313,882.32 to the Contract; and,

**WHEREAS**, Change Order No. 2 (R-011-2025) represents FCO 4 - Increase the quantity of nine existing pay items due to the change in scope of restoration work. Increase the quantity of two existing pay items to complete the repairs along Dante Street. Increase the quantity of three existing pay items for waterline repairs due to leaks encountered in the field. Change Order No. 2 added \$1,325,964.50 and 90 days to the Contract; and,

**WHEREAS**, Change Order No. 3 (R-141-2025) represents FCO 5 and 6. FCO 5 adds 75 days to the Contract for weather delays, water leaks, and additional restoration work. FCO 6 adds \$2,671,105.51, adjusts quantities for completed and remaining required work, and adds 124 days due to weather delays, additional restoration, and change from interim pavement to permanent pavement. FCO 6 also adds 4 new Bid Items: X16 – Manhole Adjustments >6”, X17 – Catch Basin Adjustment, X18 – 6” Barrier Curb, and X19 – Exploratory Excavation; and,

**WHEREAS**, Change Order No. 4 (R-145-2025) represents FCO 7. FCO 7 adds \$6,759,562.13, increasing quantities of existing bid items and adding new bid items for the installation of a new sewer and abandonment of an existing sewer along Erato Street. FCO 7 adds 9 new Bid Items: X20 - Erato Mobilization; X21 - Erato Traffic Control; X22 - Erato Gravity Sewer Sheet Pile and Bracing; X23 - Erato Install Sewer Main (36" At 20.1'-22.0'); X24 - Erato Jack & Bore 48" Casing; X25 - Erato Jack & Bore Entry Pit Including Sheeting and Backfill; X26 - Erato Jack & Bore Receiving Pit Including Sheeting and Backfill; X27 - Erato Sewer Manholes Up To 22' Deep Including Sheeting; and X28 - Erato Plug And Flow Fill Existing 33" Sewer Line; and,

**WHEREAS**, Change Order No. 5 represents FCO 1 and 8. Although FCO 1 was mentioned in Change Order No. 1, it failed to add the \$17.57 that should have been added for this FCO. FCO 8 adds 444 days to the Contract duration to account for the added time it will take to construct the improvements included in FCO 7 and approved in R-145-2025; and,

**WHEREAS**, Change Order No. 5, in the amount of \$17.57 brings the accumulated Contract change order total to \$12,070,532.03, or 275.99% of the original Contract value, and adds 444 days to the Contract bringing the total contract value to \$16,444,000.03 with a substantial completion date of December 4, 2026; and,

**NOW THEREFORE BE IT RESOLVED**, the approval of Change Order No. 5 for Contract 30254 is hereby approved by the Sewerage and Water Board of New Orleans.

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I, Randy E. Hayman, Esq. Executive Director,  
Sewerage and Water Board of New Orleans,  
do hereby certify that the above and foregoing  
is a true and correct copy of a Resolution adopted  
at the Regular Monthly Meeting of said Board,  
duly called and held, according to law, on  
February 25, 2026.

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**Randy E. Hayman, Esq.**  
EXECUTIVE DIRECTOR  
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans  
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



**ACTION REQUESTED**

**CONTRACT CHANGE ORDER: 005**

**Contract 30254 - Carrollton Basin No. 13 Sewer Rehabilitation**

Approval to execute a change order between the Sewerage and Water Board and BLD Services, LLC, in the amount of \$17.57 and to extend the contract duration by 444 days.

**CONTRACTOR/SUB/VENDOR INFORMATION**

		DBE PARTICIPATION GOAL: 36%	
PRIME	SUBS	BID	ACTUAL (as of 02/02/2026)
<i>BLD Services</i>	<i>C&amp;M Construction Group, Inc.</i>	29.26%	47.23%
	<i>Choice Supply Solutions, LLC</i>	1.21%	2.95%
	<i>Cooper Contracting Group, LLC</i>	5.61%	6.79%
Total		36.08%	56.97%

**Economically Disadvantaged Business Program Comments**

Prime Contractor states that subcontracting opportunities increased for C&M Construction when scope of project changed from temporary restoration to full-depth restoration.

**DESCRIPTION AND PURPOSE**

	Change Orders	Renewal	Totals
Original Contract Value	\$4,373,468.00		\$4,373,468.00
Previous Change Orders	\$12,070,514.46		\$12,070,514.46
% Change of Contract To Date	275.99%		275.99%
Value of Requested Change	\$17.57		\$17.57
% For This Change Order	0.00%		0.00%
<i>Has a NTP been Issued</i>	Yes		Yes
<b>Total Contract Value</b>			\$16,444,000.03
% Total Change of Contract			275.99%
Original Contract Completion Date			12/1/2024
Previously Approved Extensions (Days)	289		289
Time Extension Requested (Days)	444		444
<b>Proposed Contract Completion Date</b>			12/4/2026

**Purpose and Scope of the Contract:**

Contract 30254, as a part of the Carrollton Consent Decree from the EPA, consists of the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation. Work also includes associated interim and final pavement restoration.

**Reason for Change:**

Change In Scope X	Differing Site Condition X	Regulatory Requirement
Design Change	Other _____	

Change Order No. 5 represents FCO 1 and 8. Although FCO 1 was mentioned in Change Order No. 1, it failed to add the \$17.57 that should have been added for this FCO. FCO 8 adds 444 days to the Contract duration to account for the added time it will take to construct the improvements included in FCO 7 and approved in R-145-2025

**Spending to Date:**

Cumulative Contract Amount	\$16,443,982.46
Cumulative Contract Spending	\$7,377,589.93

**Contractor's Past Performance:**

BLD has an excellent work record for the Board.

**PROCUREMENT INFORMATION**

<b>Contract Type</b>	Base Bid	<b>Award Based On</b>	Lowest Competitive Bid
<b>Commodity</b>	Public Works Construction	<b>Contract Number</b>	30254
<b>Contractor Market</b>	Public Bid		
<b>Compliance with Procurement Laws?</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<b>CMRC Date (if nec.) :</b>	

**BUDGET INFORMATION**

<b>Funding</b>	317-08	<b>Department</b>	Network Engineering
<b>System</b>	Sewer	<b>Project Manager</b>	Owen Millehrer
<b>Job Number</b>	30254WIF	<b>Purchase Order #</b>	PC2024 0000716

**ESTIMATED FUND SOURCE**

User	Share%	Dollar Amount	Reimbursable?
Sewer System		\$ 17.57	WIFIA
Water System			
Drainage System			
<b>TOTAL</b>		\$ 17.57	

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

\_\_\_\_\_  
**Owen Millehrer, PE**  
**Engineering Division Manager**  
**Networks Engineering**

**RATIFICATION OF CHANGE ORDER NO. 1 FOR CONTRACT 30259 – CARROLLTON BASIN NO. 18 SEWER REHABILITATION BETWEEN SEWERAGE AND WATER BOARD OF NEW ORLEANS AND HARD ROCK CONSTRUCTION, LLC.**

**WHEREAS**, the Sewerage and Water Board of New Orleans advertised, according to public bid law, a Request for Bids for Contract 30259 – Carrollton Basin No. 18 Sewer Rehabilitation; and,

**WHEREAS**, Bids for contract 30259 were received on December 14, 2023; and these bids were evaluated, and the bid amounts were acceptable according to the Engineer’s Opinion of Probable Cost; and,

**WHEREAS**, the responsible and responsive low bid was accepted, and the Contract was awarded to Hard Rock Construction, LLC in the amount of \$14,903,453.00 per R-014-2024; and,

**WHEREAS**, On March 19, 2024, the Sewerage and Water Board of New Orleans executed Contract 30259; the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation; and,

**WHEREAS**, Change Order 1 incorporates Field Change Orders (FCO) 1 through 7 into the Contract. These combined FCOs add multiple Bid Items and adjust quantities of existing Bid Items to reflect actual work performed and adding days due to weather and added restoration scope. In total, Change Order 1 adds \$775,384.34 and 294 days to the Contract; and,

**WHEREAS**, Change Order 1, adds \$775,384.34, or 5.2% of the original Contract value, and adds 294 days to the contract time bringing the new total contract value to \$15,678,837.34 with a substantial completion date of October 21, 2025; and,

**NOW THEREFORE BE IT RESOLVED**, the ratification of Change Order No. 1 for Contract 30259 is hereby approved by the Sewerage and Water Board of New Orleans.

---

I, Randy E. Hayman, Esq. Executive Director,  
Sewerage and Water Board of New Orleans,  
do hereby certify that the above and foregoing  
is a true and correct copy of a Resolution adopted  
at the Regular Monthly Meeting of said Board,  
duly called and held, according to law, on  
February 25, 2026.

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**Randy E. Hayman, Esq.**  
EXECUTIVE DIRECTOR  
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans  
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



**ACTION REQUESTED**

**CONTRACT CHANGE ORDER: 001**

**Contract 30259 - Carrollton Basin No. 18 Sewer Rehabilitation**

Approval to execute a change order between the Sewerage and Water Board and Hard Rock Construction, LLC, in the amount of \$775,384.34, and extends the contract duration by 294 days.

**CONTRACTOR/SUB/VENDOR INFORMATION**

DBE PARTICIPATION GOAL: 36%			
PRIME	SUBS	BID	ACTUAL (as of 02/02/2026)
<i>Hard Rock Construction, LLC</i>	<i>EFT Diversified, Inc.</i>	18.37%	7.00%
	<i>JETT Services, LLC</i>	1.27%	1.58%
	<i>Mitchell Contracting Inc.</i>	15.77%	3.53%
	<i>Choice Supply Solutions LLC</i>	1.27%	1.03%
	<i>IAB Construction</i>	1.27%	1.10%
	<i>BEF Construction</i>	20.74%	11.39%
	<i>Landrieu Concrete &amp; Cement</i>	1.27%	2.02%
	<i>C&amp;M Construction Group Inc.</i>	--	-
	<i>Baum Environmental Group INC</i>	0.06%	0.08%
<b>Total</b>		<b>60.02%</b>	<b>27.73%</b>

**Economically Disadvantaged Business Program Comments**

Project is on going, Mitchell Contracting was removed from the job after falling behind schedule to meet the consent decree deadline. BLD (non-DBE) was subcontracted to replace them. The scope is CIPP which is considered specialty. BEF, C&M, Baum, Choice, JETT, Landrieu, BEF were all added to this project for the remedial plan. Contractor is projecting 29%-30% DBE participation at completion.

**DESCRIPTION AND PURPOSE**

	Change Orders	Renewal	Totals
Original Contract Value	\$14,903,453.00		\$14,903,453.00
Previous Change Orders	\$0.00		\$0.00
% Change of Contract To Date	0.00%		0.00%
Value of Requested Change	\$775,384.34		\$775,384.34
% For This Change Order	5.20%		5.20%
<i>Has a NTP been Issued</i>	<i>Yes</i>		<i>Yes</i>
<b>Total Contract Value</b>			<b>\$15,678,837.34</b>
% Total Change of Contract			5.20%
Original Contract Completion Date			12/31/2024
Previously Approved Extensions (Days)	0		0
Time Extension Requested (Days)	294		294
<b>Proposed Contract Completion Date</b>			<b>10/21/2025</b>

**Purpose and Scope of the Contract:**

Contract 30259, as a part of the Carrollton Consent Decree from the EPA, consists of the rehabilitation of existing main line sanitary sewers via mainline cleaning and CCTV inspections, excavated point repairs, full length main line replacements, house connection service lateral replacements, full-length Cured-in-Place Pipe (CIPP) lining, service lateral Cured-in-Place Pipe (CIPP) lining and manhole rehabilitation. Work also includes associated interim and final pavement restoration.

**Reason for Change:**

Change In Scope X	Differing Site Condition X	Regulatory Requirement
Design Change X	Other _____	

Change Order 1 incorporates Field Change Orders (FCO) 1 through 7 into the Contract. FCO 1 adds \$190,623.88 and 83 days; adding five new Bid Items X01 – Sewer Point Repair Up To 12 Feet (18” at 10.1’ – 12.0’), X02 – Tree Removal, X03 – Tree Planting, X04 – Sewer Mainline Heavy Cleaning, X05 – Street Light (7) and Traffic Signal (1) Removal/Reinstallation. FCO 2 adds \$21,307.45 and 0 days; adding one new Bid Item X06 – Sewer Point Repair Beyond 12 Feet (8” at 0’ – 6.0’), adjusts quantities from FCO 1, and adds six new Bid Items X07 – Sewer Point Repair Up To 12 Feet (18” at 10.1’ – 12.0’), X08 – Tree Removal, X09 – Tree Planting, X10 – Sewer Mainline Heavy Cleaning, X11 – Street Light Removal/Reinstallation, and X12 – Traffic Signal Removal/Reinstallation. FCO 3 adds \$238,924.33 and 0 days; adding five new Bid Items X13 – Point Repair of Existing Drain Line Up to 10 Feet (10”), X14 – Point Repair of Existing Drain Line Up to 10 Feet (18”), X15 – Point Repair of Existing Drain Line Up to 10 Feet (24”), X16 – Waterline Point Repair Up to 10 Feet (6”), and X17 – Saddle Wye. FCO 4 removes \$137,761.98 and 0 days; adding three new Bid Items X18 – Point repair of Existing Drain Line Up to 10 Feet (15”), X19 – Single Vertical Catch Basin Repair Or Vertical Adjustment Reusing Existing Metal Castings, X20 – Single Vertical Catch Basin, and removing quantities from existing bid items for work to be performed by others. FCO 5 adds \$369,376.80 and 60 days; adding two new Bid Items X21 – Lead Line Locate and Assessment, X22 – Reset Existing Curb (Precast Concrete, Stone, Etc.) Including Base, and adjusted quantities of existing bid items to reflect actual work performed. FCO 6 adds \$163,298.00 and 0 days; adjusting quantities of existing bid items to reflect actual work performed. FCO 7 removes \$70,384.14 and adds 151 days; adjusting quantities of existing bid items to reflect actual work performed and adding days due to weather and added restoration scope. In total, Change Order 1 adds \$775, 384.34 and 294 days to the Contract.

**Spending to Date:**

Cumulative Contract Amount	\$14,903,453.00
Cumulative Contract Spending	\$12,871,243.85

**Contractor's Past Performance:**

Hard Rock LLC has an excellent work record for the Board.

**PROCUREMENT INFORMATION**

Contract Type	Base Bid	Award Based On	Lowest Competitive Bid
Commodity	Public Works Construction	Contract Number	30259
Contractor Market	Public Bid		
Compliance with Procurement Laws?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	CMRC Date (if nec.) :	

**BUDGET INFORMATION**

Funding	317-08	Department	Network Engineering
System	Sewer	Project Manager	Owen Millehrer
Job Number	30259WIF	Purchase Order #	PG2024 6000002

**ESTIMATED FUND SOURCE**

User	Share%	Dollar Amount	Reimbursable?
Sewer System		\$ 775,384.34	WIFIA
Water System			
Drainage System			
<b>TOTAL</b>		\$ 775,384.34	

I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

\_\_\_\_\_  
**Owen Millehrer**  
**Engineering Division Manager**  
**Network Engineering**

**RATIFICATION OF CHANGE ORDER NO. 7 FOR CONTRACT 1420 – POWER COMPLEX PHASE 1 EQUIPMENT INSTALLATION AND COMMISSIONING BETWEEN THE SEWERAGE AND WATER BOARD OF NEW ORLEANS AND FRISCHHERTZ-BARNES A JOINT VENTURE.**

**WHEREAS**, on April 17, 2024, by Resolution R-050-2024, the Sewerage and Water Board of New Orleans (Board) awarded Contract 1420 to Frischhertz-Barnes, a Joint Venture (Contractor) in the amount of \$53,337,050.00 for the Power Complex Phase 1 Installation and Commissioning; and,

**WHEREAS**, on September 18, 2024, by Resolution R-124-2024, the Board approved Change Order 1 which added the installation of Static Frequency Changer 3 while also removing the Fuel Oil System from the Scope of Work of the Project. Change Order 1 reduced the Contract Amount by \$161,825.83 for a revised Contract Amount of \$53,175,224.17, representing a 0.3% decrease from the Original Contract Amount; and,

**WHEREAS**, on November 14, 2024, by ED-022-2024, the Executive Director approved Change Order 2 which consisted of a credit to the contract for the salvage of a transformer, and the modification of the foundation to accept the installation of the replacement transformer. This Change Order increased the Contract Amount by \$223,470.00, bringing the new Contract Amount to \$53,398,694.17, representing a 0.4% increase from the Original Contract Amount; and,

**WHEREAS**, on February 5, 2025, by ED-004-2025, the Executive Director approved Change Order 3 which consisted of pulling additional circuits, adding drain valves in the sumps at for the transformer pads, purchase of a climate-controlled storage unit for spare parts, and adding 6 calendar days to the Contract due to the 2025 Snow Event. This Change Order also had to return the credit from Change Order 2 for the transformer salvage, as the original vendor purchasing the unit declined to purchase it after an oil test. Board Staff will auction the unit for salvage. This Change Order increase the Contract Amount by \$347,519.00 bringing the new Contract Amount to \$53,746,213.17, representing a 0.6% increase from the Original Contract Amount; and,

**WHEREAS**, on May 21, 2025, by R-070-2025, the Board of Directors ratified Change Order 4 which consisted of repairs to an owner-supplied switchgear for the Contractor to install, the addition of deflection fitting for the tap box routing, modifications to a Central Control breaker cubicle to receive power from the new construction, and replacement of current transformers for the 24kV switchgear cubicles. This Change increased the Contract Amount by \$274,567.00 bringing the new Contract Amount to \$54,020,780.17, representing a 1.3% cumulative increase from the Original Contract Amount; and,

**WHEREAS**, on September 17, 2025, by R-132-2025, the Board of Directors ratified Change Order 5 which consisted of additional fiber cables, a series of minor field adjustments, and a change to grounding conductors to comply with the National Electric Code. These changes increased the Contract Amount by \$186,784.24 bringing the new Contract Amount to \$54,207,564.41, representing a 1.6% cumulative increase from the Original Contract Amount; and,

**WHEREAS**, on November 19, 2025 by R-164-2025, the Board of Directors ratified Change Order 6 which consisted of modifications to the steel platforms and stairs, modifications to the foundation for the transformer for CTG 6, the purchase of additional lube oil for CTG 7, and the procurement of IT equipment for the commissioning. These changes increased the Contract Amount by \$389,881.00 bringing the new Contract Amount to \$54,597,445.41, representing a 2.36% cumulative increase from the Original Contract Amount; and,

**WHEREAS**, this Change Order 7 represents four field changes that consist of installation of additional Entergy feeders to the substation, additional diagnostic test on a transformer, repairs to gutters on Central Control near the existing work, and installing new circuits on an existing switchgear. Acceptance of these changes were necessary prior to approval from the Board of Directors to ensure no delays to the project occurred. These changes increase the Contract Amount by \$232,495.00 bringing the new Contract Amount to \$54,829,940.41, representing a 2.8% cumulative increase from the Original Contract Amount.

**NOW THEREFORE BE IT RESOLVED**, Change Order No. 7 for Contract 1420 is hereby ratified by the Sewerage and Water Board of New Orleans, increasing the Contract Amount by \$232,495.00 for a revised total Contract Amount of \$54,829,940.41.

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I, Randy E. Hayman, Esq. Executive Director,  
Sewerage and Water Board of New Orleans,  
do hereby certify that the above and foregoing  
is a true and correct copy of a resolution adopted  
at the Regular Meeting of said Board,  
duly called and held, according to law, on  
February 25, 2026.

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**Randy E. Hayman, Esq.**  
EXECUTIVE DIRECTOR  
SEWERAGE AND WATER BOARD OF NEW ORLEANS

**Sewerage and Water Board of New Orleans  
BOARD OF DIRECTORS CONTRACTOR FACT SHEET**



**ACTION REQUESTED**

**CONTRACT CHANGE ORDER 7**

**Contract CP-1420 WPC Phase 1 Equipment Installation and Commissioning**

Approval to modify CP-1420, between the Sewerage and Water Board and CONTRACTOR, in the amount of \$232,495.00 (two hundred thirty-two thousand, four hundred ninety-five, and zero cents).

CO7 encompasses the following FCO's: FCO-023 Additional Entergy Feeders, FCO-024 Sweep Frequency Response Analysis (SFRA) Test, FCO-025 PDC-2 Handrail Removal & Central Control Gutter Repair, and FCO-026 120VAC Circuits to 25HZ Yard Switchgear.

**CONTRACTOR/SUB/VENDOR INFORMATION**

DBE PARTICIPATION GOAL: 30%			
PRIME	SUBS	BID	ACTUAL (as of 01/29/26)
<i>Frishchertz Barnes a Joint Venture</i>	<i>Balthazar Electriks</i>	3.68%	5.33%
	<i>Blackstar Diversified Enterprises</i>	1.07%	0.00%
	<i>Carter Electric Supply, LLC</i>	3.67%	3.65%
	<i>Chester Electric, LLC</i>	2.59%	2.79%
	<i>Legacy Professional Services, LLC</i>	0.37%	0.65%
	<i>M&amp;R Disposal Services</i>	0.22%	0.19%
	<i>RTM Freight Brokerage, LLC</i>	0.09%	0.14%
	<i>SSE Steel Fabrication</i>	2.13%	3.33%
<b>Total</b>		<b>13.82%</b>	<b>16.08%</b>

**Economically Disadvantaged Business Program Comments**

Failing to meet the established goal of 30% DBE Participation during the bid process, the Joint Venture (JV) placed a self-imposed goal of 14% as a gesture of Good Faith Effort. Although the JV is failing to meet the established goal, they are currently above their self-imposed goal. This is likely to change when final invoices are submitted by the prime. At the point the percentage of DBE participation is expected to drop below the self-imposed goal as well.

**DESCRIPTION AND PURPOSE**

	Change Orders	Renewal	Totals
Original Contract Value			\$53,337,050.00
Previous Change Orders	\$1,260,395.41		\$1,260,395.41
% Change of Contract To Date	2.36%		2.36%
Value of Requested Change	\$232,495.00		\$232,495.00
% For This Change Order	0.44%		0.44%
<i>Has a NTP been Issued</i>	<i>Yes</i>		<i>Yes</i>
<b>Total Revised Contract Value</b>			<b>\$54,829,940.41</b>
% Total Change of Contract			2.80%
Original Contract Completion Date			8/15/2025
Previously Approved Extensions (Days)	32		32
Time Extension Requested (Days)	0		0
<b>Proposed Contract Completion Date</b>			<b>9/16/2025</b>

**Purpose and Scope of the Contract:**

*The West Power Complex (WPC) Equipment Installation and Commissioning Project (the “WPC Project” or “Project”) scope of work (the “Work”) combines several functional elements to achieve an interconnected highly reliable mega-watt scale power supply and distribution system between the 60-Hz Utility source and the 60-Hz and 25-Hz loads on the SWBNO managed electrical network. The intent of the WPC Project is to improve the resiliency and reliability of critical SWBNO managed electrical network infrastructure.*

*The Work includes offloading and installing Owner-provided equipment packages including Static Frequency Converters and associated 25-Hz and 60-Hz transformers, interim 25-kV switchgear, auxiliary switchgear, combustion gas turbine (CTG) and associated equipment (electrical enclosure room, fuel gas compressor, and auxiliary transformer), and two (2) Generator Step Up (GSU) transformers. Mechanical work includes installation of and interconnection of CTG equipment, interconnection of natural gas piping, interconnection of fuel oil piping and fuel oil forwarding system, compressed air system, water piping, and drain piping. Structural work includes offloading Owner-provided equipment, fabrication and installation of elevated steel platforms, handrails, and ancillary items. Electrical work includes installation and interconnection of Owner-provided equipment and supply of miscellaneous electrical system elements. Instrumentation and controls (I&C) work supply and installation of fiber optic patch panel and networking cabinets, fiber connections, and installation and calibration of instrumentation supplied with Owner-provided equipment. The Work also includes testing, startup, and commissioning to demonstrate a safe, reliable, resilience, efficient power system.*

**Reason for Change:**

In Scope	Differing Site Condition X	Regulatory Requirement
Design Change X	Other _____	

*FCO-023, Additional Entergy Feeders - On 05 December 2025, the Contractor submitted COR036 Rev. 03 in response to the cable schedule changes issued under ITC001 and ITC011. This submission includes pricing only for the installation of four additional Entergy feeders from the Entergy Sullivan Substation to PDC2. Pricing for the remaining additional feeders and other scope changes associated with ITC001 and ITC011 will be submitted under a separate change order request.*

*FCO-024, Sweep Frequency Response Analysis (SFRA) Test - On 18 August 2025, the CMO issued WCD-030 Sweep Frequency Response Analysis (SFRA) testing, directing Contractor to perform an SFRA test on CWPYRD-EMV60-XFMR-201B in accordance with the latest edition of NETA ATS standards and other relevant industry guidelines. This diagnostic test is intended to assess the mechanical and electrical integrity of the transformer’s windings and core structure. The contract specifications require all testing to be completed per the latest NETA ATS standards. Due to this test being listed as optional, the requirement for this test to be performed is considered a change to the contract.*

*FCO-025, PDC-2 Handrail Removal & Central Control Gutter Repair - On 26 February 2025, the CMO issued WCD-011 PDC-2 Handrail Removal, directing Contractor to omit handrails along the south and east sides of the PDC-2 enclosure, install and terminate handrails only at the southwest and northeast corners per the markup, remove grating beyond the new termination point, and turn over all uninstalled handrails to SWBNO. On 03 September 2025, the CMO issued WCD-033 Repair Central Control Gutters and Downspout, directing Contractor to engage a qualified gutter repair firm, develop recommended repairs and a cost proposal, coordinate the approach with the Owner/Engineer, and perform the approved repair work.*

*FCO-026, 120VAC Circuits to 25HZ Yard Switchgear - On 14 October 2025, the CMO issued WCD-035 120VAC Circuits to 25HZ Yard Switchgear, directing Contractor to promptly proceed with providing additional 120VAC power to the SSYRD switchgear in accordance with the response to RFI-168. On 5 December 2025, Contractor submitted COR-045 Rev. 1 proposal in response to WCD-035 for a total of \$11,115.00.*

**Spending to Date:**

Cumulative Contract Amount (as of 6/1/2025)	\$54,597,445.41
Cumulative Contract Spending (as of 6/1/2025 )	\$37,346,487.62

**Contractor's Past Performance:**

Major work completed to date includes the installation of SFC-1, SFC-2, SFC-3, CTG-7, PDC-1, PDC-2, and the EER equipment enclosures, as well as the offloading and placement of all transformers. All major equipment deliveries have been received and are now onsite. Significant progress has been made on cable pulling, terminations, raceway installations, and equipment interconnections, with these activities currently ongoing. Commissioning, startup, and testing efforts are underway, with a current focus on SFC-1, PDC-1, and PDC-2.

**PROCUREMENT INFORMATION**

<b>Contract Type</b>	Base Bid	<b>Award Based On</b>	Lowest Competitive Bid
<b>Commodity</b>	Construction, Equipment Installation, and Commissioning	<b>Contract Number</b>	1420
<b>Contractor Market</b>	Public Bid with DBE participation		
<b>Compliance with Procurement Laws?</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<b>CMRC Date (if nec.) :</b>	1/29/2026

**BUDGET INFORMATION**

<b>Funding</b>	826-01	<b>Department</b>	Engineering
<b>System</b>	Drainage	<b>Project Manager</b>	Chris Bergeron
<b>Job Number</b>	01420	<b>Purchase Order #</b>	PC2024 0001602

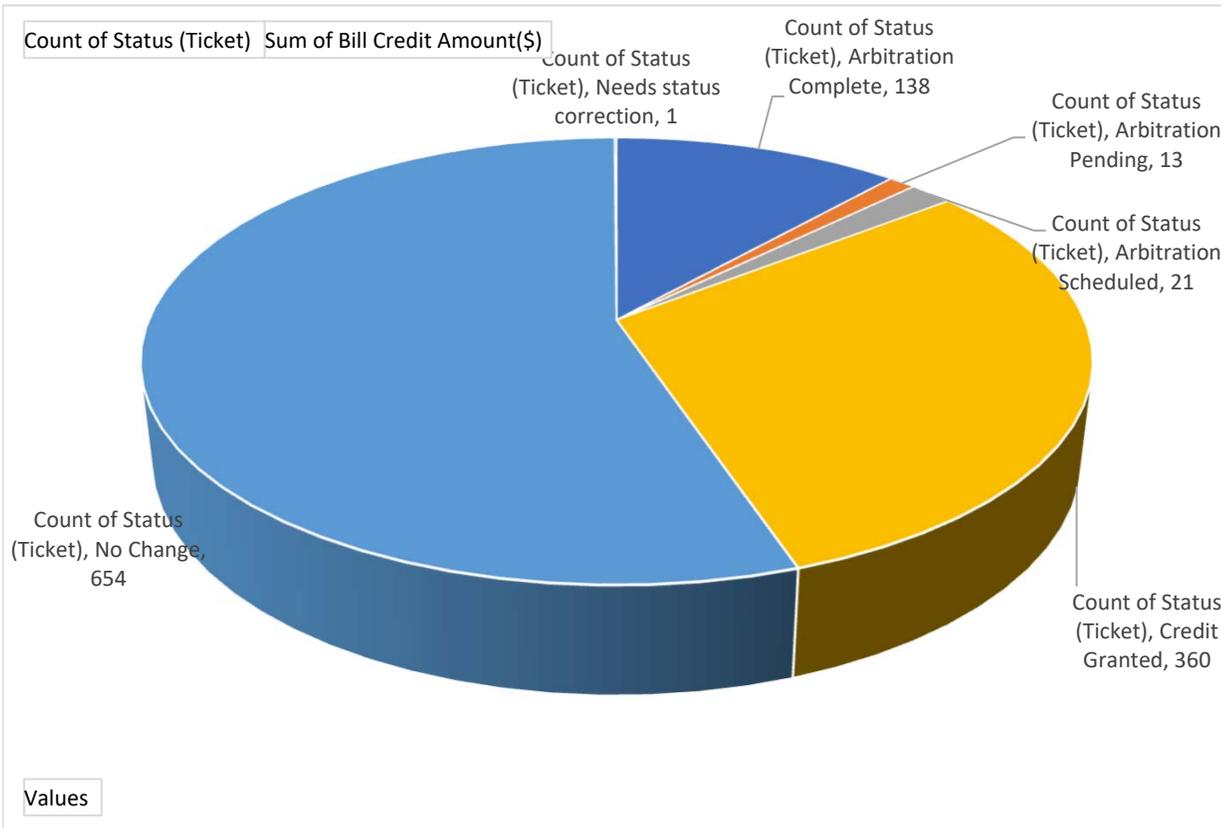
**ESTIMATED FUND SOURCE**

User	Share%	Dollar Amount	Reimbursable?
Sewer System			
Water System			
Drainage System	100%	\$232,495.00	
<b>TOTAL</b>		\$ 232,495.00	

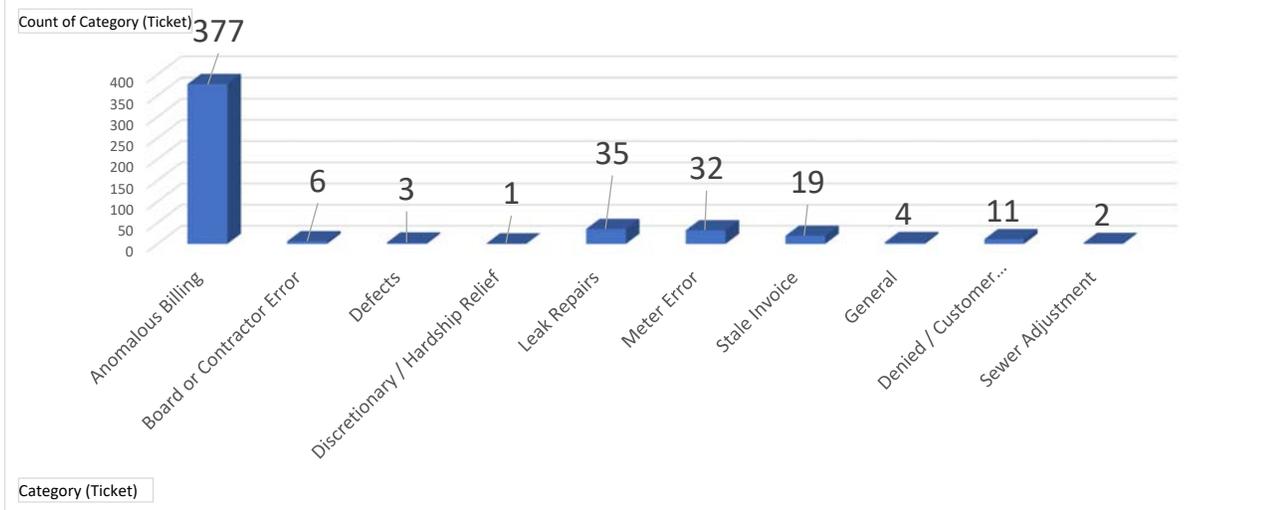
I certify that this contract action complies with all Sewerage and Water Board procurement policies and guidance, ethics rules and meets necessary regulatory requirements, including compliance with financing sources.

\_\_\_\_\_  
**Chris Bergeron, P.E.**  
**Chief of Engineering**

Row Labels	Count of Status (Ticket)	Sum of Bill Credit Amount(\$)
Arbitration Complete	138	\$476,747.90
Arbitration Pending	13	\$18,939.63
Arbitration Scheduled	21	\$15,328.65
Credit Granted	360	\$844,664.58
No Change	654	\$944.06
Needs status correction	1	\$0.00
<b>Grand Total</b>	<b>1187</b>	<b>\$1,356,624.82</b>



Row Labels	Count of Category (Ticket)
Anomalous Billing	377
Board or Contractor Error	6
Defects	3
Discretionary / Hardship Relief	1
Leak Repairs	35
Meter Error	32
Stale Invoice	19
General	4
Denied / Customer...	11
Sewer Adjustment	2



**Louis J. Resweber**

*Program Director*

**IDAP • Invoice Dispute & Appeals Program**

**SWBNO • Sewerage & Water Board of New Orleans**

*Chief Executive Officer*

**HGI Global, Inc. • Hammerman & Gainer, LLC.**

3201 General DeGaulle Drive • Suite 207 • New Orleans, LA • 70114

website: [www.hgi-global.com](http://www.hgi-global.com)

email: [lour@hgi-global.com](mailto:lour@hgi-global.com)

office: (504) 681-6135

cell: (225) 413-6392



• **Key Performance Indicators:**

**Call Analytics/KPI's**

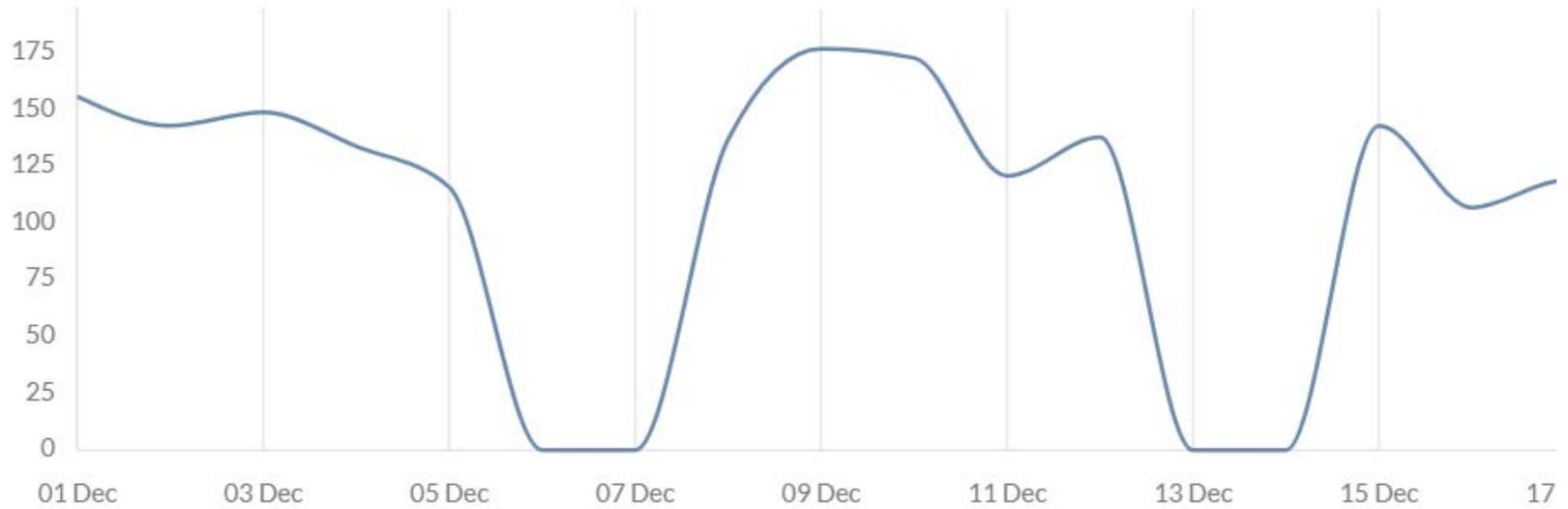
KPIs

**2,901**  
# Total Calls

**94**  
Avg. # Calls/Day

**2,532**  
# Inbound

Trend

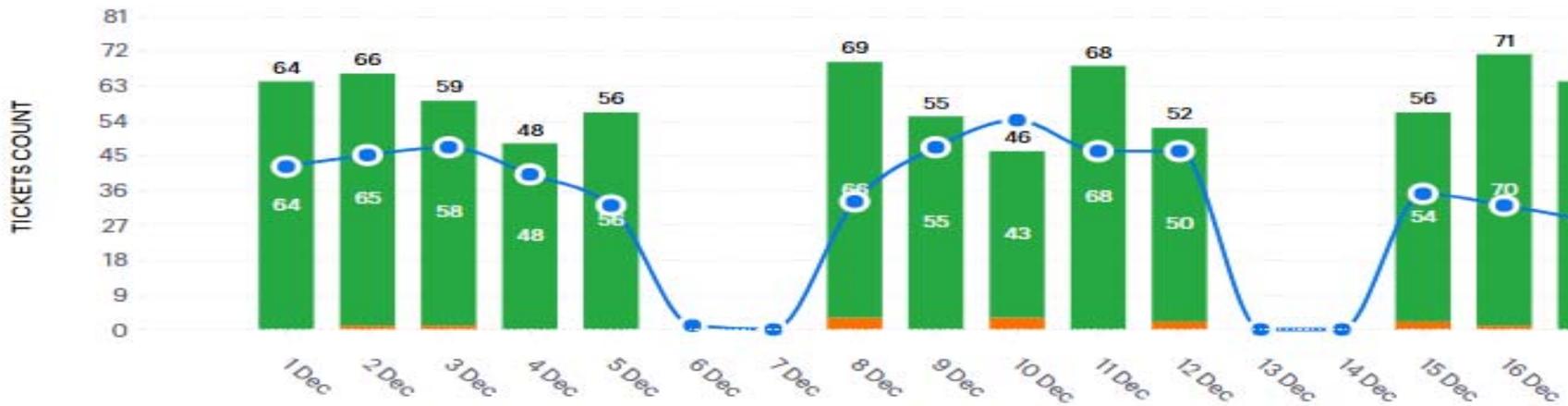


### Tickets Stats

**720** New Tickets (Total)

**24** On Hold Tickets (Total)

**11**



**369**  
# Outbound

**75**  
# Missed with VM

**03:55**  
Avg. Handle Time

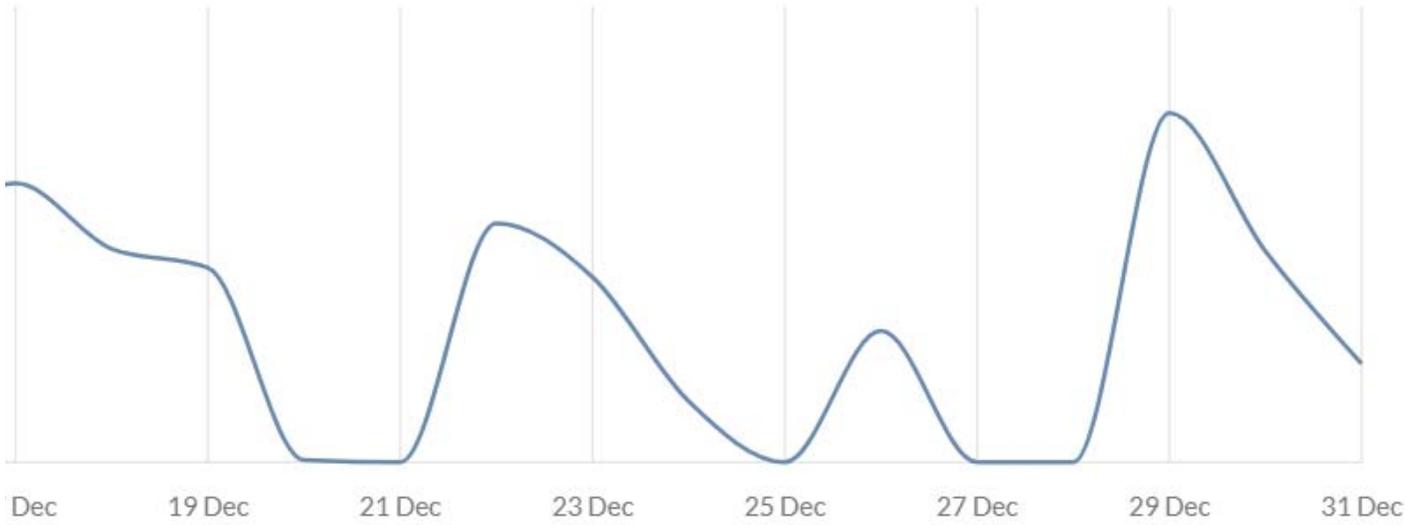


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Inbound

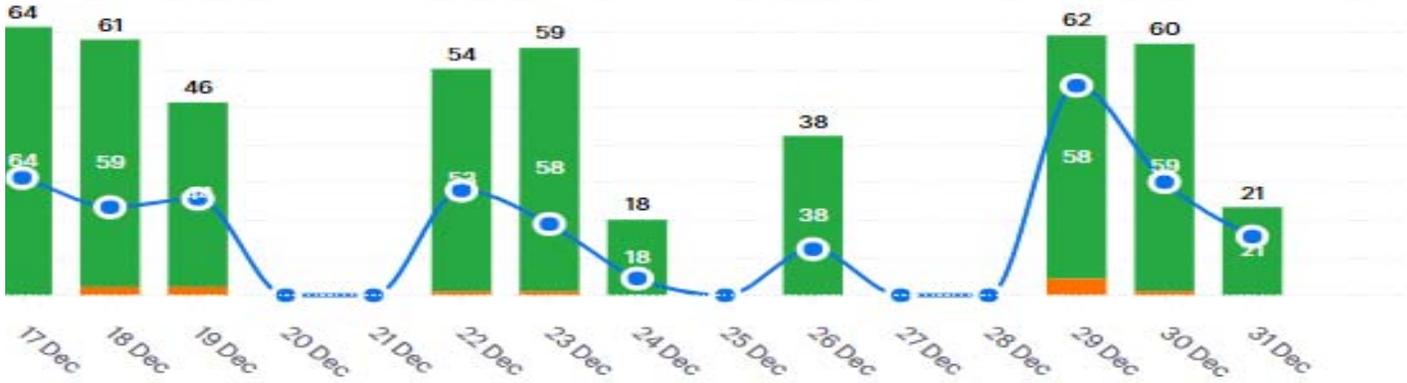
Day

Week



**69** Closed Tickets (Total)

**50** Backlog Tickets (Average)



**EXECUTIVE SUMMARY – December 2025 - Preliminary**

A summary analysis of the financial results and other performance goals follows for discussion purposes.

<b>All Systems</b> (in millions)	<b>December</b>	December	Variance	<b>December</b>	December	Variance	<u>Annual Budget</u>
	<u>MTD Actual</u>	<u>MTD Budget</u>	<u>MTD</u>	<u>YTD Actual</u>	<u>YTD Budget</u>	<u>YTD</u>	
Operating Revenues	\$26.0	\$22.4	\$3.6	\$271.3	\$268.4	\$2.93	\$268.4
Drainage Taxes	\$0.1	\$1.5	(\$1.3)	\$70.0	\$74.2	(\$4.1)	\$74.2
Other Revenues	\$5.0	\$0.5	\$4.5	\$21.6	\$5.6	\$16.0	\$5.6
Operating Expenditures	\$45.4	\$32.6	(\$12.8)	\$335.5	\$391.4	(\$55.9)	\$391.4

System Revenues Less Adjusted Expenses (December 2025- Preliminary):

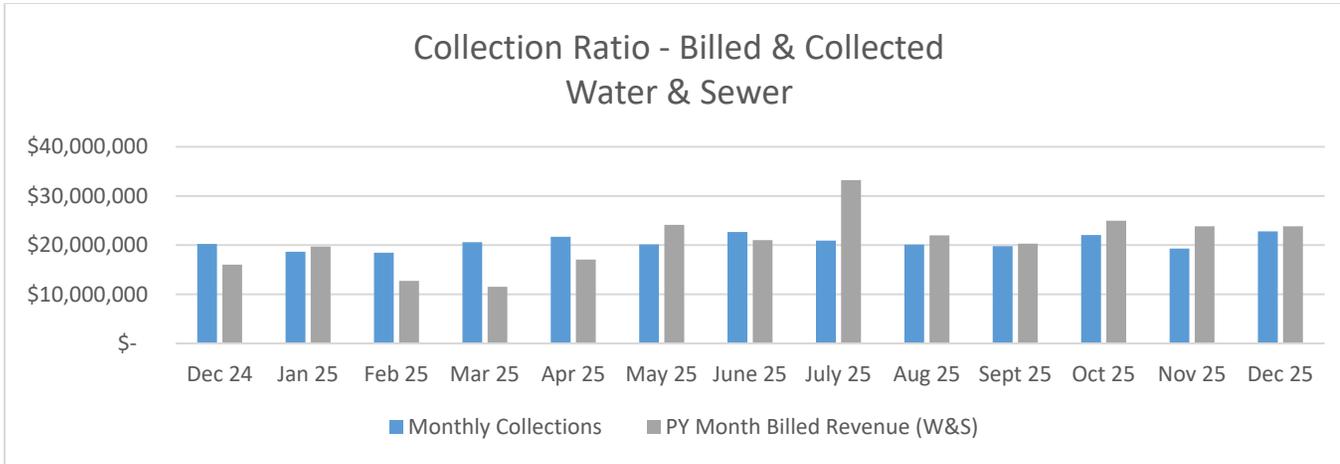
Revenues	Actual (MTD)	Budget (MTD)	Actual (YTD)	Budget (YTD)	Actual YTD as % of Budget YTD
Water Service	10,338,434	9,583,583	118,336,278	115,003,000	103%
Sewer Service	15,285,270	12,666,833	152,417,455	139,335,167	109%
Non Operating Revenue	5,701,795	1,967,858	94,835,480	78,008,657	122%
Misc Revenues	338,970	47,352	534,266	520,867	103%
<b>Total Revenues</b>	<b>\$31,664,469</b>	<b>\$24,265,626</b>	<b>\$366,123,479</b>	<b>\$332,867,690</b>	<b>110%</b>
<b>Operating Expenses</b>					
Water Service	14,084,215	10,535,390	115,557,294	126,424,676	91%
Sewer Service	18,900,820	14,067,715	130,571,762	168,812,584	77%
Drainage Service	12,418,140	8,011,910	89,357,343	96,142,925	93%
<b>Total Expenses</b>	<b>\$45,403,175</b>	<b>\$32,615,015</b>	<b>\$335,486,399</b>	<b>\$391,380,184</b>	<b>86%</b>
Interest Expense	1,372,448	1,884,029	16,768,776	22,608,346	74%
<b>Revenues less Expenses</b>	<b>(15,111,154)</b>	<b>(10,233,418)</b>	<b>13,868,304</b>	<b>(81,120,840)</b>	<b>-17%</b>
Non-Cash Expenses	6,419,178	9,847,864	73,826,133	118,174,372	62%
<b>Revenues less Adjusted Expenses</b>	<b>(\$8,691,976)</b>	<b>(\$385,554)</b>	<b>\$87,694,437</b>	<b>\$37,053,532</b>	<b>237%</b>

## Billing & Collections Statistics

The following metrics help management measure and improve the bill accuracy, improve the customer response time, and implement best practice collection activity.

### Monthly Cash Collections

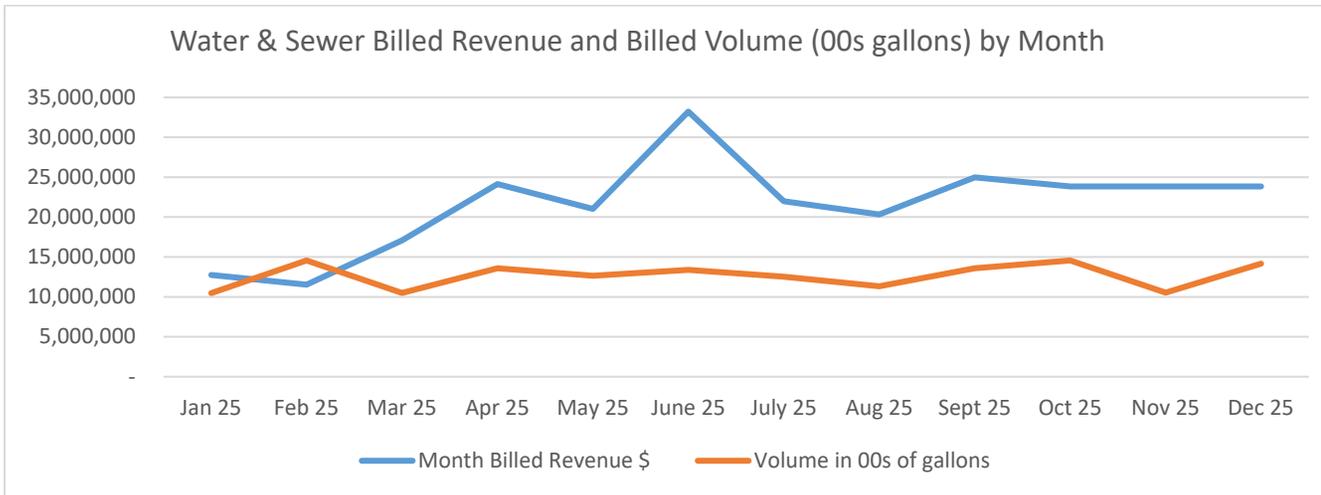
	Monthly Historical Monthly Averages FY2019-FY2024		Historical Rank	Month	2025	Variance
Q1	January	\$19,873,325	8	January	\$18,656,229	(\$1,217,096)
Q1	February	\$19,408,301	12	February	\$18,456,033	(\$952,267)
Q1	March	\$21,860,637	3	March	\$20,586,977	(\$1,273,660)
Q2	April	\$19,592,349	11	April	\$21,694,338	\$2,101,989
Q2	May	\$21,121,716	5	May	\$20,149,070	(\$972,645)
Q2	June	\$19,650,427	10	June	\$22,655,590	\$3,005,163
Q3	July	\$21,996,086	2	July	\$20,907,573	(\$1,088,513)
Q3	August	\$21,815,108	4	August	\$20,128,561	(\$1,686,547)
Q3	September	\$19,976,333	7	September	\$19,796,564	(\$179,770)
Q4	October	\$22,068,128	1	October	\$22,070,456	\$2,328
Q4	November	\$19,703,732	9	November	\$19,307,083	(\$396,649)
Q4	December	\$20,868,245	6	December	\$22,797,752	\$1,929,507

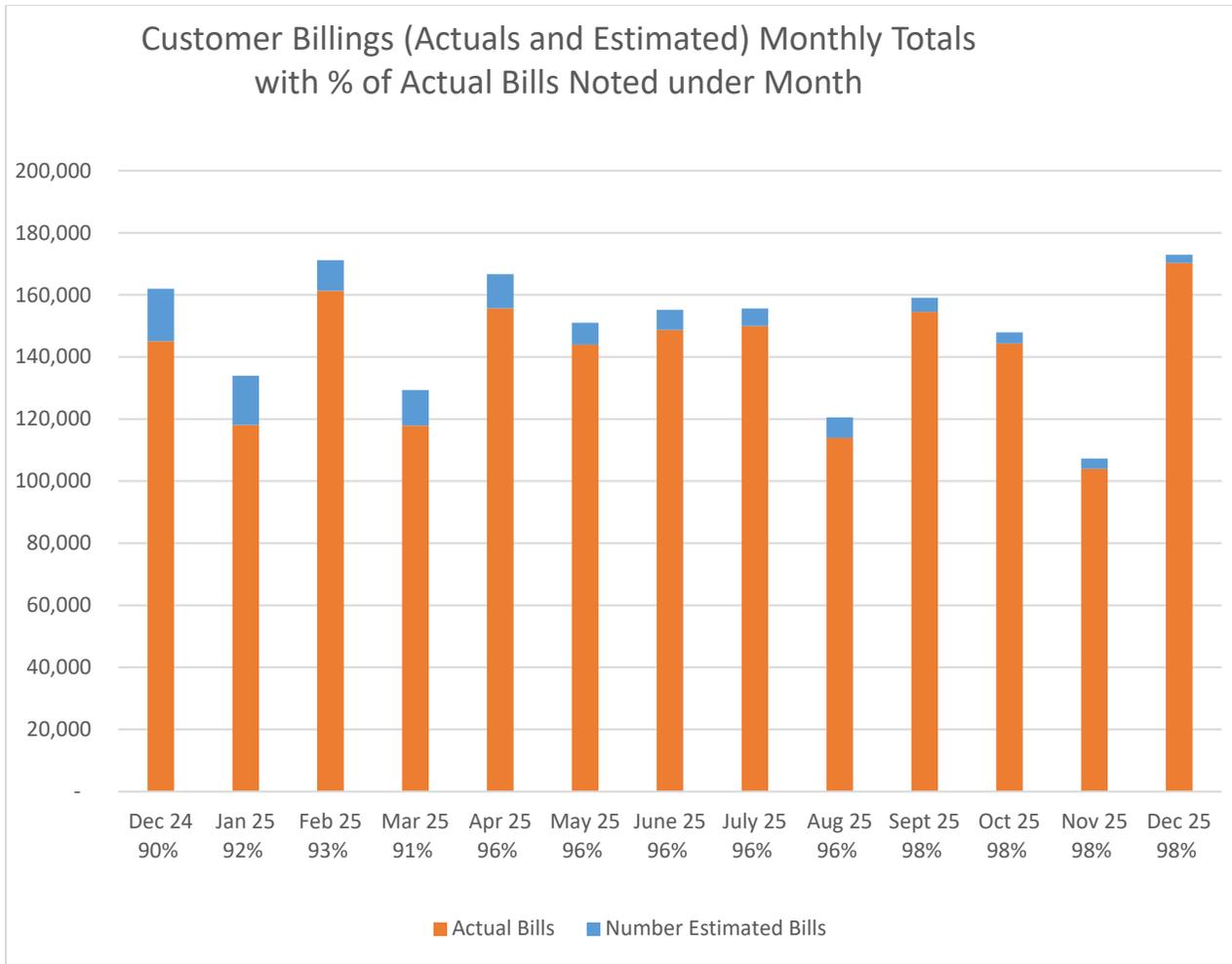


\*The Collection Ratio<sup>1</sup> for the last 12 months ended December 2025 and December 2024 approximates 9% and 2%, respectively.

\*\*July 2025 prior month billed revenue (June) reflected adjustments for six months of significantly aged customer credits issued to customers.

<sup>1</sup> - Collection Ratio equals [1-comparison of monthly billed to collected] over the past 12 months





MONTHLY FINANCIAL REPORT

Bills Issued Count	December	November	October	September	August
Residential	154,522	92,933	130,346	139,658	103,973
Non Residential	19,208	13,268	17,279	18,469	14,519
	173,730	106,201	147,625	158,127	118,492
Non Read	3,437	2,611	3,340	3,619	4,555
Read	170,293	103,590	144,285	154,508	113,937
	173,730	106,201	147,625	158,127	118,492
Details of Non Read					
	December	November	October	September	August
Unable to Locate	156	156	264	273	283
Unable to Reach Mechanical Meter	3,055	2,236	2,832	2,629	2,661
Smart Meters not yet able to communicate	226	219	244	717	1,611
	3,437	2,611	3,340	3,619	4,555

**HGI Invoice Dispute Program Managed by City Council (CURO)**

HGI Credits reported to City Council - CURO				
Per mo. Avg	Created Date	Credit Cases	Amount	"No Credit"
				Cases
\$2,144,748	2024 September	617	\$2,144,748	
\$5,974,266	2024 October	2,322	\$5,974,266	
\$6,142,793	2024 November	2,376	\$6,142,793	
\$5,983,334	2024 December	2,385	\$5,983,334	
FY25 Per Mo Avg.				
\$1,478,627	2025 Q1 thru 3.31	2,252	\$4,435,882	1,419
\$1,065,414	2025 Q2 to date 7.4	2,894	\$3,196,241	989
\$463,283	2025 Q3 to date 10.1	909	\$1,389,848	1,245
\$572,672	2025 Q4 to date 12.31	946	\$1,718,015	1165

Monthly CSM Activity <sup>1</sup>			
Customer Credits	Issued Amount		
3,400	\$2,584,367	Feb	
2,316	\$3,505,358	Mar	
2,994	\$2,899,437	April	
6,768	\$3,218,786	May	
2,109	\$1,806,053	June	
2,694	\$1,467,867	July	
2,141	\$1,487,235	August	
2,682	\$1,768,397	September	
1,715	\$2,283,863	October	
1,181	\$1,433,566	November	
1,349	\$1,667,517	December	

<sup>1</sup> - Inclusive of HGI and other credit activity processed during the month (Promise pay late fee waivers, proactive leak adjustments, etc.)

**Customer Receivables – Water and Sewer**

Total Receivables Breakdown - December 2025 Preliminary

\$	36,004,073	open invoice aged < 60 days
\$	59,803,655	open invoice aged > 60 days
\$	29,047,982	closed accounts
\$	124,855,711	Customer Receivables
<hr/>		
\$	(73,892,856)	less allowance for doubtful accounts
\$	50,962,854	Customer Receivables, net of allowance

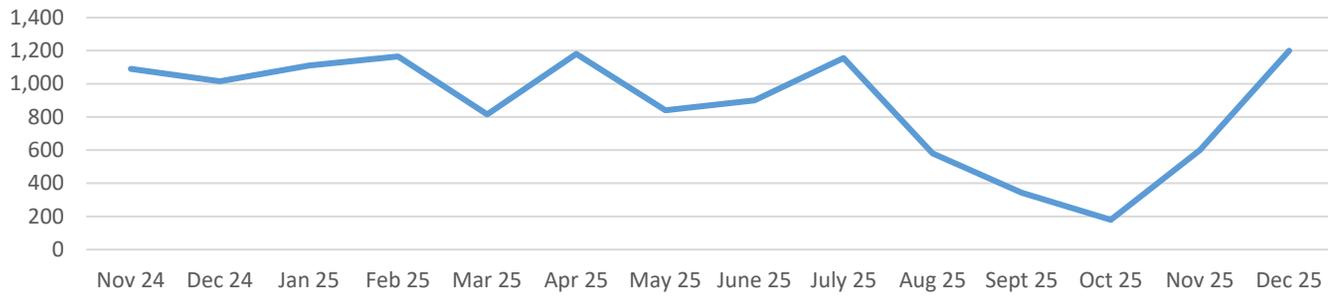
15,700 or 67% of past due customers were in a promise pay payment plan at month end as follows:

Aged > 60 Days Past Due Balances by Size							
	>\$50 and <\$500	Meter count	Promise Pay	> \$500 - <\$1,500	Meter count	Promise Pay	
Residential	\$ 1,694,553	7,410	3,403	\$ 5,792,397	6,223	4,820	
Multi-Family	\$ 47,083	206	55	\$ 136,303	143	69	
Commercial	\$ 104,404	479	52	\$ 319,441	349	111	
<b>Total</b>	<b>\$ 1,846,040</b>	<b>8,095</b>	<b>3,510</b>	<b>\$ 6,248,142</b>	<b>6,715</b>	<b>5,000</b>	
			43%				74%

> \$1,500 < \$2,500	Meter count	Promise Pay	>\$2500	Meter count	Promise Pay	Total	Meter count	Promise Pay
\$ 6,040,394	3,106	2,746	\$ 26,064,227	4,460	3,920	\$ 39,591,571	21,199	14,889
\$ 156,550	81	51	\$ 5,077,581	312	123	\$ 5,417,517	742	298
\$ 335,647	170	74	\$ 14,035,075	613	276	\$ 14,794,567	1,611	513
<b>\$ 6,532,590</b>	<b>3,357</b>	<b>2,871</b>	<b>\$ 45,176,883</b>	<b>5,385</b>	<b>4,319</b>	<b>\$ 59,803,655</b>	<b>23,552</b>	<b>15,700</b>
		86%			80%			67%

MONTHLY FINANCIAL REPORT

Monthly Volume of Service Disconnection Orders



Monthly Financial Dashboard

	December 31, 2025			December 31, 2024		
	Water	Sewer	Drainage	Water	Sewer	Drainage
1 Operating Revenues	\$10,338,434	\$15,285,270		\$10,444,427	\$15,922,804	
2 Revenues per Active account	\$75	\$110		\$75	\$114	
3 Cash Collections	\$8,960,949	\$13,836,803		\$6,305,972	\$13,921,261	
4 Drainage Tax & Other revenues			\$418,256			\$330,938
5 Operating & Maintenance Expenses	\$14,084,215	\$18,900,820	\$12,418,140	\$7,812,645	\$8,986,429	\$6,380,826
6 O&M cost per Active account	\$102	\$137	\$90	\$56	\$65	\$46
7 Cash, Cash Equivalents and Funds on Deposit	\$29,655,828	\$46,010,463	\$24,233,423	\$51,024,124	\$39,049,549	\$44,979,321
<b>Liquidity</b>						
8 Current ratio (current assets/current liabilities)						
9 Days cash on hand (>90 days required)	102	148	n/a	113 <sup>1</sup>	165 <sup>1</sup> - as of last month	n/a
<b>Leverage</b>						
10 Debt (bonds)						
11 Budgeted Debt Service Coverage (>1.25 required)	1.68	1.85	n/a	2.51 <sup>2</sup>	2.87 <sup>2</sup> <sup>2</sup> - as of 2024 ACFR	n/a
<b>Receivables</b>						
17 Customer Receivables, net of allowance		<u>\$50,962,854</u>			<u>\$39,758,281</u> <sup>2</sup>	
18 Active Customer Receivables past due > 60 Days		\$59,803,655			\$63,923,145	
19 Average Customer Balance past due >60 Days		\$2,539			\$2,614	
20 Uncollected Ratio (1-(cash collections/revenues)) - last 12 mos		9.0%			2.0%	
21 Total Number of Active Accounts		138,373			139,252	
22 Total Number of Delinquent Active Accounts		23,552			24,452	
23 Total Number of New Payment Plans, net		192			88	
24 Total Number of Disconnect Notices Sent		3,556			3,187	
25 Total Number of Disconnects		1,200			1,015	

**Debt Obligations**

December 31, 2025

	Water	Sewer	Drainage	Total
Debt Outstanding:				
Revenue Bonds*	\$ 194,660,000	\$ 238,120,000	\$	\$ 432,780,000
Limited Tax Bonds			\$ 19,065,000	\$ 19,065,000
EPA WIFIA Bond*		\$ 181,823,776		\$ 181,823,776
LDH SRF Loan	1,352,221			\$ 1,352,221
DEQ SRF Loans*		\$ 40,660,550		\$ 40,660,550
GoZone Loan		\$ 21,502,126		\$ 21,502,126
Total Debt Outstanding	\$ 196,012,221	\$ 482,106,453	\$ 19,065,000	\$ 697,183,674
Southeast Louisiana Project liability			\$ 160,546,382	
Available Borrowed Funds:				
Unspent Bond Proceeds <sup>(1)</sup>	\$ 237,693	\$ 732,631	\$ 986,407	\$ 1,956,731
Available Undrawn EPA WIFIA Bond		\$ 93,176,224		\$ 93,176,224
Available Undrawn DEQ SRF Loans		\$ 59,731,599		\$ 59,731,599
Available Undrawn LDH SRF Loans	\$ 84,647,779			\$ 84,647,779
Total Available Borrowed Funds	\$ 84,885,472	\$ 153,640,454	\$ 986,407	\$ 239,512,333

(1) As reported by Board of Liquidation, City Debt

\* Included in Debt Service Coverage Tests

**Capital Improvement Plan (CIP)**

Capital Appropriations and Disbursements December 2025					
	Monthly Disbursements	YTD	Monthly Appropriations	YTD	Annual Capital Budget
Water	\$ 6,819,540	\$ 63,852,465	\$ -	\$ 40,045,175	\$ 100,162,711
Sewer	\$ 13,813,092	\$ 136,694,874	\$ 6,087,117	\$ 58,345,820	\$ 94,522,661
Drainage	\$ 4,106,682	\$ 71,583,744	\$ 932,247	\$ 52,306,618	\$ 106,075,016
<b>Total</b>	<b>\$ 24,739,315</b>	<b>\$ 272,131,083</b>	<b>\$ 7,019,364</b>	<b>\$ 150,697,613</b>	<b>\$ 300,760,388</b>
pending funding sources					\$ 89,741,827
<b>Total Capital Budget</b>					<b>\$ 390,502,215</b>

**Federal Grant/Funding Status**

FEDERAL GRANT/FUNDING STATUS (As of 12/31/2025)					Monthly
	Obligated	Expended	Reimbursed	Completion	Reimbursements
Hurricane Public Assistance Projects	\$ 623,495,599	\$ 583,154,337	\$ 581,599,194	93%	\$ 257,368
HMGP Projects	\$ 187,771,769	\$ 226,247,274	\$ 180,597,046	96%	\$ 6,517,985
JIRR Projects	\$ 268,448,968	\$ 254,689,936	\$ 215,386,494	80%	\$ (234,642)
<b>Total</b>	<b>\$ 1,079,716,336</b>	<b>\$ 1,064,091,547</b>	<b>\$ 977,582,734</b>		<b>\$ 6,540,711</b>

## Minor Drainage Consolidation Revenue Update (12/31/2025)

City of New Orleans and SWBNO  
 January 1, 2025 Transfer Agreement - Minor Drainage System  
 Transfer and Consolidation Pursuant to Acts 783 and 103 of 2024

Estimated FY2025	Received thru October 2025	
\$5,220,088	-	Total Traffic Camera Revenue
\$5,000,000	-	Special Annual Allocation- Ordinance 34609
\$3,713,220	\$3,713,220	ARPA - 1 Time
\$5,000,000	4,850,058	Infrastructure Maintenance Fund - former DPW Share*
<u>\$18,933,308</u>	<u>\$8,563,278</u>	

\*Projected IMF former DPW share approximates \$5.8m for full FY25

## Amounts Due to City – Joint Infrastructure (1/15/2026)

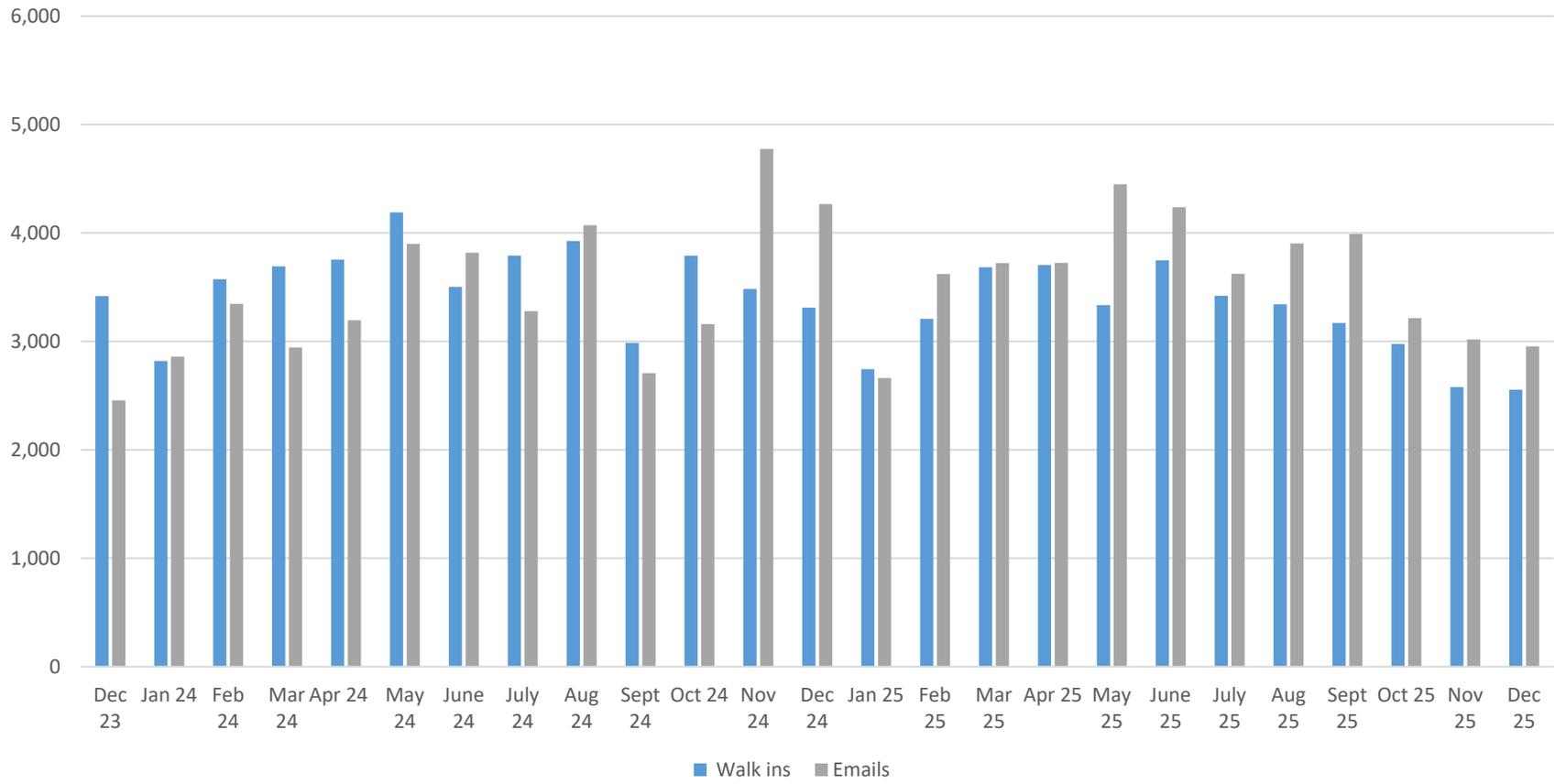
<b>Cooperative Endeavor Agreements (CEAs)</b>			
Max Pave -			\$3.2
o payment plan proposed			
Other Bond Projects			\$10.6
o final reconciliation stages with DPW; approximately 20 City led project dating back 10+ years			
JIRR			
o Project Worksheet (PW) 21031 Grant Funding and Sewer Financing –			\$24.7
o Project Worksheet 21032 Grant Funding (City of New Orleans)			\$33.1
New invoices under review			\$2.0
<b>Total Joint Infrastructure - as of 1/15/2026 tracked via PDU Dashboard</b>			<u>\$73.6</u>
\$3.2m paid to DPW in January 2026 via JIRR Grant funding or Sewer Financing under the terms of the CEA			
\$16.2m paid to DPW in Q4 2025 via JIRR Grant funding or Sewer Financing under the terms of the CEA			

## Customer Experience

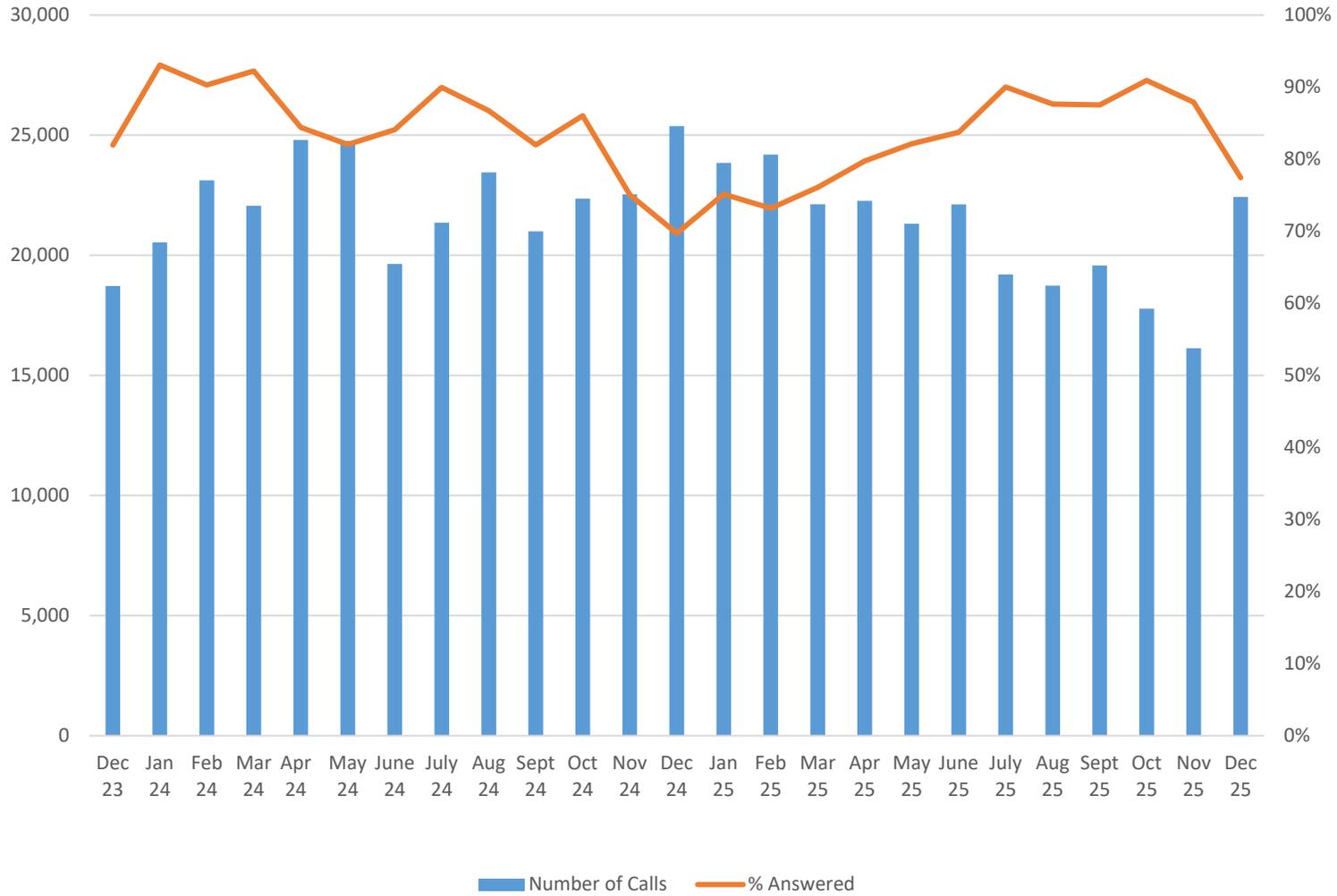
Customers served includes Telephone, walk-ins, email, and interactive voice response calls.

2025	Calls Received	Calls Answered	Calls Dropped	% Answered	Average Wait Time	Integrated Voice Response	Walk-In Customers	E-mails Received	Total Customers Served
January	23,843	17,916	5,926	75%	7.34	22,840	2,743	2,661	46,160
February	24,187	17,700	6,487	73%	7.59	23,412	3,207	3,620	47,939
March	22,120	16,829	5,291	76%	7.15	23,264	3,683	3,721	47,497
April	22,265	17,752	4,513	80%	5.54	22,398	3,704	3,723	47,577
May	21,311	17,501	3,810	82%	4.2	22,038	3,333	4,449	47,321
June	22,113	18,516	3,595	84%	4.19	21,466	3,747	4,237	47,966
July	19,201	17,284	1,914	90%	4.22	19,951	3,420	3,622	44,277
August	18,736	16,422	2,314	88%	3.08	20,444	3,342	3,903	44,111
September	19,570	17,128	2,440	88%	3.14	20,362	3,169	3,990	44,649
October	17,778	16,163	1,614	91%	1.26	21,109	2,976	3,214	43,462
November	16,129	14,176	1,947	88%	3.02	18,466	2,578	3,018	38,238
December	22,431	17,367	5,064	77%	4.12	16,585	2,553	2,953	39,458

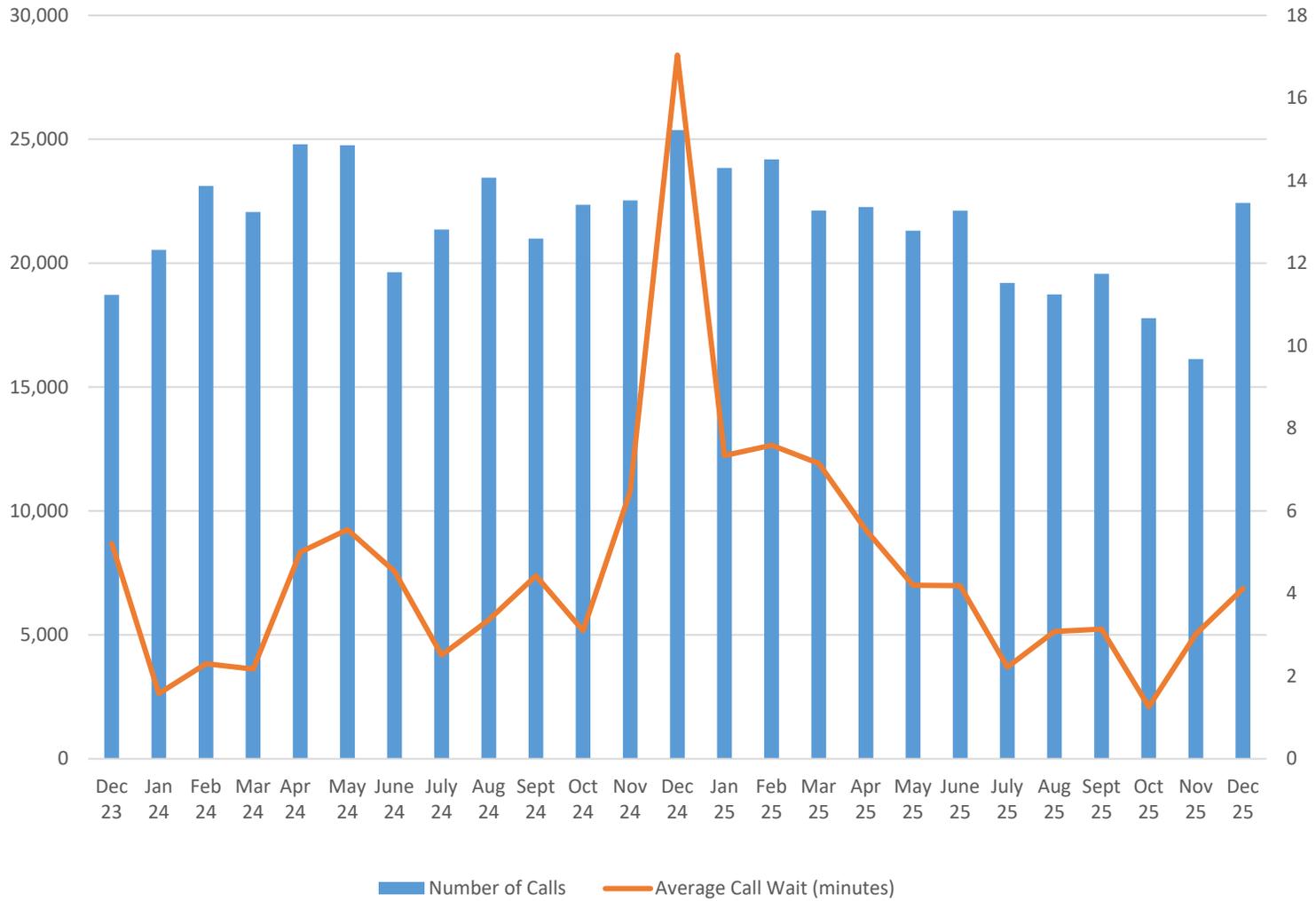
Customer Contacts (Non phone)



Customer Calls and % Answered



Customer Calls and Average Wait Time



December 2025 Financial Statements (unaudited)

Pages 16-17 as follows:

16-17. Preliminary Statement of Operations

1REPORT: AFIN882

DISTRIBUTION: ACCOUNTING

	DEC		31-Dec-25		DEC	
	YTD		DEC	YTD	DEC	YTD
	<b>Water System</b>		<b>Sewer System</b>		<b>Drainage System</b>	
<b>OPERATING REVENUES:</b>						
SALES OF WATER AND SEWERAGE SERVICE C	\$10,338,434	\$118,336,278	\$0	\$0	\$0	\$0
PLUMBING INSPECTIO	\$338,970	\$506,951	\$0	\$27,315	\$0	\$0
OTHER REVENUES	\$4,982,193	\$20,458,811	\$30,266	\$174,944	\$1,281	\$987,126
<b>TOTAL REVENUES</b>	<b>\$15,659,599</b>	<b>\$139,302,043</b>	<b>\$15,315,537</b>	<b>\$152,619,716</b>	<b>\$1,281</b>	<b>\$987,126</b>
<b>OPERATING EXPENSES:</b>						
POWER AND PUMPING	\$733,159	\$4,718,536	\$1,292,103	\$8,479,955	\$2,303,424	\$13,999,707
TREATMENT	\$2,974,373	\$18,990,890	\$5,605,633	\$20,117,154	\$0	\$0
TRANSMISSION AND DISTRIBUTION	\$1,585,741	\$18,219,628	\$1,560,879	\$18,492,341	\$683,287	\$6,877,512
CUSTOMER ACCOUNTS	\$344,201	\$2,881,767	\$344,201	\$2,881,762	\$2,363	\$29,983
CUSTOMER SERVICE	\$725,264	\$4,165,015	\$725,263	\$4,165,010	\$7,609	\$99,905
ADMINISTRATION AND GENERAL	\$2,355,522	\$12,773,076	\$3,690,050	\$16,571,991	\$4,923,702	\$17,389,531
PAYROLL RELATED	\$2,407,861	\$23,572,006	\$2,317,422	\$24,310,268	\$1,234,772	\$15,486,933
MAINTENANCE OF GENERAL PLANT	\$1,155,026	\$9,598,443	\$969,570	\$8,536,699	\$1,042,561	\$9,302,132
DEPRECIATION EXP.	\$1,380,181	\$16,562,172	\$1,821,811	\$21,861,733	\$2,146,976	\$25,763,713
PROVISION FOR DOUBTFUL ACCTS	\$276,000	\$3,257,000	\$427,000	\$4,333,000	\$0	\$0
PROVISION FOR CLAIMS	\$146,884	\$818,754	\$146,884	\$821,840	\$73,442	\$407,918
<b>TOT OPERATING EXP.</b>	<b>\$14,084,215</b>	<b>\$115,557,294</b>	<b>\$18,900,820</b>	<b>\$130,571,762</b>	<b>\$12,418,140</b>	<b>\$89,357,343</b>

		\$0		\$0		\$0
NET OP REV-LOS	\$1,575,384	\$23,744,748	-\$3,585,283	\$22,047,954	-\$12,416,858	-\$88,370,216
		\$0		\$0		\$0
NON-OPERATING REVENUE		\$0		\$0		\$0
TWO MILL TAX	\$0	\$0	\$0	\$0	\$0	\$135
THREE MILL TAX	\$0	\$0	\$0	\$0	\$40,011	\$19,247,183
SIX MILL TAX	\$0	\$0	\$0	\$0	\$42,157	\$20,327,937
NINE MILL TAX	\$0	\$0	\$0	\$0	\$63,282	\$30,445,546
INTEREST INCOME	\$0	\$0	\$485,584	\$1,435,268	\$57,018	\$1,475,813
OTHER TAXES	\$0	\$131,053	\$0	\$151,795	\$0	\$0
INTEREST EXPENSE	-\$501,402	-\$5,418,090	-\$777,077	-\$9,273,830	-\$93,967	-\$2,076,853
TOTAL NON-OPER. REVENUE	-\$501,402	-\$5,287,037	-\$291,493	-\$7,686,766	\$108,502	\$69,419,764
CHNGS IN NET ASSETS	\$1,073,981	\$18,457,710	-\$3,876,776	\$14,361,187	-\$12,308,356	-\$18,950,452

**OFFICE OF GENERAL SUPERINTENDENT  
SEWERAGE AND WATER BOARD OF NEW ORLEANS**

**FEBRUARY 25, 2026**

To the Honorable President and members of the Sewerage and Water Board of New Orleans, the following report for the month of JANUARY is presented herewith:

<b>Contract Number</b>	<b>Contractor</b>	<b>Project</b>	<b>O&amp;M</b>	<b>Capital</b>	<b>Jan-26</b>
1376	M.R. Pittman Group, LLC	Water Hammer Hazard Mitigation Program - Panola & High Lift PS Rehab		X	91%
1417	Walter J. Barnes Electric Co., Inc	Power Complex - Static Frequency Changers Purchase		X	96%
1420	Frischhertz/Barnes A Joint Venture	Power Complex - Installation and Commissioning Equipment		X	75%
1452	Industrial & Mechanical Contractors	Sycamore Filter Gallery Rehabilitation – Phase 4		X	90%
2162	Boh Bros. Construction Co, LLC	Water Point Repair	X		90%
2163	Boh Bros. Construction Co, LLC	Water Point Repair	X		76%
2164	Boh Bros. Construction Co, LLC	Water Line Replacement and Extensions		214-00	95%
30244	CES	Cleaning & CCTV Inspection	X		94%
30246	Wallace C. Drennan, Inc	Sewer Rehabilitation	X		94%
30264	CES	Cleaning & CCTV Inspection	X		82%
TM010	Roubion Construction	Decatur and St. Peter Transmission Main Project	X	175-13	8%

## PLUMBING DEPARTMENT

Submitted herewith is the monthly report for work performed by the Plumbing Department.

There were 176 Plumbing permits issued in January 2026. This department complied with 406 requests for Plumbing Inspections, which consisted of inspections conducted with Licensed Plumbing Contractors, Property Owners, Tenants, Department of Health and Hospitals Sanitarians, and Environmental Inspectors. There were sixteen investigations during the month of January 2026.

The following numbers are the permits issued and inspections conducted:

<b>Permits Issued</b>	<b>November 2025</b>	<b>December 2025</b>	<b>January 2026</b>	<b>2026 YTD</b>
<b>Plumbing Permits Issued</b>	193	173	176	176
<b>Backflow Install Permits</b>	122	130	129	129
<b>Total</b>	<b>315</b>	<b>303</b>	<b>305</b>	<b>305</b>

<b>Inspections Conducted</b>	<b>November 2025</b>	<b>December 2025</b>	<b>January 2026</b>	<b>2026 YTD</b>
<b>Water</b>	236	219	205	205
<b>Special</b>	003	007	011	011
<b>Final</b>	141	175	174	174
<b>Total</b>	<b>380</b>	<b>401</b>	<b>390</b>	<b>390</b>

<b>Investigations Conducted</b>	<b>November 2025</b>	<b>December 2025</b>	<b>January 2026</b>	<b>2026 YTD</b>
<b>Investigations</b>	18	12	16	16

**RAINFALL REPORT FOR JANUARY 2026**

The rainfall for the month of January was 1.89,” compared to the 133-year average of 4.43” for the month of January. The cumulative rainfall through the **first** month of the year was 1.89,” compared to the 133-year average of 4.43”.

**AVERAGE DAILY PUMPAGE FOR THE MONTH OF JANUARY 2026**

Eastbank (New Orleans)	139.77 Million Gallons Per Day
Westbank (Algiers)	13.66 Million Gallons Per Day

Respectfully submitted,



KAITLIN TYMRAK, P.E.  
INTERIM GENERAL SUPERINTENDENT

KT/ND  
GENSUP%02-25-26

January 2026

# SWBNO SAFETY REPORT



## Executive Summary

We are pleased to present the January 2026 Safety Report. The purpose of this report is to present data tracked by the Safety Department, Risk Management Office, Claims Office, Accident Review Board, and the Workers' Compensation Office, and to provide a summary of actions taken to improve employee safety and reduce risks in our operations. The data collected by the departments are analyzed on a monthly basis for both leading and lagging indicators to identify emerging risks, measure the impact of previously implemented policies, and to pinpoint areas of operations where additional safety training would be most beneficial.

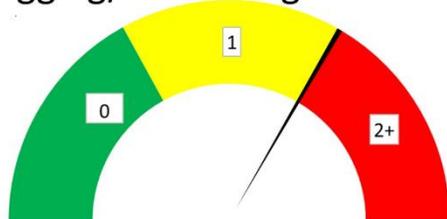
In January, the Safety department placed a strong emphasis on mitigating cold-related risks, including frostbite, hypothermia, and winter-related workplace injuries. The region experienced extended periods of extreme cold, introducing hazards that may have been unfamiliar to many employees. To address these risks, Safety proactively communicated guidance on maintaining safe practices in both office and field environments. We are pleased to report that no cold weather-related injuries occurred, despite significant operational activity during extremely cold conditions.

Communications included information on recognizing signs of cold stress in coworkers, as well as best practices for safely operating equipment and tools in freezing conditions. Managers were also reminded of the importance of ensuring employees have sufficient rest breaks and access to warming areas while working in the field. Additional safety messaging focused on preventing slips, trips, and falls, promoting safe winter driving behaviors, and reinforcing the proper use of space heaters.

Please note that this report is the product of a collaboration between the Safety and Risk Management departments, and is broken down into five sections:

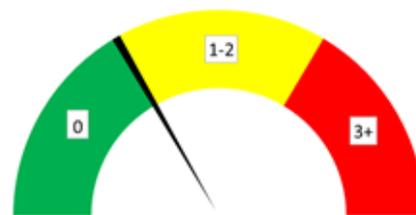
1. Safety
2. Accident Review Board
3. Workers' Compensation
4. Claims Office
5. Risk Management

### Digging/Excavating Incidents



2 Digging/Excavating Incidents

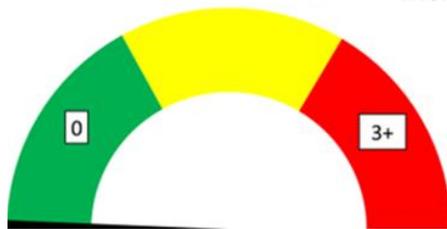
### Motor Vehicle Incidents



1 Motor Vehicle Incident

### Recordable

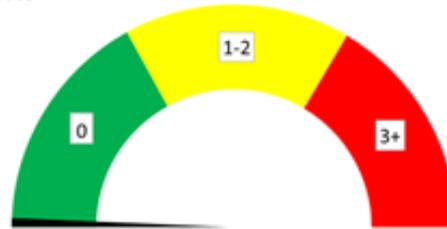
Target: 0 Digging/Excavating Incidents



0 Recordable Injuries

Target: 0 Recordable Injuries

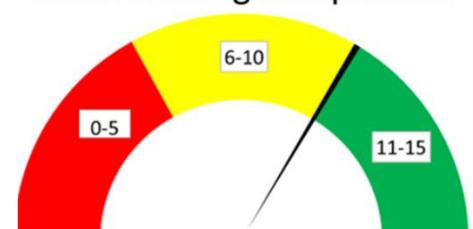
### PPE Use Incidents



0 Improper PPE Use Incidents

Target: 0 Improper PPE Use Incidents

### OSHA Training Completions



10 OSHA Training Completions

Target: 10+ OSHA Training

# Safety

## Safety Incident Investigation Report

Below is the Safety Incident Investigation tracking report for incidents that required a Safety Investigation. The report outlines the events leading up to the incident and recommended action to prevent the same type of incident from happening again. These incidents are included in the data reported on the usage of proper PPE and were the result of Safety Department investigations closed during the current reporting period, which do not necessarily represent incidents that occurred during the current reporting period.

Department	Date of Incident	Description	Recommended Action	Closed Date	Proper PPE Usage
Networks	1/13/2026	Employee was getting into a truck and hit his left knee on the corner of the door.	The Safety Department recommends employees identify potential hazards and use monitoring and alertness at all work sites and when entering and exiting vehicles. The Safety Department recommends supervisors discuss vehicle safety when entering and exiting vehicles and when operating vehicles and equipment to reduce the risk of injury. Supervisors are responsible for ensuring employees are provided these recommendations and that safe procedures and practices are always implemented when on worksites, both before and after the work is completed. Supervisors are also responsible for discussing vehicle safety. These preventive actions should be immediately implemented.	1/20/2026	Yes
Body Shop	1/5/2026	Employee slipped off a metal step on a dump truck while making repairs and injured his arm.	The Safety Department recommends Body Shop employees conduct a written Job Hazard Analysis before commencing work tasks. Safety recommends using rubber gaskets or cloths while applying force to make repairs to provide grip to reduce slipping when metal tools are used on metal surfaces. Safety recommends workers performing physical job tasks that require excessive force and lifting take intermediate breaks to reduce body strain and physical exertion. The Safety Department recommends management review the following with employees: aluminum is more brittle when cold and may require gentle heating to prevent cracking. Remove the item to be repaired to a workspace if possible. Use proper safety gear (gloves, eye protection) and conduct written Job Hazard Analyses.	1/20/2026	Yes
Networks	1/6/2026	Employee was using a stump bar to break apart concrete when he injured his back.	The Safety Department recommends the following to reduce the risk of getting injured while using a stump bar to loosen or pry apart pavers and concrete: use proper lifting techniques when handling pavers or the stump bar to prevent back injuries, take frequent breaks to avoid fatigue, ensure the stump bar is in good condition, free from defects like cracks, excessive wear, or loose handles, use the tool correctly and for its intended purpose. Personal Protective Equipment (PPE): appropriate PPE must be used to protect against potential flying debris, dust, and hand injuries. This typically includes safety glasses or goggles to protect the eyes from flying fragments, work gloves to protect hands and to provide a better grip, and steel-toed boots to protect feet from falling materials. The Safety Department recommends the Networks Department develop a written Standard Operating Procedure (SOP) for loosening or prying apart pavers and concrete. The Safety Department recommends Networks Supervisors discuss and train employees on ergonomics and taking breaks when operating manual tools for lifting and force to reduce body strain. Safety recommends Networks reassess the use of the tool (stump bar) to reduce body strain and lower back injuries.	1/13/2026	Yes

# Safety

## Safety Training

The Safety Department has conducted the following safety training since last month:

Back Injuries and Prevention

## Safety Coordinators

Completed 32 job site visits and inspections.

## Safety Hazard Issues

There were no safety hazards reported.

## Safety Investigations

Three safety investigations were closed this month.

## Recordable Injuries by Department

Departmental View of Recordable Injuries: 2026	
Department	Recordable Injuries
<b>Total</b>	<b>0</b>

## OSHA 10 AND OSHA 30 TRAINING

### SWBNO Employee OSHA 10 Completions by Month

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
<b>2026</b>	<b>10</b>												<b>10</b>
2025	0	4	16	5	0	3	0	12	27	9	8	6	90
2024	5	32	16	7	13	10	9	11	6	12	5	11	132
2023	7	9	19	5	10	16	10	16	38	32	8	6	176
2022	12	17	19	17	24	30	12	34	46	36	54	22	323
2021	1	5	1	0	0	9	10	0	0	1	0	0	27
2020	0	0	0	0	0	0	0	0	4	1	1	2	8

### SWBNO Employee OSHA 30 Completions by Month

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
<b>2026</b>	<b>0</b>												<b>0</b>
2025	0	0	0	9	0	0	0	5	0	4	0	0	18
2024	10	0	0	11	0	2	0	9	0	0	6	0	38
2023	1	10	5	8	6	0	0	11	0	15	0	0	56
2022	1	0	1	0	1	0	1	0	1	1	0	1	7
2021	1	0	0	0	1	0	0	0	1	2	0	0	5
2020	0	0	0	0	0	1	0	0	0	0	1	0	2



## Accident Review Board

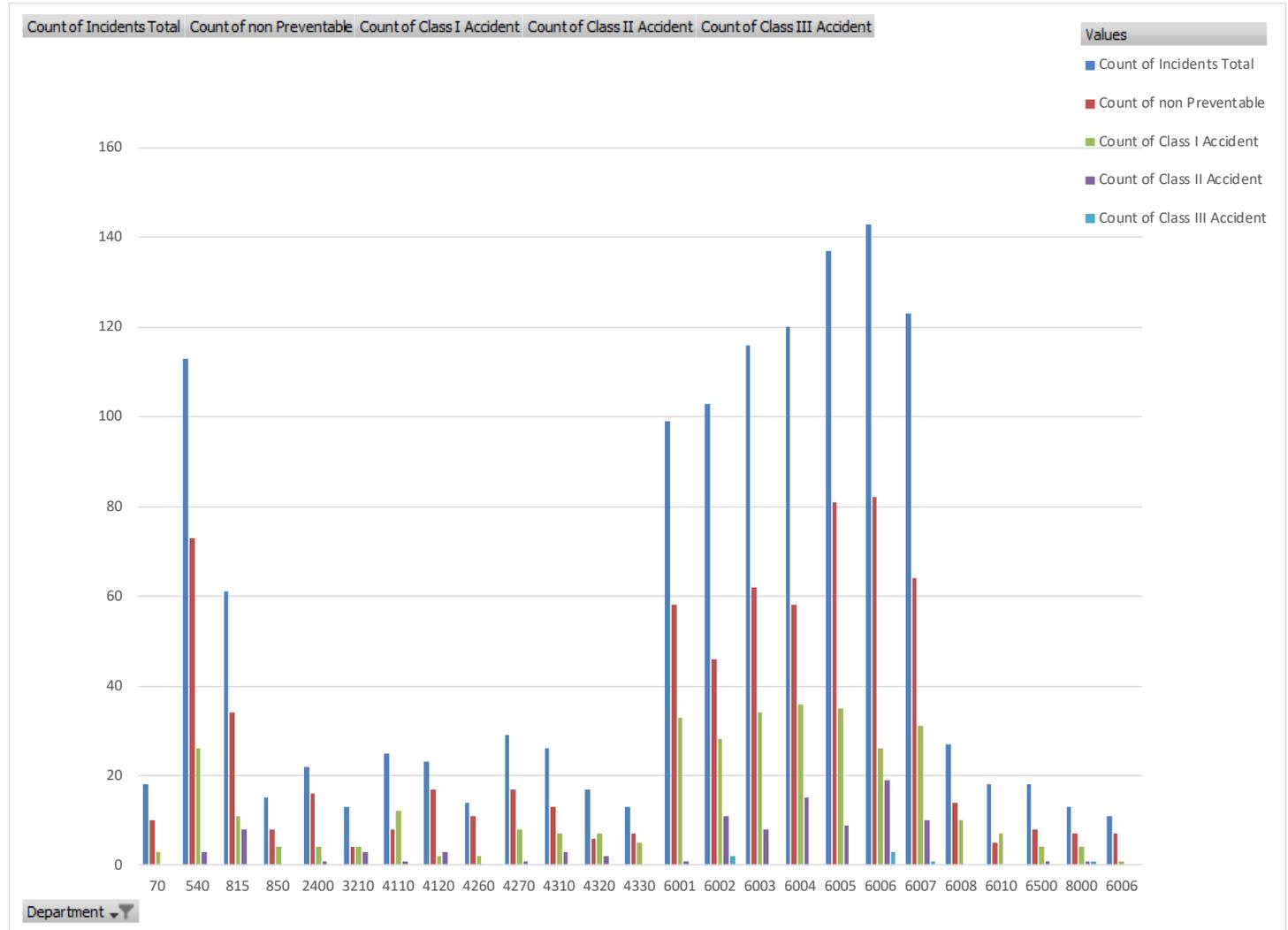
2007-2026

The Purpose and Mission of the Accident Review Board is to reduce the number of safety related incidents and injuries to Sewerage and Water Board equipment and staff. We strive to reduce incidents by recognizing areas that need improvement and create training opportunities to mitigate any future incidents.

## Accident Review Board Data

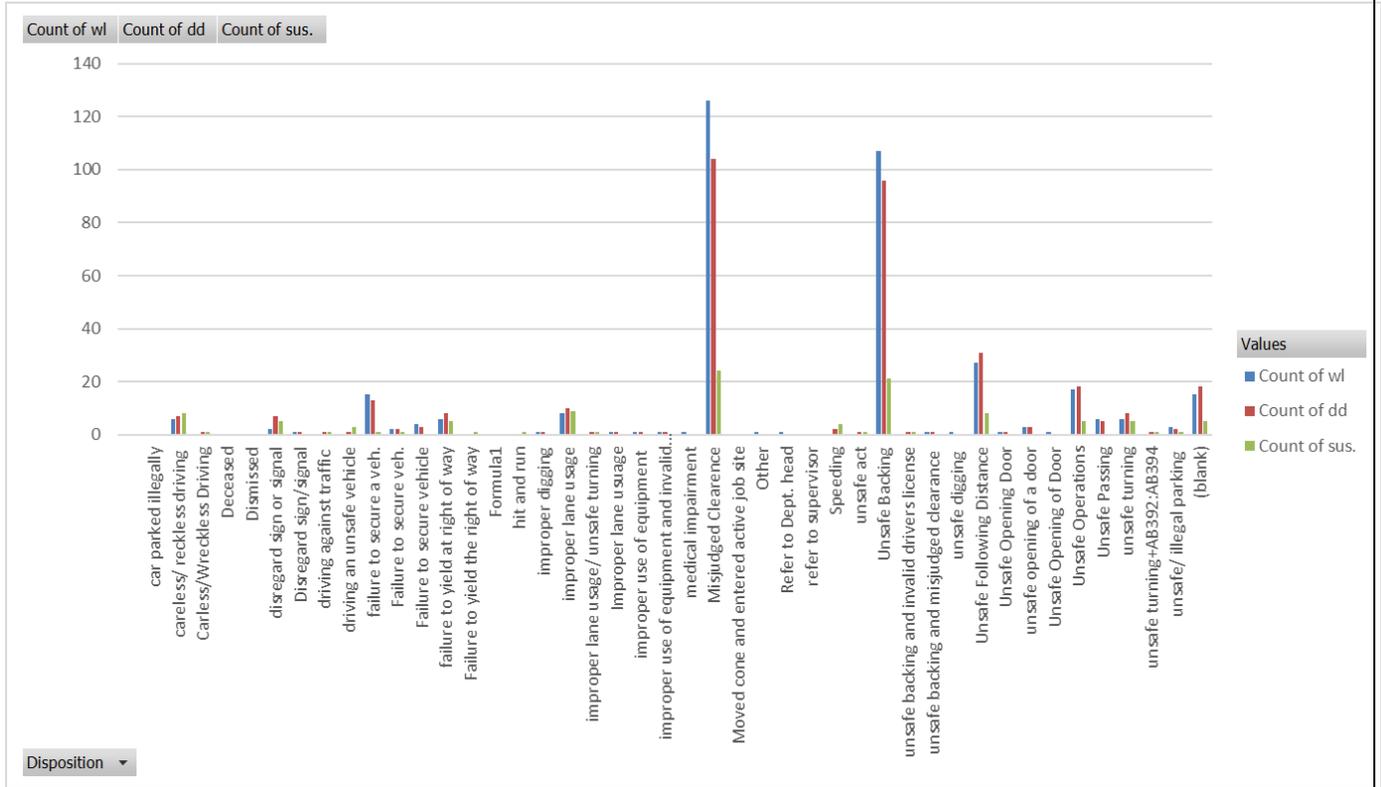
The graph reflects the information collected in the Safety Unit, ARB folders with 10 or more accidents from 2007-2026 by Department Organization Codes. Please see the next page for ARB Classification Descriptions.

\*2026 data still in review



\*Chart lists departments with 10 or more incidents.

- 6001-Networks Zone 1
- 6002-Networks Zone 2
- 6003-Networks Zone 3
- 6004-Networks Zone 4
- 6005-Networks Zone 5
- 6006-Networks Zone 6
- 6007-Networks Zone 7
- 6010-Field Service Center
- 6500-Technical Services
- 0540-Meter Reading
- 0815-Grounds Maintenance
- 0850-Warehouse & Grounds
- 4110-Outside Systems
- 4120-In Plant Systems
- 4270-Meter Repairs
- 4310-Carrollton



Accident Review Board Data

# ARB CLASSIFICATION DESCRIPTIONS

## Offense Classifications

A preventable “Vehicle”, “Heavy Equipment” and “Non-Vehicular” accident falls into one of three classifications, Class I, II, or III, defined as follows:

- **Class I Accident** is an accident in which the involved employee(s) shared a portion or all the responsibility for its occurrence. The potential severity of a Class I accident is considered by the ARB to be minor in nature. A Class I accident remains on an employee’s record for one (1) year.
- **Class II Accident** is an accident in which the involved employee(s) shared a portion or all the responsibility for its occurrence. The potential severity of a Class II accident is considered by the ARB to be of serious consequence. A Class II accident remains on an employee’s record for two (2) years.
- **Class III Accident** is an accident in which the involved employee(s) has flagrantly disregarded traffic laws and safe driving or operational practices. Any accident in which there is the potential for loss of life, severe, and long-lasting debilitating injuries and/or extensive property damage is classified as a Class III accident. A Class III accident remains on an employee’s record for three years.



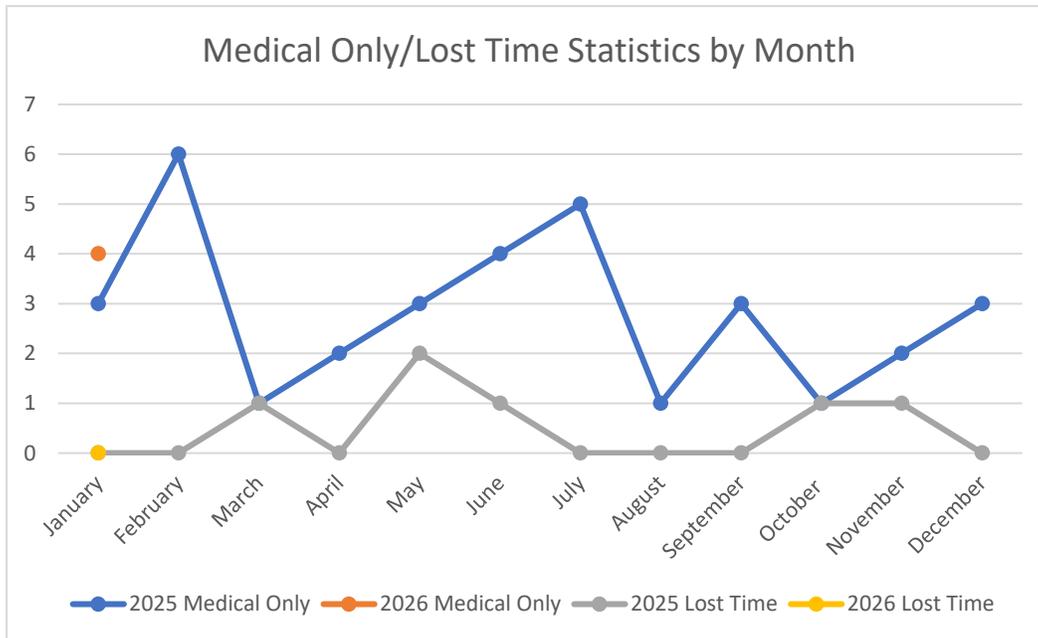
## ARB HEARING OUTCOMES

January 2026 Accident Review Board Findings					
Type of Incident	Number of Incidents	Assigned Defensive Driving	Issued Warning Letter	Recommended Suspension	Specific Training Assigned
<b>Non-Preventable</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b><u>Class I:</u></b>	<b>7</b>				
<b>Unsafe Operations</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	
<b>Misjudged Clearance</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>	
<b>Unsafe Backing</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	
<b><u>Disregard sign/signal</u></b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	
<b><u>Unsafe Following Distance</u></b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	
<b><u>Failure to yield</u></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b><u>Class II:</u></b>	<b>1</b>				
<b>Misjudged Clearance</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	
<b>Careless/reckless driving</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b><u>Class III:</u></b>	<b>0</b>				
<b>Careless/reckless driving</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

These findings represent the outcomes of hearings held in this reporting period, and do not necessarily relate to incidents which occurred in the reporting period.



## Workers' Compensation Monthly Claims Statistics



**Medical Only:** Of the 4 claims, 4 claims required medical treatment only and the employees returned to work within a week.

**Lost Time:** Of the 4 claims, 0 claims required medical treatment and paid wages, as the employees were able to return to work within the week of the injury.

**Goal:** The Safety Department will evaluate claims in a timely manner that ensures proper Personal Protective Equipment (PPE) and safety training are made available to department managers to reduce accidents. The Workers' Compensation Office will evaluate claims in a timely manner that ensures prompt medical treatment so that employees are returned into the workforce as efficiently and medically stable as possible. This will aid in maintaining an active and healthy workforce.





## Workers' Compensation Claims Tracking

### Total Open Claims by Date\*

<b>Number of Open Claims (12-22-2025)</b>	<b>Number of Open Claims (02-02-2026)</b>	<b>Net Change</b>
15	13	-2

### Total Extended Open Claims by Date (Claims Open Longer than One Year)

<b>Number of Extended Open Claims (12-01-2025)</b>	<b>Number of Extended Open Claims (12-31-2025)</b>	<b>Net Change</b>
10	10	0

\*Number of claims are captured on payroll dates and are based on total weekly and bi-weekly payroll indemnity recipients, and do not include medical-only claims.

## Workers' Compensation Claims Settled

Date of Injury	Date Settlement Finalized	Projected Future Indemnities	Projected Future Medicals	Projected Future Exposure Total	Settlement Amount	Projected Savings
April 16, 2014	December 20, 2021	\$24,286.08	\$60,481.74	\$84,767.82	\$24,000.00	<b>\$60,767.82</b>
July 20, 1983	February 25, 2022	\$0.00*	\$15,000.00	\$15,000.00	\$14,000.00	<b>\$1,000.00</b>
June 20, 2019	April 13, 2022	\$210,702.96	\$10,000.00	\$220,702.96	\$67,500.00	<b>\$153,202.96</b>
July 2, 2018	April 13, 2022	\$197,664.04	\$19,289.42	\$216,953.46	\$75,000.00	<b>\$141,953.46</b>
January 22, 1996	April 13, 2022	\$251,059.38	\$65,000.00	\$316,059.38	\$150,000.00	<b>\$166,059.38</b>
September 14, 2018	April 13, 2022	\$118,950.28	\$37,175.22	\$156,125.50	\$67,000.00	<b>\$89,125.50</b>
June 11, 2018	April 13, 2022	\$175,000.00	\$160,000.00	\$335,000.00	\$110,000.00	<b>\$225,000.00</b>
November 26, 2019	May 31, 2022	\$150,169.76	\$100,000.00	\$250,169.76	\$87,500.00	<b>\$162,669.76</b>
February 28, 2000	June 3, 2022	\$0.00	\$184,250.00	184,250.00	\$21,000.00	<b>\$163,250.00</b>
August 4, 2016	June 13, 2022	\$85,000.00	\$1,534,187.18	\$1,619,187.18	\$10,000.00	<b>\$1,609,187.18</b>
March 8, 2019	August 10, 2022	\$70,785.83	\$14,781.80	\$85,567.63	\$82,781.80	<b>\$2,785.83</b>
November 1, 2015	November 9, 2022	\$393,089.04	\$904,521.41	\$1,297,610.45	\$50,000.00	<b>\$1,247,610.45</b>
November 3, 2009	February 6, 2023	\$178,000.00	\$2,200,000.00	\$2,378,000.00	\$170,000.00	<b>\$2,208,000.00</b>
January 4, 2016	February 10, 2023	\$51,311.00	\$740,000.00	\$791,311.00	\$45,000.00	<b>\$746,311.00</b>
January 8, 1997	March 27, 2023	\$249,186.00	\$81,922.36	\$331,108.36	\$120,000.00	<b>\$211,108.36</b>
March 25, 2020	September 28, 2023	\$4,944.16	\$220,000.00	\$224,944.16	\$24,000.00	<b>\$200,944.16</b>
February 2, 2020	August 7, 2024	\$395,142.54	\$17,334.03	\$412,476.57	\$97,500.00	<b>\$314,976.57</b>
April 2, 1984	August 9, 2024	\$79,337.64	\$43,213.22	\$122,550.86	\$85,000.00	<b>\$37,550.86</b>
February 26, 2017	November 22, 2024	\$290,876.22	\$20,430.82	\$311,307.04	\$80,430.82	<b>\$230,876.22</b>
July 19, 2019	November 19, 2024	\$138,473.82	\$10,000.00	\$148,473.82	\$40,000.00	<b>\$108,473.82</b>
November 29, 2015	August 25, 2025	\$57,000.00	\$158,000.00	\$215,000.00	\$80,000.00	<b>\$135,000.00</b>

**Total projected savings for claims settled since October 2021: \$8,215,853.33**

These claims include those that had open payroll indemnity benefits; settlement of medical-only claims is not included. Underlined dates represent settlements finalized in the current Safety Report's reporting period. \*Although there was no statutory future indemnity exposure, indemnities were still being paid, and would have continued to be paid in the absence of settlement or termination of indemnities, which likely would have resulted in litigation and associated costs.



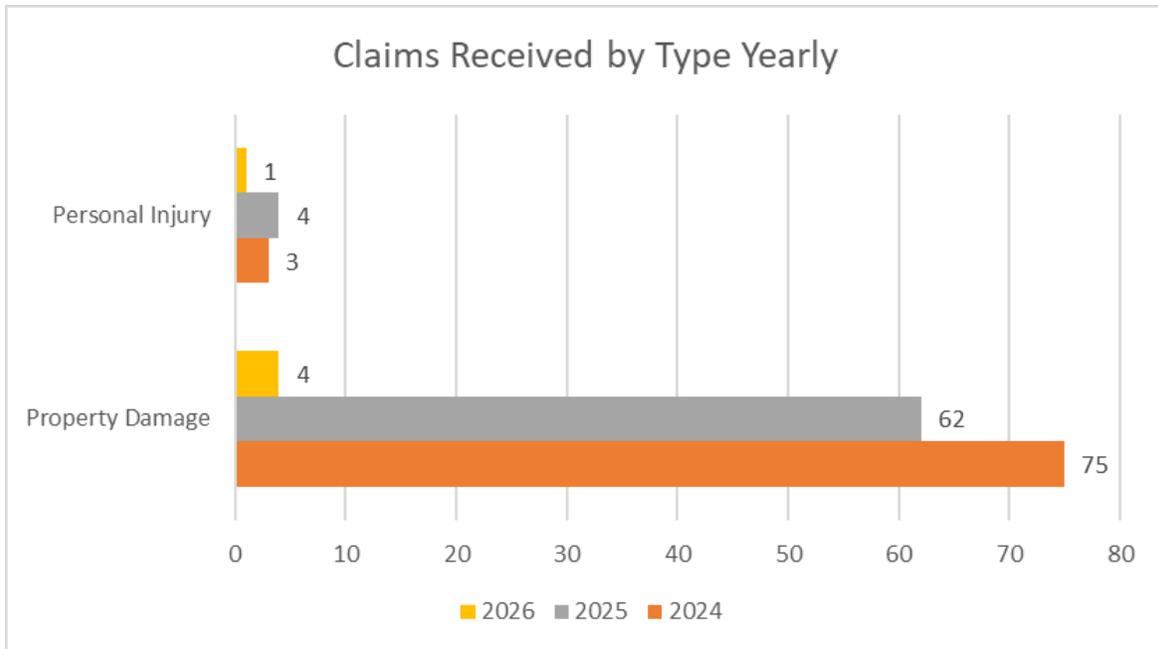
## Claims Office

### External Claims:

There has been report of 5 total claims since last month's report. These claims include property damage and personal injury external claims from members of the public and do not include employee claims. Compared to January 2025's total of 3 claims for the year, the claims increased by 2.

**All Major Claims (claims with a demand in excess of \$10,000.00 in damages) are listed below:**

Personal injury claim: \$23,389.39



### External Claims Received by Month: 2024-2026

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
2026	5												5
2025	3	3	0	14	4	6	3	6	7	7	10	3	66
2024	8	8	5	3	11	8	8	11	4	5	6	1	78

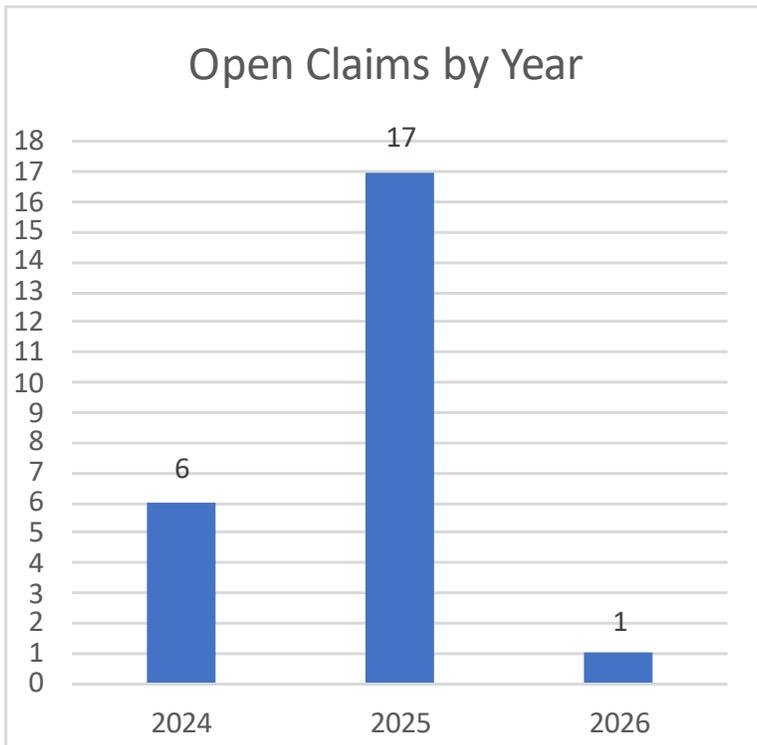


## 2026 Opened and Closed Damage Claims

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
Received Claims	5												5
Closed Claims	5												5

## 2025 Opened and Closed Damage Claims

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
Received Claims	3	3	0	14	4	6	3	6	7	7	10	3	66
Closed Claims	5	6	5	3	5	12	6	2	4	9	5	5	67



### Open Claims By Incident Year and Status

Year, Number of Claims	Status
2024, 6 Claims	In Review
2025, 17 Claims	In Review
2026, 1 Claim	In Review
<b>24 Claims</b>	<b>TOTAL</b>

### Open Claims By Type

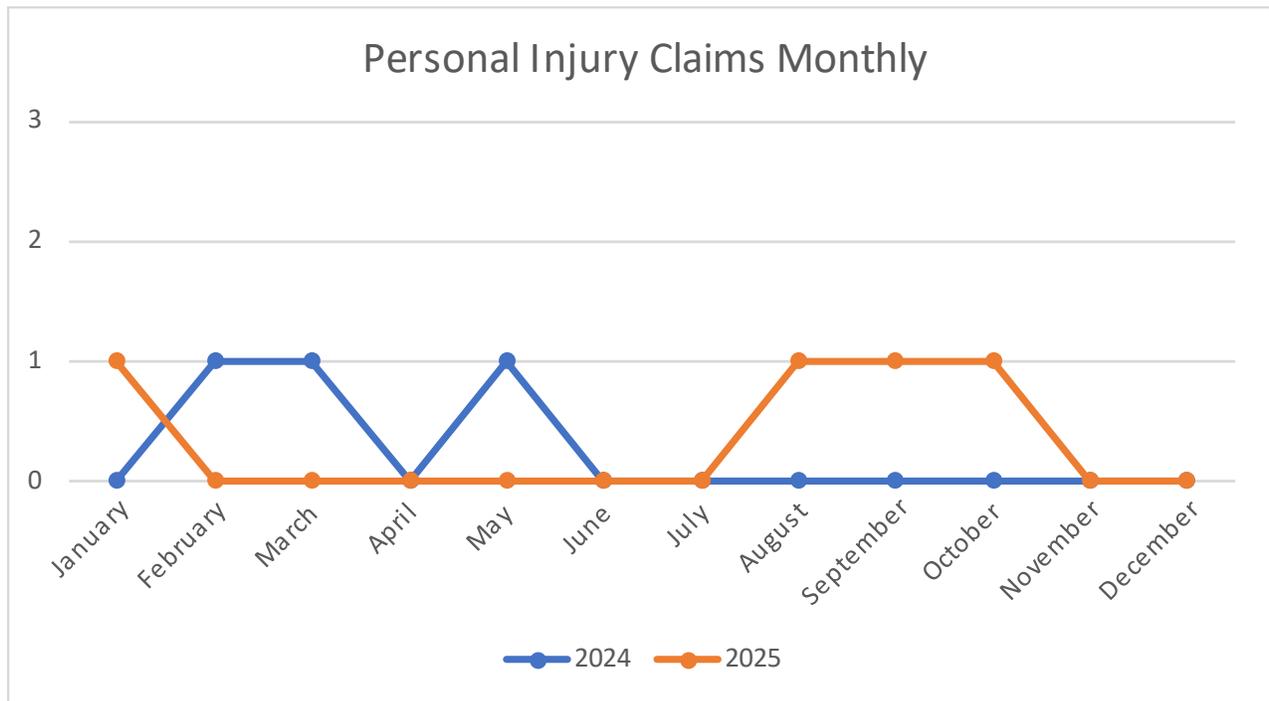
Number of Claims	Type
23 Claims	Property Damage
1 Claim	Personal Injury
<b>24 Claims</b>	<b>TOTAL</b>

## External Personal Injury Claims

There has been report of 1 external personal injury claim since last month’s report. These claims include those made by members of the public and do not include employee claims. Compared to last month’s report of 0 total personal injury claims, the incidents increased by 1, and neither increased nor decreased for the year as compared to January 2025.

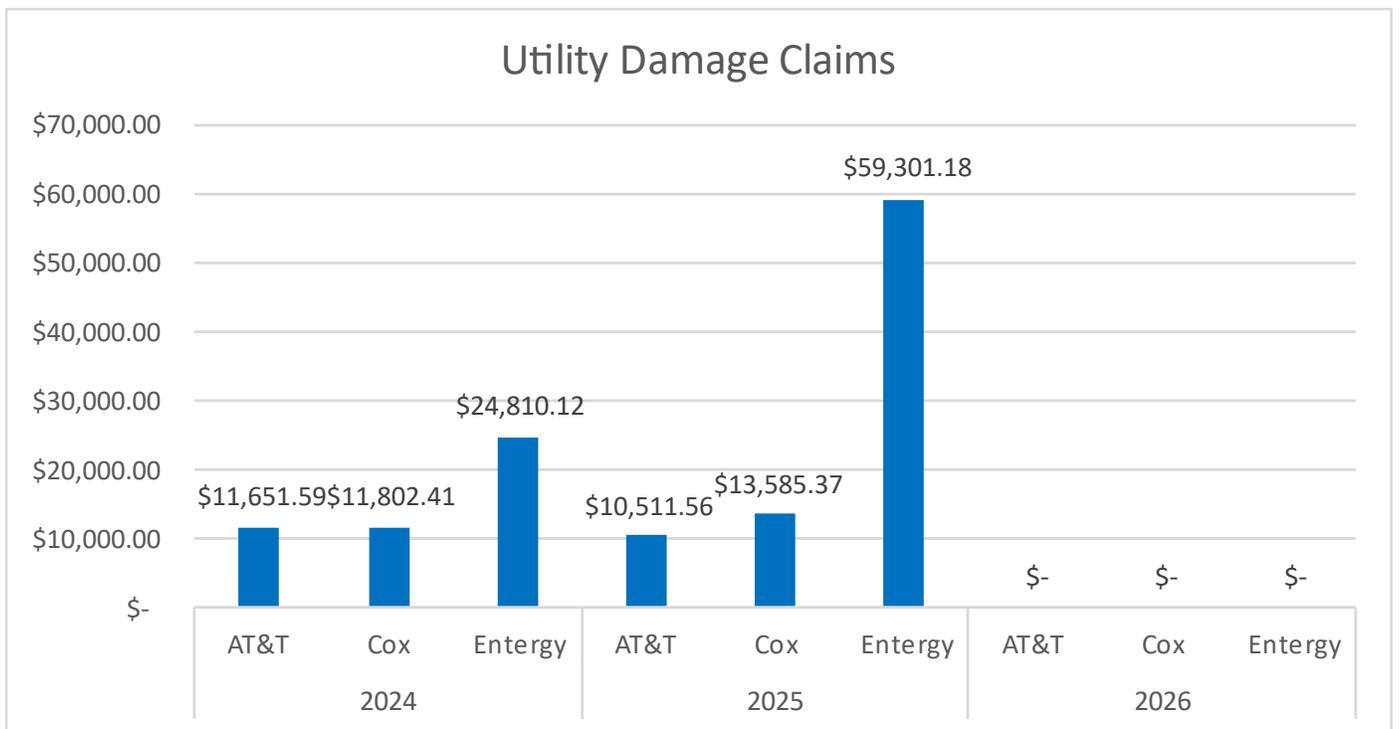
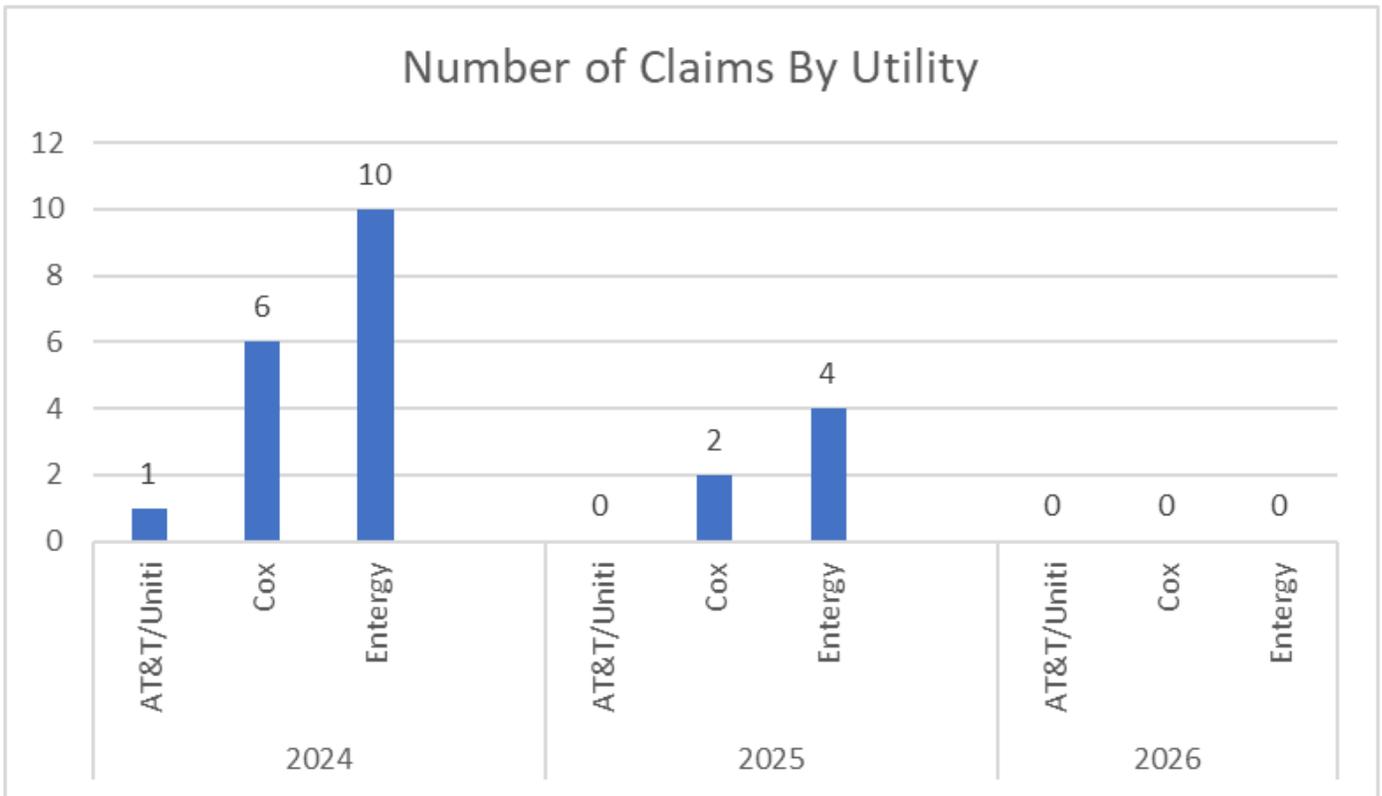
**All Major Incidents (claims with a demand in excess of \$10,000.00 in damages) are listed below:**

Personal injury claim: \$23,389.39



External Personal Injuries Claims: 2025 and 2026													
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
2026	1												1
2025	1	0	0	0	0	0	0	1	1	1	0	0	4

## External Damage Claims by Utility





SEWERAGE & WATER BOARD  
OF NEW ORLEANS

# BOARD REPORT JANUARY 2026



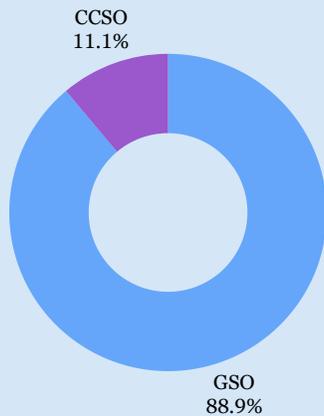


# Human Resources Activities Screen Shot

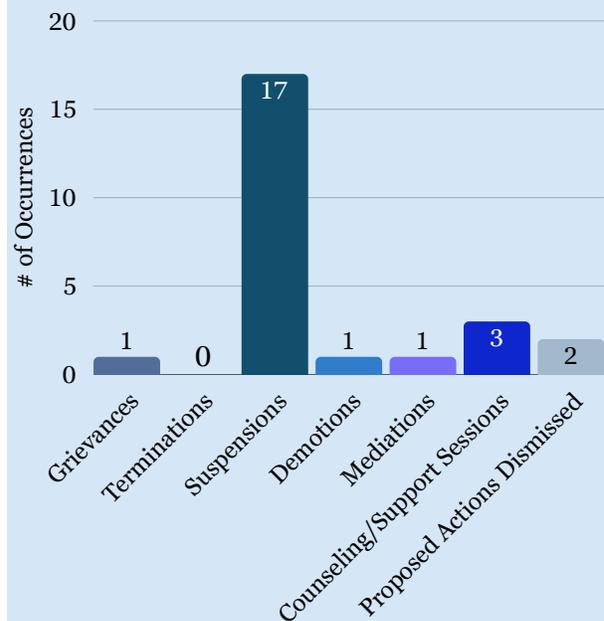
## Recruitment Overview

Total Number of Active Employees	1265
Total Number of Actively Recruited Open Positions	45
Vacancy Rate = (Number of Actively Recruited Open Positions/Total Number of Active Employees) X 100	3.56%

## Active Recruitment by Department



## Employee Relations Activity Breakdown



## January

New Hires	1
Promotions	7
Resignations	3
Retirees	4

## Benefits Activity

### Drop Program Participants

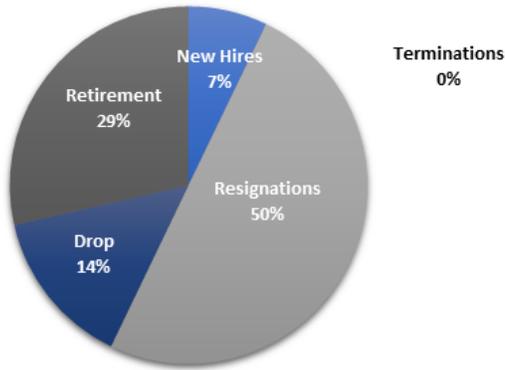
Eligible Retirees (Not in DROP, Service retirement)	225
Beginning Balance (On DROP as of the beginning of the year or can be added at the end of the month)	98
New Member(s) (Went on DROP for the month)	2
Member(s) Removed (Fully retired)	4
Ending Balance (Total for the month)	96

## January 2026 Activity Report by Job Title

New Hires	Total number
Recruiting Specialist	1 ----- 1
Promotions	Total number
Automotive Mechanic Assistant Chief of Staff Interim Special Counselor Networks Maintenance Technician II SWB Economic Development Analyst DBE Water Treatment Operator I	1 1 1 2 1 1 ----- 7
Resignations	Total number
Networks Maintenance Technician I Utilities Plant Worker	1 2 ----- 3
Retirements	Total number
Customer Service Trainee Engineer Intern II GSO Office Worker Plumbing Inspector II Senior Office Support Utilities Plant Worker	1 1 1 1 1 1 1 ----- 7
DROP	Total number
Networks Maintenance Technician I Utilities Maintenance Trainee II	1 1 ----- 2

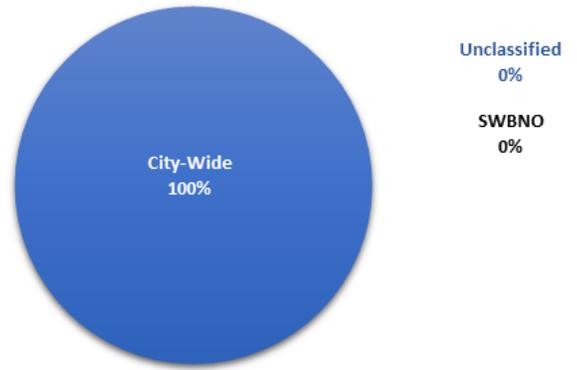
# At-A-Glance 2026 YTD

**Current HR Workforce**  
January 2026 - December 2026



■ New Hires ■ Resignations ■ Terminations ■ Drop ■ Retirement

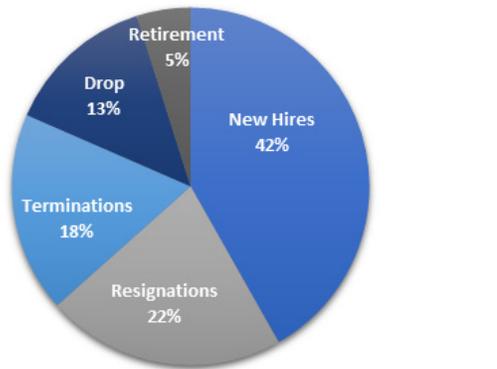
**Workforce By Class**  
January 2026 - December 2026



■ City-Wide ■ SWBNO ■ Direct Hire ■ Unclassified

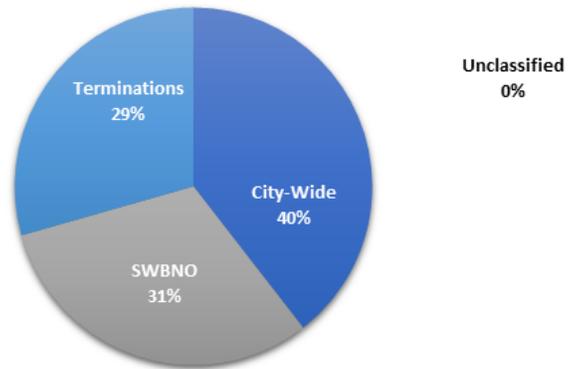
## 2025 Previous Comparison

**Previous HR Workforce**  
January 2025 - December 2025



■ New Hires ■ Resignations ■ Terminations ■ Drop ■ Retirement

**Previous HR Workforce By Class**  
January 2025 - December 2025



■ City-Wide ■ SWBNO ■ Direct Hire ■ Unclassified

**LEGEND:**

**City-Wide positions** are utilized by all city entities, including SWBNO, such as Management Development Analyst, Engineer, and Customer Service Associate.

**Unclassified positions** are exempt from Civil Service regulations and are usually held by high-level executives, policymakers, or select professional staff at the discretion of their appointing authority.

**SWBNO positions** are specific roles used only at the board. Positions beginning with Utility/Utilities are all Board.

**Project Delivery Unit  
January 2026 Closeout Snapshot**

<b>FEMA Public Assistance</b>	<b># of Project Worksheets</b>	<b>FEMA Obligated</b>	<b>FEMA Revenue Received per LAPA</b>	<b>FEMA Obligation Balance</b>	<b>% Financially Complete</b>	<b># of Projects Submitted for Closeout</b>	<b>OBLIGATED Value of Projects Submitted for Closeout</b>	<b>POTENTIAL Value of Projects Submitted to Closeout</b>	<b># of Projects Officially Closed</b>	<b>OBLIGATED Value of Projects Officially Closed</b>	<b>% Submitted</b>	<b>% Closed</b>	<b># of Projects Submitted but Not Officially Closed</b>	<b>OBLIGATED Value of Projects Submitted but Not Officially Closed</b>
Hurricane Katrina - St. Joseph Headquarters	20	\$ 6,544,132.21	\$ 6,201,111.15	\$ 343,021.06	95%	19	\$ 2,236,513.15	\$ 2,236,513.15	19	\$ 2,236,513.15	95%	95%	0	\$ -
Hurricane Katrina - Central Yard	42	\$ 28,207,600.44	\$ 28,133,748.75	\$ 73,851.69	100%	42	\$ 28,207,600.44	\$ 28,133,748.75	40	\$ 26,113,048.59	100%	95%	2	\$ 2,094,551.85
Hurricane Katrina - Wastewater Treatment Plant	128	\$ 89,287,442.27	\$ 89,272,114.47	\$ -	100%	128	\$ 89,287,442.27	\$ 89,287,442.27	128	\$ 89,287,442.27	100%	100%	0	\$ -
Hurricane Katrina - Carrollton Water Plant	55	\$ 76,019,829.37	\$ 67,948,636.11	\$ 8,071,193.26	89%	54	\$ 64,304,777.65	\$ 63,661,729.87	53	\$ 14,447,710.77	98%	96%	1	\$ 49,857,066.88
Hurricane Katrina - Distribution Network	27	\$ 251,398,798.15	\$ 231,832,261.89	\$ 19,566,536.26	92%	25	\$ 119,001,330.25	\$ 117,811,316.95	23	\$ 43,992,390.48	93%	85%	2	\$ 75,008,939.77
Hurricane Katrina - Pump Stations	166	\$ 84,190,700.67	\$ 82,818,861.71	\$ 1,371,838.96	98%	166	\$ 84,190,700.67	\$ 83,348,793.66	154	\$ 72,497,997.55	100%	93%	12	\$ 11,692,703.12
Hurricane Zeta	7	\$ 892,098.12	\$ 855,837.52	\$ 36,260.60	96%	5	\$ 845,145.58	\$ 836,694.12	4	\$ 100,345.10	71%	57%	1	\$ 744,800.48
Hurricane Ida	26	\$ 17,608,842.36	\$ 6,454,788.24	\$ 11,154,054.12	37%	15	\$ 2,367,099.20	\$ 2,343,428.21	3	\$ -	58%	12%	12	\$ 2,367,099.20
<b>Total</b>	<b>500</b>	<b>\$ 559,707,185.91</b>	<b>\$ 519,025,498.40</b>	<b>\$ 29,510,676.40</b>	<b>93%</b>	<b>462</b>	<b>\$ 390,337,182.49</b>	<b>\$ 387,568,759.13</b>	<b>441</b>	<b>\$ 250,894,552.50</b>	<b>92%</b>	<b>88%</b>	<b>21</b>	<b>\$ 139,542,975.09</b>

<b>FEMA Joint Infrastructure</b>	<b># of Project Worksheets</b>	<b>FEMA Obligated</b>	<b>FEMA Revenue Received per LAPA</b>	<b>FEMA Obligation Balance</b>	<b>% Financially Complete</b>	<b># of Projects Submitted for Closeout</b>	<b>OBLIGATED Value of Projects Submitted for Closeout</b>	<b>POTENTIAL Value of Projects Submitted to Closeout</b>	<b># of Projects Officially Closed</b>	<b>OBLIGATED Value of Projects Officially Closed</b>	<b>% Submitted</b>	<b>% Closed</b>	<b># of Projects Submitted but Not Officially Closed</b>	<b>OBLIGATED Value of Projects Submitted but Not Officially Closed</b>
Hurricane Katrina - JIRR settlement	2	\$ 268,448,968.15	\$ 213,107,002.18	\$ 55,341,965.97	79%	1	\$ 3,869,581.00	\$ 3,869,581.00	0	\$ -	50%	0%	1	\$ 3,869,581.00
Hurricane Katrina - JIRR Donors	53	\$ 66,721,848.63	\$ 60,675,956.94	\$ 6,045,891.69	91%	52	\$ 50,468,903.92	\$ 49,964,214.88	41	\$ 10,978,779.15	98%	77%	11	\$ 39,490,124.77
<b>Total</b>	<b>55</b>	<b>\$ 335,170,816.78</b>	<b>\$ 273,782,959.12</b>	<b>\$ 61,387,857.66</b>	<b>82%</b>	<b>53</b>	<b>\$ 54,338,484.92</b>	<b>\$ 53,833,795.88</b>	<b>41</b>	<b>\$ 10,978,779.15</b>	<b>96%</b>	<b>75%</b>	<b>12</b>	<b>\$ 43,359,705.77</b>

<b>FEMA Hazard Mitigation Grant Program</b>	<b># of Contracts</b>	<b>FEMA Obligated</b>	<b>FEMA Revenue Received per LAHM</b>	<b>FEMA Obligation Balance</b>	<b>% Financially Complete</b>	<b># of Contracts Completed</b>	<b>OBLIGATED Value of Projects Submitted for Closeout</b>	<b>POTENTIAL Value of Projects Submitted to Closeout</b>	<b># of Projects Officially Closed</b>	<b>OBLIGATED Value of Projects Officially Closed</b>	<b>% Submitted</b>	<b>% Closed</b>	<b># of Projects Submitted but Not Officially Closed</b>	<b>OBLIGATED Value of Projects Submitted but Not Officially Closed</b>
Hurricane Katrina - Retrofit of Power House	18	\$ 166,795,389.00	\$ 157,824,671.47	\$ 8,970,717.53	95%	14	\$ -	\$ -	0	\$ -	0%	0%	0	\$ -
Hurricane Katrina - Flood Mitigation of 9 SPS	9	\$ 19,987,722.00	\$ 19,987,722.00	\$ -	100%	9	\$ -	\$ -	0	\$ -	0%	0%	0	\$ -
Hurricane Ike - Five Underpass Generators	1	\$ 988,658.00	\$ 839,129.23	\$ 149,528.77	85%	1	\$ -	\$ -	0	\$ -	100%	0%	1	\$ 985,079.09
<b>Total</b>	<b>28</b>	<b>\$ 187,771,769.00</b>	<b>\$ 178,651,522.70</b>	<b>\$ 9,120,246.30</b>	<b>95%</b>	<b>24</b>	<b>\$ -</b>	<b>\$ -</b>	<b>0</b>	<b>\$ -</b>	<b>86%</b>	<b>0%</b>	<b>1</b>	<b>\$ 985,079.09</b>

TOTALS as of 02.02.26	FEMA Obligated	FEMA Revenue Received	FEMA Obligation Balance
	<b>\$ 1,082,649,771.69</b>	<b>\$ 971,459,980.22</b>	<b>\$ 100,018,780.36</b>



# SEWERAGE AND WATER BOARD

## Inter-Office Memorandum

**Date:** February 4, 2026

**To:** Randy E. Hayman, Esq., Executive Director

**From:** Irma Plummer, EDBP Director (P)

**Re:** EDBP Department Summary – Events of January 2026

### PREVAILING WAGE COMPLIANCE ACTIVITY

#### **SWBNO projects (January 2026)**

Construction Projects	19
Prime Contractors Reporting	6
Subcontractors Reporting	33
Total Labor Hours	20,522
Total Wages Paid	\$ 507,637

#### **CNO/JIRR projects (January 2026)**

Construction Projects	12
Prime Contractors Reporting	7
Subcontractors Reporting	29
Total Labor Hours	18,460
Total Wages Paid	\$ 455,728

Note: Primes and subcontractors may work on multiple projects.

### SLDBE CERTIFICATION ACTIVITY

#### Applications received (January 2026)

New	5
Recertification	9

#### Applications processed

New	1
Recertification	2

Applications approved	2
Applications denied	0
Applications renewed	5
Applications decertified	0

**ANALYSES CONDUCTED BY EDBP**

For the month of January 2026, there were no Goods and Services or Professional Services submissions to review.

For the month of January 2026, there was one construction bid proposal with DBE participation awarded: **Contract #5264; Overhaul of Old Carrollton Underpass Pump Station.** Reviewed in December 2025, but not reported in the monthly department listing of activities, the analysis is as follows:

On Tuesday, December 16, 2025, three (3) bids were received for subject contract. The bid totals are as follows

<b>Gottfried Construction, LLC</b>	<b>\$484,600.00</b>
<b>Industrial &amp; Mechanical Contractors, Inc.</b>	<b>\$561,300.00</b>
<b>Cycle Construction Co., LLC</b>	<b>\$607,450.00</b>

Fifteen percent DBE (15%) participation was established for this project.

The apparent lowest bidder, **Gottfried Construction, LLC**, submitted the following subcontractor, EFT Diversified, Inc. (eligible certified SLDBE) to supply new submersible pumps; \$153,000.00 – 31.57%  
All supporting documents required by EDBP were submitted.

The apparent second lowest bidder **Industrial & Mechanical Contractors, Inc.**, submitted the following subcontractor, Custom House of New Orleans, LLC (non-eligible certified SLDBE) to furnish labor and materials for bypass pumping at Carrollton Underpass Station; \$85,000.00 – 15.14%; All supporting documents required by EDBP were submitted. Review of scope by SWBNO Project Manager determined that presented scope of work of the DBE subcontractor is outside the scope of work of the project itself. EDBP finds that this is not a Commercially Useful Function. Review of Custom House of New Orleans, LLC certification in the SLDBE Program does not indicate that the company is certified in the area to perform these tasks.

Based upon analysis of DBE participation, the Economically Disadvantaged Business Program recommends that the DBE participation submitted by **Gottfried Construction, LLC**, be considered as responsive to meeting EDBP bid requirements, and that the DBE participation submitted by **Industrial & Mechanical Contractors, Inc.**, be considered as non-responsive to meeting EDBP bid requirements.

Furthermore, there was one construction bid proposal reviewed. The analysis is as follows: **Contract #30266 (Re-bid); New 16” Sewer Force Main of Lafitte St. (N. Dorgenois St. – North Galvez St.) & New 48” Sewer Force Main on Galvez St. (Conti St. – Lafitte St.)**

On Friday, January 9, 2026, four (4) bids were received for subject contract. The bid totals are as follows:

<b>BLD Services, LLC</b>	<b>\$ 2,786,539.00</b>
<b>RNGD Infrastructure, LLC</b>	<b>\$ 3,027,000.00</b>
<b>Wallace C. Drennan, Inc</b>	<b>\$ 3,373,075.00</b>
<b>Cycle Construction Co., LLC</b>	<b>\$ 4,336,186.40</b>

Thirty percent DBE (30%) participation was established for this project.

The apparent lowest bidder **BLD Services, LLC**, submitted the following subcontractors:

Choice Supply Solutions, LLC (eligible certified SLDBE) to supply pipe, fittings, and associated materials  
\$795,750.00 – 28.56%

BJ's Service Group, Inc. (eligible certified SLDBE) to perform Water and Sewer Line and Related Structures Construction, Dump Trucking (Aggregate, River Sand, etc.,) and Site Work  
\$208,500.00 – 7.48%

Total DBE Participation: \$1,004,250.00 — 36.04%  
All supporting documents required by EDBP were submitted.

The apparent second lowest bidder; **RNGD Infrastructure, LLC**, submitted the following subcontractors:

Three C's Properties, Inc. (eligible certified SLDBE) to provide miscellaneous trucking, supply of sand/aggregate  
\$148,576.39 – 4.91%

C&M Construction Group, LLC (eligible certified SLDBE) to provide milling and asphalt paving  
\$142,700.00 – 4.71%

ACA Construction, LLC (eligible certified LA-UCP) to perform saw cutting, concrete walk, drives and incidental paving, Portland Cement concrete pavement  
\$55,120.00 – 1.82%

TNT Construction Group, LLC (eligible certified LA-UCP) to perform saw cutting  
\$7,949.00 – 0.26%

Urban Systems Associates, Inc. (eligible certified LA-UCP) to perform Traffic and Transportation Engineering  
\$8,500.00 – 0.28%

EFT Diversified, Inc. (eligible certified SLDBE) to supply construction material  
\$525,853.10 – 17.37%

Contractor's Source, Inc. (eligible certified LA-UCP) to supply geotextile fabric  
\$6,853.00 – 0.23%

Professional Traffic Services (eligible certified LA-UCP) to perform temporary traffic control  
\$11,733.60 – 0.39%

Total Participation: \$907,285.09 — 29.97%  
Submitted DBE participation is below established goal, the required documented Good Faith Effort has not been included.

Based upon analysis of DBE participation, the Economically Disadvantaged Business Program recommends that the DBE participation submitted by **BLD Services, LLC**, be considered as responsive to meeting EDBP bid requirements, and that the DBE participation submitted by **RNGD Infrastructure, LLC**, be considered as non-responsive to meeting EDBP bid requirements.

**CONSTRUCTION REVIEW COMMITTEE RECOMMENDATIONS**

There were no new construction projects presented to EDBP, therefore the Construction Review Committee (CRC) did not convene in January 2026.

**STAFF CONTRACT REVIEW COMMITTEE RECOMMENDATIONS**

The Staff Contract Review Committee (SCRC) convened on Thursday, January 8, 2026, and made the following recommendations:

**RFP/RFQ**

**1) REQUEST FOR FURNISHING INSURANCE BROKER SERVICES**

Budget Amount:	\$ 49,500
Renewal Option(s):	Five (5) One- Year Renewals
Recommended DBE Goal:	35%

**RENEWALS**

**2) REQUEST FOR FURNISHING AN EXECUTIVE SEARCH FIRM**

Budget Amount:	\$ 200,000
Renewal Option(s):	Second of Five (5) One-Year Renewals
Recommended DBE Goal:	10%
Prime Contractor:	Raftelis

**FINAL ACCEPTANCE OF CONSTRUCTION CONTRACT WITH DBE PARTICIPATION**

For the month of January 2026, there were no construction contracts with DBE participation offered for Final Acceptance.

**Sewerage & Water Board of New Orleans contracts with DBE participation January 2026**

No contracts posted on the January 2026 spreadsheet.